

# Nova Scotia

# Annual Report 2021 | 2022

*Our Mission: To adjudicate and resolve disputes under provincial labour and employment laws accessibly, consistently, efficiently* and *impartially.* 

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# A Message from the Chair and Chief Administrator

We have the pleasure of presenting to you the 2021-22 Annual Report outlining the activities of the Nova Scotia Labour Board for the period April 1, 2021 to March 31, 2022.

Our mission statement commits that we will adjudicate and resolve disputes under provincial labour and employment laws *accessibly, consistently, efficiently, and impartially*. We affirm our commitment to these important principles daily and hope that they are reflected in all of the Labour Board's achievements in this Report.

The past few years have presented a series of new challenges for the Board and the 2021/22 year was a time of great resilience and development for the Nova Scotia Labour Board. Under the leadership of our experienced and committed Chief Administrator, the unexpected events of the COVID-19 pandemic, staff turnover and Board Chair transition did not stand in the way of thoughtful and strategic progress. We have confidence that the year ahead will continue to reflect the Board's commitment to workplace justice in Nova Scotia and to be accessible and responsive to the needs of all Nova Scotians.

The Board brought life to a new case management process framework, using technology and process improvements to achieve a more efficient, effective and unified approach to case management and we transitioned seamlessly into virtual approaches to hearings and case management.

We have developed and launched an Equity Diversity and Inclusion (EDI) Board Member Recruitment Framework and commenced an Access to Justice (A2J) audit of the practices of the Nova Scotia Labour Board that we hope will lead to just and strategic outcomes for the Board in the coming years, while remaining true to the Board's service target- to resolve 80% of matters within 6 months of their filing date.

We wish to express our sincere gratitude to the Vice-Chairs, members and to staff for their dedication and commitment to the Labour Board. Also, on behalf of the Board, we offer thanks to the labour and employment community of Nova Scotia for their continued support for the efforts of the Board.

We look forward to continuing to serve.

Respectfully,

Jasmine Walsh Chair

Diana Hartley Chief Administrator

# I. Mission, Composition and Mandate

# **Mission Statement**

The Labour Board aspires to achieve just workplace outcomes for all Nova Scotians through **impartial, consistent, accessible,** and **efficient** adjudication and resolution of disputes under provincial labour and employment laws.

# Labour Board Composition

The Labour Board has a full-time Chair. The Chair, Vice-Chairs, and members of the Labour Board are appointed by the Governor in Council. The Vice-Chairs and members serve on a part-time basis. While members have generally gained their knowledge and experience from backgrounds in either labour or management, they swear to deal with the matters before them with utmost impartiality as part of their oath of office. Board member bios available at: Labour Board - Members | novascotia.ca

Labour Board panels may be composed of a neutral Chair or Vice-Chair, and an equal number of members who represent employers or employees, or composed of one-person.

# Mandate

The Labour Board is an independent adjudicative body established under the *Labour Board Act*. The Board has a broad mandate and is responsible for the fair and efficient administration and adjudication of responsibilities assigned to it under the <u>Labour Board Act</u> and sections of other Acts and Regulations:

# ACTS

- <u>Civil Service Collective Bargaining Act</u>
- Construction Projects Labour Relations Act
- <u>Essential Health and Community Services Act</u>
- Health Authorities Act (amended 2015 c.1, Bill 69)
- Highway Workers Collective Bargaining Act
- Labour Standards Code
- Occupational Health and Safety Act
- Pension Benefits Act
- Public Interest Disclosure of Wrongdoing Act
- <u>Teachers' Collective Bargaining Act</u>
- Trade Union Act

### REGULATIONS

- General Labour Standards Code Regulations
- Minimum Wage Orders
- Workplace Health and Safety Regulations
- Public Interest Disclosure of Wrongdoing Regulations
- <u>Teachers' Collective Bargaining Act Regulations</u>
- <u>Trade Union Procedure Regulations</u>
- Trade Union Act General Regulations

# **II. Caseload Evolution**

The Board's mandate is quite broad – resulting in several process streams largely defined by legislation, with strict statutory timelines. To achieve uniformity, in 2015 the Board established a Case Management Process Framework with key stages and service timelines. The Board strives to resolve 80% of matters within 6 months of the date an application, complaint or appeal is filed with the Board. Some matters fall outside the 6-month service standard to accommodate settlement efforts, and other circumstances, such as medical accommodations.

# 2021/22 Caseload Activity

### **Matters Received**

The Board managed a total caseload of 191 matters during the 2021/2022 fiscal period:

- 152 were new cases filed during this period
- 39 were cases carried over from previous fiscals
- 54 cases were carried into fiscal 2022/2023

### **Matters Resolved**

During this period, the Board resolved 122 matters.

