Statement of Mandate 2015–2016





# **DEPARTMENT OF JUSTICE**

STATEMENT OF MANDATE

FOR THE FISCAL YEAR 2015-2016

## TABLE OF CONTENTS

MESSAGE FROM THE MINISTER / DEPUTY MINISTER	. 3
DEPARTMENT MANDATE, MISSION, VISION	. 4
GOVERNMENT PRIORITIES	. 5
STRATEGIC OUTCOMES	. 7
BUDGET CONTEXT	. 9
PERFORMANCE MEASURES	10
NOTES PERTAINING TO PERFORMANCE MEASURES	14

## **MESSAGE FROM THE MINISTER / DEPUTY MINISTER**

We are pleased to present the 2015-16 Statement of Mandate for the Nova Scotia Department of Justice. This year, we are continuing to focus on the following priority areas:

- Improving access to justice, and
- Working together for community safety and wellbeing.

Justice becomes more accessible when Nova Scotians have accurate and timely information and services as they navigate the justice system. Our Department has been working to both enhance and expand our family justice services and programs so that people feel more confident about their ability to navigate that system. We're also working with our justice system partners to enhance efficiencies and reduce delays in our criminal courts. All of this work will continue to be a key focus for us throughout the next fiscal year.

We recognize the need to work with community, justice, and government partners in order to create the right conditions for preventing and reducing crime in Nova Scotia. Through innovative crime prevention models, we are targeting groups at an elevated risk of harm and working together to effect change.

None of the work outlined in this document would be possible without the engagement and hard work of our employees. Focusing on workplace culture and the wellbeing of our staff remains an ongoing priority.

We welcome your feedback and look forward to your support as we work together to improve Nova Scotia's justice system and make our communities healthy and safe.

Thank you.

man/ cleato

Lena Metlege Diab Minister

Deputy Minister

## **DEPARTMENT MANDATE, MISSION, VISION**

#### MANDATE

The Department of Justice is responsible for the administration of justice and for promoting the safety and security of Nova Scotians through justice-related programs, services and initiatives.

#### MISSION

The Department of Justice is committed to protecting and promoting the rights and safety of all people in Nova Scotia with efficient and responsive justice programs and services.

#### VISION

Nova Scotia has a people-centred justice system and the safest communities in the country.

### **GOVERNMENT PRIORITIES**

#### **Priority: Fiscal sustainability**

The justice system must be administered properly, effectively, and in a fiscally sustainable way. In 2015-16, the Department of Justice is continuing with the *Provincial Court Case Processing Project,* which focuses on proportionate responses for criminal court cases. With the *Differential Response to Conflict Program,* the Department is also continuing to triage family court cases to identify as early as possible those cases in which alternative dispute resolution mechanisms or other family justice services may be the most effective. Matching the appropriate type and level of support and resources to the appropriate court case means better service and better use of resources. On an ongoing basis, the Court Services division's *Continuous Service Improvement Initiative* will consider and implement service improvements through five integrated working groups on training, technology, judicial engagement, change management, and business process improvements.

Working collaboratively with other government departments, justice partners and community organizations to provide targeted programming is something the Department is committed to doing in both principle and practice. Establishing and maintaining strategic partnerships is a key component of many of the initiatives outlined in this document. Enhanced communication and shared coordination not only makes programs more effective, it can also mean reduced duplication and coordination costs.

#### **Priority: Demographics and people**

The Department of Justice's initiatives for 2015-16 will contribute to the province's demographic goals by reducing crime and targeting populations with an elevated risk of harm with programs based on partnerships. This will ultimately result in enhanced community and social well-being.

For example, the HUB model is a collaborative response model targeting youth and families at an elevated risk of harm. This model recognizes a traditional police response will not resolve all issues. It works to prevent and reduce crime through the development of community and justice system partnerships. There are currently eight HUB models operating in the province. In 2015-16, the Department will establish a framework for a Nova Scotia focused HUB model that meets the unique needs of our youth at elevated risk.

We are also continuing to test a public health based intervention model called CeaseFire that is designed to reduce gun violence through street level intervention and community mobilization. CeaseFire works with the highest risk youth and young adults.

We are enhancing programming for adult offenders with a variety of programs, including the establishment of an Intensive Direct Supervision Unit, and expansion of the Building Bridges program to the Central Nova Scotia Correctional Facility. This year, we are also improving our integration of custodial and community service delivery with the assignment of Community Corrections staff to work more closely with the four adult correctional institutions.

