# **NS Quality and Patient Safety Framework**

Approved February 2021

### **Appropriate**

Care is informed by evidence and proven effective.



#### Focus on value

Make the most efficient use of resources to maximize outcomes



### **People Centered**

People are equal partners in planning, developing and monitoring care to make sure it meets their needs and to achieve the best outcomes.

#### **Healthy Workplace Culture**

Workplace culture with mutual trust and respect that is committed to ensuring staff are supported in their needs



## **Culture of Continuous Learning**

Ongoing process that evaluates how an organization performs and ways to improve

### **Integrated**

Health services are well coordinated, promoting smooth transitions.



# Focus on Diversity and Population Health

Working with communities to provide services that are fair, respectful of diversity and anticipate needs.



#### Accessible

People have timely and equitable access to care