### Trends: New Matters

|   | 2016 - 17 | 2017 - 18 | 2018 - 19 | 2019- 20 | 2020 -21 | 2021 -22 |
|---|-----------|-----------|-----------|----------|----------|----------|
| Total New Applications Filed                | 174       | 158       | 167       | 135      | 96       | 152      |
| Labour Relations                            | 107       | 105       | 122       | 87       | 67       | 123      |
| Occupational Health and Safety              | 35        | 14        | 15        | 20       | 15       | 15       |
| Labour Standards                            | 32        | 39        | 30        | 25       | 12       | 13       |
| Pension Benefits Act                        |           |           |           |          | 1        |          |
| Public Interest Disclosure of<br>Wrongdoing |           |           |           |          | 1        |          |

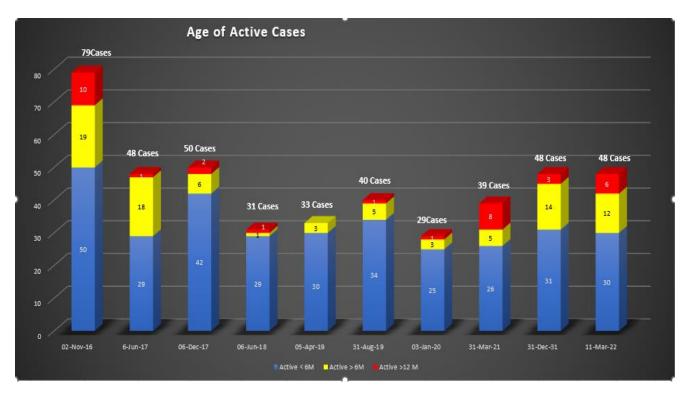
# Trends: Resolution Service Target

**78%** of the new cases filed during fiscal 2021/2022 were resolved within 6 months, slightly short its service target of resolving 80% of these cases within 6 months of the filing date. Given, the unexpected events of 2021/22, we view 78% resolution as a tremendous success for the Board and we are confident that we will be back to 80% and higher in future years.

| -  | Performance Target - 80% Resolved within 6 Months |                        |               |        |         |        |        |         |                |        |         |               |        |         |       |         |        |          |
|--|---|------------------------|---------------|--------|---------|--------|--------|---------|----------------|--------|---------|---------------|--------|---------|-------|---------|--------|----------|
|  |   | Fiscal Year Comparison |               |        |         |        |        |         |                |        |         |               |        |         |       |         |        |          |
| Resolution Timelines                                     | 2   | 2016/17                |               |        | 2017/18 | 3      |        | 2018/19 | )              | 2      | 2019/20 |               | 2      | 2020/21 |       | 2021/22 |        |          |
| Resolution fillelines                                    | Closed  | Active                 |               | Closed | Active  |        | Closed | Active  |                | Closed | Active  |               | Closed | Active  |       | Closed  | Active |          |
| 3M or less   | 105   | 0                      | อื่           | 113    | 7       | H.     | 133    | 0       | -              | 100    | 0       | 5             | 66     | 0       |       | 97      | 0      |          |
| 6M or less   | 35  | 0                      | arg           | 26     | 4       | Target | 22     | 3       | Targ           | 16     | 0       |               | 14     | 0       | Targ  | 21      | 2      | a        |
| 9M or less   | 23  | 0                      | et j          | 6      | 2       | 2      | 7      | 1       | <b>P</b>       | 5      | 0       | 8             | 8      | 0       | 8     | 9       | 3      | Target   |
| 12M or less  | 5   | 0                      | Met           | 0      | 0       | M et   | 0      | 0       | Met            | 3      | 3       | Met           | 1      | 0       | Met   | 8       | 10     |          |
| - 10 M   | _   |                        | - <b>80</b> % |        |         | 888%   |        |         | - 9 <b>3</b> % |        |         | - <b>86</b> % |        | -       | - 83% |         |        | 78%      |
| > 12 M   | 7   | 1                      |               | 0      | 0       |        | 0      | 1       |                | 2      | 6       |               | 2      | 5       |       | 1       | 1      | <u> </u> |
| Total New Matters  | 175   | 1                      | 176           | 145    | 13      | 158    | 162    | 5       | 167            | 126    | 9       | 135           | 91     | 5       | 96    | 136     | 16     | 152      |
| Plus, total matters carried<br>over from previous fiscal |   |                        | 127           |        |         | 44     |        |         | 38             |        |         | 31            |        |         | 21    |         |        | 39       |
| Total Caseload   |   |                        | 302           |        |         | 202    |        |         | 205            |        |         | 166           |        |         | 117   |         |        | 191      |

# **Trends: Active Matters**

As of March 11, 2022, there were a total of **48 active** matters before the Board.