#### **Priority: Education**

Through collaborative partnerships with Departments of Education and Early Childhood Development, Health and Wellness and Community Services, Department of Justice initiatives will support Government's Education priority by working to address the educational needs of youth at an elevated risk of harm who are in custody and in the community. Some of these initiatives include:

- A Nova Scotia focused HUB model
- CeaseFire
- Enhanced programming for adult offenders
- Improved integration of community and custodial service delivery
- Improved rehabilitation programming for youth

## **STRATEGIC OUTCOMES**

To achieve its mandate, the Department is continuing to focus on the following priority areas this year:

#### **Improving Access to Justice**

As a departmental priority, access to justice is about timeliness of service delivery, timely access to services and information, and striving for equity in access. Delays in access can have significant impacts including case collapse, increased conflict and inefficient use of court resources. *The Provincial Court Case Processing Project* is aimed at addressing delays in criminal court matters through proportionate responses. Strategies under that project include improved intake and case management approaches.

Meaningful access to services and information means that responsive information and services are offered at the optimal time. The *Differential Response to Conflict Assessment Program* strives to meet the challenges of matching, as closely and as early as possible, existing family justice programs and services with the needs of families experiencing the family justice system. This year, assistive dispute resolution services will be expanded, enhanced and regionalized. The Department is also enhancing the Nova Scotia Family Law website this year with a series of new online services, such as:

- Online Application Kits
- Online Parent Information Program
- Online Intake
- Self-Represented Litigants' Handbook (developed in collaboration with Nova Scotia Legal Aid)

Improving access to justice also means considering the access needs of hard to reach populations. This year, the Department is engaging in a collaborative Child's Wishes Assessment pilot project to help courts to receive information about a child's wishes in the context of family separation.

To measure the impacts of these priority initiatives, the following outcomes have been developed:

- Nova Scotians have better access to justice through improved court case processing times.
- Nova Scotians have access to better information and/or services at the right time to make the right legal decision(s).

#### Working Together for Community Safety and Wellbeing

The Department of Justice is committed to working closely with community organizations and other justice system partners to reduce and prevent crime. The Department is making targeted investments tailored to the highest risk groups, enhancing programming for both youth and adult offenders, and better integrating custodial and community service delivery.

This work is aimed at achieving the following outcome:

• Preventing and reducing crime through the development of community and justice system partnerships.

## **BUDGET CONTEXT**

	2014-2015 Estimate	2014-2015 Forecast	2015-2016 Estimate
Program & Service Area	(\$thousands)	(\$thousands)	(\$thousands)
Gross Departmental Expenses:			
Administration	23,780	23,652	22,394
Nova Scotia Legal Aid	22,181	22,181	24,340
Court Services	69,778	69,772	69,199
Correctional Services	67,796	68,312	69,443
Compliance and Internal Investigation Services	169	85	0
Public Trustee	2,428	2,379	2,375
Fatality Inquiry Act	4,135	4,322	4,057
Public Safety	131,619	130,756	135,172
Serious Incident Response Team	590	591	613
Total Gross Departmental Expenses	322,476	322,068	327,593
Additional Information:			
Fees and Other Charges	-24,850	-22,913	-24,362
Ordinary Recoveries	-108,768	-109,756	-112,440
TCA Purchase Requirements	1,430	991	3,765
Provincial Funded Staff (FTEs)	1,627	1,582	1,608

N N N	3
	1
	)
U	2
<	Ç,
	ì
2	
μ	í
	1
	2
ANC	
MANC	Ē
S	
<b>D</b> NA/	
<b>D</b> NA/	
EOPM/	

