

NOVA SCOTIANS BENEFIT FROM HIGH-QUALITY CARE THROUGHOUT OUR HOSPITALS AND LICENSED RESIDENTIAL AND CARE FACILITIES EVERYDAY.

The Departments of Health and Community Services, district health authorities, service providers, and regulatory bodies monitor and maintain this high standard of care, ensuring a safe environment for patients and residents.

*For more information about the
Protection for Persons in Care Act:*

1-800-225-7225

www.gov.ns.ca/health

PROTECTION FOR PERSONS IN CARE ACT

*Safety and protection
for persons in care*




NOVA SCOTIA
Community Services
Health

For more information or to report abuse:

1-800-225-7225

www.gov.ns.ca/health

THE PROTECTION FOR PERSONS

IN CARE ACT is an extra safeguard for patients or residents 16 years of age or older receiving care from Nova Scotia's hospitals, residential care facilities, nursing homes, homes for the aged or disabled persons under the *Homes for Special Care Act*, or group homes or residential centres under the *Children and Family Services Act*.

WHAT IS THE PROTECTION FOR PERSONS IN CARE ACT?

This act requires facility administrators and service providers (includes staff and volunteers) to promptly report all allegations or instances of abuse. Anyone else may also report abuse under the act.

WHAT IS MEANT BY ABUSE?

Under this act, abuse may include physical, psychological, emotional, sexual, neglect, theft, or medication abuse.

HOW DO I MAKE A REPORT?

If you believe someone is in immediate danger, first take steps to ensure the person's safety. To report abuse, call 1-800-225-7225.

Starting October 1, 2007 the Protection for Persons in Care Act requires administrators of hospitals and licensed residential and care facilities and service providers (includes staff and volunteers) to promptly report all allegations or instances of abuse.

*To report abuse call:
1-800-225-7225*

WHAT HAPPENS AFTER I MAKE A REPORT?

After a report is received an initial inquiry will be done to determine if a more extensive investigation is required. If so, an investigator is assigned to conduct a formal investigation. The investigator must develop a report with conclusions, and there may be recommendations that require follow up.

WHAT SAFEGUARDS ARE IN PLACE FOR PEOPLE REPORTING?

Under the act, no adverse employment or other action can be taken against someone who makes a report in good faith. It's an offense under the act to knowingly make a false report.