SUB: DUTCOMEMEASUREBASE VEAR DATATARGETTRENDSSTRATEGIC ACTIONSOUTCOMEDATATARGETTRENDSSTRATEGIC ACTIONSMova ScotiansCaseBase vear: trave betterTo meet or fallVearAverage # of daysMova ScotiansCaseBase vear: traveletTo meet or fallNova ScotianStote-orNova ScotiansCaseBase vear: traveletTo meet or fallNova ScotianStote-orNova ScotiansCaseBase vear: traveletTo meet or fallNova ScotianStote-orNova ScotiansCaseCanadian2009-10123230Moroad ScotiansCanadian2003-10230230Pietro understand and reduce the current processing there for cirminal case.Nova ScotiansCase120 daysStotan230The Provincial Court CasePietro understand and reduce the current processing there for cirminal case.Case120 daysCanadian2003-10123230NuhCase120 daysStote and coust case and in the processing time.Case2003-10121Case120 daysCourt case.2003-10123Pietro understand and reduce the current processing therein or complex cases and in the processing time.CaseCase120 days2003-10123230NuhCase120 days2003-10123231Pietro understand and reduce the current processing therein current processing time to current processing20	Outcome: Improving Access to Justice	roving Access t	o Justice					
Cotians cotiansCase caseBase year: below the to justice times in adultYearAverage # of daysThe processingto justice tetter to justice times in adult the commalBase year: below the 2005-07To meet or fall 2005-07NosCanadia 2003-10The 233The processing processing time to justiceto justice time to justice to justice time in adultBase year: below the 2003-10To meet or fall 2003-10NosCanadia 233The processing time to inter 2013-13The 233The processing time time time in youth time in pouthNosScotia: 2013-14Canadia 211The processing time time time in youth time in familyTBDTBDTBDTBDTBDTBDfine time in family h time in processing time in familyTBDTBDTBDTBDTBDTBDTBDTBDTBDfine time in family h h time in familyTBDTBDTBDTBDTBDTBDTBDTBDTBDTBDfine time in family h h proceedings <sup>10</sup> .TBDTBDTBDTBDTBDTBDTBDTBDTBDfine time in family h hproceedings <sup>10</sup> .TBDTBDTBDTBDTBDTBDTBDTBDfine time in family hproceedings <sup>10</sup> .TBDTBDTBDTBDTBDTBDTBDTBD<	SUB- OUTCOME	MEASURE	BASE YEAR DATA	TARGET		TRENDS		STRATEGIC ACTIONS
cotians etterCase below the processing to justiceBase year: processing the 					Year	Average #	f of days	
retter to justice times in adult time consersing2006-07below the below the2007-08195246pan bett 233pan bett time time timeto justice ted court time to cossingcondian canadian2008-07210233239'time bett timeth to justice ted court time to cossingcanadian 2011-122001-11223239'time bettth to plant to cossing time in youth time in routh199 days count as court time in youth2011-12235218time bettth time in youth time in routh120 days98 days elapsed 2003-102013-14241 <sup>til</sup> N/Aecourt <sup>till</sup> time in youth time in routh120 days98 days elapsed 2003-102003-10112127courtcourt <sup>till</sup> time in family120 days98 days elapsed 2003-102003-10112127courtcourt <sup>till</sup> time in family120 days120 days2003-10122200courttime in family hawcourt <sup>till</sup> 2013-142013-14111112courtcose time in family hawTBDTBDTBD100for ccose time in family hawcose 2013-142013-14111100time in family haw2003-10122202courttime in family haw2013-14111102evaltime in family haw2013-14111111 <t< td=""><td>Nova Scotians</td><td>Case</td><td>Base year:</td><td>To meet or fall</td><td></td><td>NS</td><td>Canada</td><td>The Court Services division has a number of initiatives</td></t<>	Nova Scotians	Case	Base year:	To meet or fall		NS	Canada	The Court Services division has a number of initiatives
unpublication index index times in adultcondation2008-09210230time totcriminal courti index rocessingcriminal courti averageaverage2009-10223239'timered court rocessing199 dayscomplete an adult criminal2011-12235218time199 dayscomplete an complete an2011-12235218time250 dayscourt case.2013-14241 <sup>st</sup> N/Ae250 daysgavs elapsedVearAverage # of dayse112courtill2003-00100112112erocessingtime to courtill2009-10121125Courtcourtillcourtill2010-11125Courtevalcourtillcourtill2011-12100109for courtcose.TBDTBDTBD111125courtfine in familyrbo2013-141111109for courtfine in familyrborbo2013-14111111processingrbo2013-14111109for courtfine in familyrborbo2013-14111rbofine in familyrbo2013-14111rboevalfine in familyrborbo2013-141109for courtfine in familyrborborborborborbofine in familyrborborbo <td>nave peller</td> <td>processing</td> <td>2006-07</td> <td>below the</td> <td>2007-08</td> <td>195</td> <td>246</td> <td>planned for ZULS-Lb to Improve access to justice, and to</td>	nave peller	processing	2006-07	below the	2007-08	195	246	planned for ZULS-Lb to Improve access to justice, and to
Intermedication redictioncriminal court <sup>1</sup> Nova Scotia: langed time to 2010-11average 2010-112009-10223234time timerocessing rocessing199 days Canada: Canada:complete an adult criminal2011-12235238time timerocessing processing120 days Canada:complete an adult criminal2013-14241 <sup>4</sup> N/Aerocessing processing120 days98 days elapsed time to count in youth2013-14241 <sup>4</sup> N/Aerouttine in youth court <sup>11</sup> 120 days98 days elapsed 2009-102009-10112eecourt <sup>11</sup> 120 days98 days elapsed time to count in youth2013-14241 <sup>4</sup> N/Aecourt <sup>11</sup> 120 days98 days elapsed time to2009-10121122eecourt <sup>11</sup> 120 days120 days2013-14111125Courtecourt <sup>11</sup> 2013-14111125Courteeedaysfor c2013-14111112for cfor cdaysfor c2013-14111111111iidaysfor c2013-14111111iiidaysfor c2013-14111112iiidaysfor c2013-14111112iiidaysfor c2013-14111111iii<	through	times in adult	10-007	Canadian	2008-09	210	230	better understand and reduce the current processing
Nova Scotta:Nova Scotta:elapsed time to2010-11228239The199 days199 dayscomplete an2011-12235218•199 daysadult criminal2012-13229 <sup>th</sup> N/A•250 dayscourt case.2013-14241 <sup>th</sup> N/A•250 daysgavs elapsed2007-08112••processing120 days elapsed2007-08112••processing120 days elapsed2007-08112••processingtime to2008-09121125Courtcourt <sup>til</sup> court <sup>til</sup> 2011-12112109for courtcourt <sup>til</sup> cose.2013-14111125Courtcourt <sup>til</sup> 2013-14111112evaltime in familyfavo2013-14111109for ctime in familyfavo700-103-14111109for ctime in familyfavo2013-14111111111lawproceedings <sup>1V</sup> .proceedings <sup>1V</sup> .111111	improved court	criminal court <sup>i</sup>		average	2009-10	223	224	umes for criminal cases.
IndextIndextIndextIndextIndextIndextIndextIndextIndextIndextCanada:Canada:adult criminal2012-13229 <sup>st</sup> N/AN/AZ50 daysB8 days elapsed2013-14241 <sup>st</sup> N/AN/ACase120 days98 days elapsed2007-08112112processingtime to2008-09121125Courttime in youthcount <sup>st</sup> 2009-10125Courtcount <sup>st</sup> 2010-111252010-11125Courtcount <sup>st</sup> Court <sup>st</sup> 2011-121102evalcount <sup>st</sup> 2013-14111125Courtcount <sup>st</sup> TBDTBDTBD109for cprocessingtime in familylaw109for ctime in familylawtime in family111112horceedings <sup>tv</sup> TBDTBDTBD111	rase nroressing		Nova Scotia:	elapsed time to	2010-11	228	239 <sup>r</sup>	The Provincial Court Case Brocersing Broject will:
Canada: Canada:Cunt case.2012-13229 <sup>ii</sup> N/AZ50 days250 days2013-14241 <sup>iii</sup> N/ACase120 days98 days elapsed2007-08112processing time in youth2007-08112125court <sup>ilii</sup> complete a2009-10125court <sup>ilii</sup> 2010-11125Courtcourt <sup>ilii</sup> complete a2010-11125court <sup>ilii</sup> contrini2011-12102court <sup>ilii</sup> rime in family2013-14111daysrime in familyrime in familyfor clawprocessingtime in family109for c	times		199 days	complete an	2011-12	235	218	<ul> <li>FLUVINGIA COULT CASE FLUCESSING FLUDELL WIN.</li> <li>FORDERMOND SUBMONDALIZED ALMONTOR SALA ALMONDALIZED</li> </ul>
Z50 Gayscourt case. $2013-14$ $241^{41}$ $N/A$ Ing120 days98 days elapsedYearAverage # of days•youth120 days98 days elapsed2007-08112•youth2008-09112125••youth court2008-10125102evalring2010-11125109for cfamilyTBDTBD100101for cfings <sup>W</sup> .TBDTBD100101for c			Canada:	adult criminal	2012-13	229 <sup>ii</sup>	N/A	<ul> <li>reconnicing appropriate unversion and early reconnicion options.</li> </ul>
I20 days98 days elapsedYearAverage # of daysyouth2007-08112-youth2008-09121-youth court2009-10125Courtcase.2010-11125Courtcase.2011-12109for cfamilyTBDTBD109for cfings <sup>W</sup> .TBDTBDYear				court case.	2013-14	241 <sup>4i</sup>	N/A	<ul> <li>identify carious or rounday races early in the wrocos:</li> </ul>
Ing         2007-08         112           youth         2008-09         121           youth         2009-10         125           complete a         2009-10         125           youth court         2010-11         125           case.         2011-12         102           family         TBD         TBD         111           family         TBD         TBD         2013-14         111		Ú aro	1 J.D. dave	00 dave alancad	Year	Average #	t of days	and and
youth         2008-09         121           youth court         2009-10         125           youth court         2010-11         125           case.         2011-12         102           ing         2013-14         111           family         TBD         TBD         109           lings <sup>W</sup> .         Umber of the second		nrocessing	cáph cot	Jo uays clapsed	2007-08	11	2	<ul> <li>streamline annearances to reduce unnecessary</li> </ul>
TBD         TBD <td></td> <td>time in vouth</td> <td></td> <td>complete a</td> <td>2008-09</td> <td>12</td> <td>1</td> <td>adiournments</td>		time in vouth		complete a	2008-09	12	1	adiournments
TBD         TBD <td></td> <td>court<sup>iii</sup></td> <td></td> <td>vouth court</td> <td>2009-10</td> <td>12</td> <td>5</td> <td></td>		court <sup>iii</sup>		vouth court	2009-10	12	5	
Image: Second				case.	2010-11	12	5	Court Services division will develop and implement an
TBD         TBD <td></td> <td></td> <td></td> <td></td> <td>2011-12</td> <td>10</td> <td>2</td> <td>evaluation strategy that will include a measurement tool</td>					2011-12	10	2	evaluation strategy that will include a measurement tool
assing TBD TBD 2013-14 111 in family edings <sup>W</sup> .					2012-13	10	6	for case processing times in family law proceedings.
sssing in family sedings <sup>iv</sup> .					2013-14	11	1	
		Case	TBD	TBD			1 2 4 1 1 4	
time in family law proceedings <sup>iv</sup> .		processing						
law proceedings <sup>iv</sup> .		time in family						
		law nrnceedines <sup>iv</sup>						

10 | P a g e

Outcome: Impre	Outcome: Improving Access to Justice				
SUB-OUTCOME	MEASURE	BASE YEAR DATA	TARGET	TRENDS	STRATEGIC ACTIONS
Nova Scotians have access to better information and/or services at the right time to make the right legal decision(s).	Percentage of web survey respondents who agreed with the statement: <i>I am more confident I</i> <i>have the needed</i> <i>information to deal with</i> <i>my case.</i>	Base year: 2013-14 58.5%	5% increase over base year		<ul> <li>In 2015-16, Court Services division is improving access to justice through the following enhancements to family law programs and service delivery:</li> <li>Maintaining and enhancing the Nova Scotia Family Law website, including:</li> <li>Building Online Application Kits</li> <li>Creating an Online Parent Information</li> </ul>
	Percentage of web survey respondents who agreed with the statement: <i>My knowledge of family</i> <i>justice matters has</i> <i>improved based on</i> <i>spending time on this</i> <i>website.</i>	Base year: 2013-14 67.5%	5% increase over base year		<ul> <li>Program <ul> <li>Creating an Online Intake Module</li> <li>Creating an Online Intake Module</li> <li>Collaborating with Nova Scotia Legal Aid on a Self-Represented Litigants' Handbook</li> <li>Engaging in a Child's Wishes Assessment pilot project to facilitate access to information about a child's wishes in the context of family separation</li> <li>Implementing new family law legislation under the <i>Family Law Reform Project</i>, including preparation and</li> </ul></li></ul>
	Percentage of web survey respondents who agreed with the statement: <i>I feel better prepared for</i> <i>settlement or court</i> .	Base year: 2013-14 48%	5% increase over base year		<ul> <li>dissemination of public and stakeholder education materials.</li> <li>Continuing to expand, enhance and regionalize assistive dispute resolution services.</li> <li>The Court Services division's <i>Continuous Service Improvement Initiative</i> considers and implements service improvements on an ongoing basis. Under this initiative, five integrated working groups are focused on training, technology, judicial engagement, change management, and business process improvements.</li> </ul>

11 | P a g e

Outcome: Wo	Outcome: Working Together for Community Safety and Wellbeing MEASURE BASE YEAR	- Community Sa BASE YEAR	fety and We		
outcome		DATA	TARGET	TRENDS	STRATEGIC ACTIONS
Preventing and reducing crime through the development of community and justice system partnerships.	Number of partnerships maintained and/or created (HUB, CeaseFire, Restorative Approaches in Schools). Schools). Number of outreach education sessions provided by CyberSCAN team. Number of gun related incidents in geographic regions where health based gun violence response model is being tested.	Base year: 2013-14 103 Base year: 2014-15 Base year: 2013 32 incidents	132 100 Decrease of 5% over previous year		<ul> <li>Crime prevention is the concerted effort of individuals, communities, businesses, police services and government agencies working together to address the root causes of crime. To meet this goal, the Department is: <ul> <li>continuing to test a public health based intervention model to reduce gun violence through street level intervention and community mobilization;</li> <li>continuing to test collaborative response models such as the HUB model, targeting youth and families at an elevated risk of harm;</li> <li>establishing a framework for a Nova Scotia focused HUB model that brings together social professionals and community services to discuss youth at an elevated risk of harm;</li> <li>establishing the reach of the Restorative Approaches in Schools initiative and building healthy relationships to reduce conflict and improve responses when conflict does occur in schools;</li> <li>continuing to build stronger understanding of digital citizenship through outles to improve collaborative rehabilitation programming for youth;</li> <li>enhancing programming for aduction;</li> <li>partnering with other government departments and locus on Aggression Replacement; Respectful Relationships;</li> <li>Options to Anger; the establishment of the Intensive Direct Supervision Unit; and expansion of Building Bridges programming for adult offenders with a focus on Locus and comming for adult offenders with a focus on Aggression Replacement Training; Substance Abuse Banagement; Respectful Relationships;</li> </ul></li></ul>
					•

12 | Page

Outcome: W	Outcome: Working Together for Community Safety and Wellbeing	r Community Sal	ety and Wellb	oeing		
SUB- OUTCOME	MEASURE	BASE YEAR	TARGET	F	TRENDS	STRATEGIC ACTIONS
	Availability / reach of rehabilitative programming. Public confidence in Justice system'.	Base year: 2013-14 Number of programs offered in custody and in continuty Pase year: 2005 2005 2005 2005 2005 2005 2005 200	Maintain or increase number of programs offered increase public confidence in the justice system	Year Vear 2005 2006 2006 2009 2010 2011 2011 2013 2013 2014	% of public having some confidence in Justice system 76 76 76 76 76 76 76 76 76 76 76 76 76	<ul> <li>improved integration of custodial and community service delivery, including the assignment of Community Corrections staff to work more closely with the four adult institutions.</li> </ul>

13 | Page

## **NOTES PERTAINING TO PERFORMANCE MEASURES**

<sup>1</sup> Case processing time refers to the average number of days it takes to process cases in criminal court from first appearance to final disposition. The definition of a court case includes all charges against the same person having overlapping court dates.

<sup>II</sup> The data on adult criminal court case processing times are from the Canadian Centre for Justice Statistics (CCJS), *Adult Criminal Court Survey* with the exception of the data for 2012-13 and 2013-14, which is from the Justice Enterprise Information Network (JEIN), Nova Scotia Department of Justice. CCJS figures for adult criminal courts case processing are anticipated to be released in the second quarter of 2015-16. There may be slight differences in the volume of cases (and consequently, the average case processing times) as calculated by the CCJS versus JEIN.

<sup>#</sup> Youth case processing time is defined as the average elapsed time from the accused's first appearance in youth court until final disposition. Nova Scotia excludes restorative justice cases and bench warrants when calculating case processing times and reporting on the corresponding case volumes. Cases involving restorative justice are excluded because, on average, these cases take over 200 days to complete, which artificially inflates overall processing times. Bench warrants are excluded because, once issued by the Court, the Court cannot control how long it takes to have that warrant executed.

<sup>iv</sup> Case processing times for family law cases is a new measure for which we will use data collected by court staff. A data collection tool is being developed.

<sup>v</sup> The Atlantic Quarterly Survey provides an indication of the public's level of confidence in the justice system. Figures for this measure include respondents that indicated having "a great deal of confidence" as well as those who indicated having "some confidence" in the justice system as per the Atlantic Quarterly Survey.