# Mediation

In November 2016 the Labour Board entered into an arrangement with Conciliation and Mediation Services (CMS) allowing for referrals of Board matters to CMS to provide mediation services. Since 2015, there have been a total of 42 matters referred to CMS for mediation. Outcomes:

- 23 Resolved
- 15 Not resolved
- 3 Withdrawn
- 1 pending

\*The majority of these matters (i.e. 20) were referrals under the Labour Standards Code

# **III. Decisions of Interest**

The decisions in this table from the 2021-2022 year contain novel or interesting legal and factual dimensions.

| Case Name   | Citation     | Туре   | Outcome  |
|---|--------------|--|--|
| Canadian Union of Public<br>Employees, Local 5483 v Wynn<br>Park Villa Limited  | 2022 NSLB 8  | Complaint of Unfair Labour<br>Practice under Section 53 of<br>the <i>Trade Union Act</i>                   | Cease and Desist Order Issued<br>Certification Vote Set Aside and<br>New Vote Ordered  |
| MacDonald v United Food and<br>Commercial Workers Union<br>Canada, Local 864 and Sproule<br>Lumber, a division of J.D. Irving<br>Limited  | 2021 NSLB 41 | Application for Revocation<br>of Certification under<br>Section 29 of the <i>Trade</i><br><i>Union Act</i> | Denied Employer Standing on<br>Timeliness<br>Application Dismissed as<br>Untimely  |
| Labourers International Union of<br>North America, Local 615 v Grafton<br>Developments Inc  | 2021 NSLB 97 | Request for Hearing under<br>Section 96 of the <i>Trade</i><br><i>Union Act</i>                            | Revoked <u>Previous Dismissal</u><br><u>Order</u> and Issued New<br>Certification Order, excluding<br>certain employees<br>(Decision Quashed on Judicial<br>Review by the Supreme Court<br>and Remitted for<br>Reconsideration: <u>2022 NSSC</u><br><u>208</u> , appeal pending at Court of<br>Appeal) |
| MacDonald v Canadian Union of<br>Public Employees, Local No. 3099   | 2021 NSLB 92 | Complaint under Section<br>54A of the <i>Trade Union Act</i>   | Dismissed  |
| Nova Scotia Government and<br>General Employees Union v South<br>Shore Regional Centre for<br>Education and Service Employees<br>International Union, Local 2,<br>Brewery General, and Professional<br>Workers' Union | 2021 NSLB 82 | Application for Amendment<br>of Certification under<br>Section 28 of the <i>Trade</i><br><i>Union Act</i>  | Intervenor Preliminary<br>Objection Dismissed,<br>Application Timely   |

| Case Name  | Citation                       | Туре   | Outcome   |
|--|--------------------------------|--|---|
| 5858 Macara St Ltd v Director of<br>Occupational Health and Safety               | <u>2021 NSLB</u><br><u>108</u> | Appeal under Section 69 of<br>the Occupational Health and<br>Safety Act  | Request Denied for Interim<br>Suspension of Order   |
| Canadian Union of Postal Workers<br>v EMC Emergency Medical Care<br>Incorporated | <u>2021 NSLB 78</u>            | Application under Section<br>15 of the Essential Health<br>and Community Services Act  | Granted   |
| Canadian Union of Public<br>Employees, Local 3912 v Saint<br>Mary's University   | 2021 NSLB 69                   | Complaint under Section<br>35(b) [referred to the Board<br>by the Minister under<br>Section 36 of the <i>Trade</i><br><i>Union Act</i> ] | The time limitation in Section<br>55(2) does not apply to<br>complaints made under Section<br>35(b) |

# **IV.** Applications for Judicial Review / Court Appeals

The following table includes all of the decisions that were reviewed or appealed in 2021-22 and their outcomes.

| Matter   | Statute          | Outcome                 |
|--|------------------|-------------------------|
| LB-1749 (Prelim Order) - IBEW L 625 / City Light Electric Ltd. / | Trade Union Act  | Discontinued            |
| Demo Georgakakos   |                  |                         |
| LB-1794 Daigle / Marks Work Warehouse                            | Labour Standards | Dismissed               |
|  | Code             |                         |
| LB-1853 Sproule Lumber / UFCW L864, et. al                       | Trade Union Act  | Discontinued            |
| LB-1798 Affordable Concrete / Concrete Tony / LIUNA Local 615    | Trade Union Act  | Discontinued            |
| LB-1711 Kim Murphy/ Unifor Local 4606                            | Trade Union Act  | Pending                 |
| LB-1919 (Patrick MacDonald/UFCW/ Sproule Lumber)                 | Trade Union Act  | Discontinued            |
| LB-1952 (Dalhousie University / SEIU)                            | Trade Union Act  | Discontinued            |
| LB-1880/1921 (Grafton / Labourers' Loc 615)                      | Trade Union Act  | NSSC – Referred matter  |
|  |                  | back to Board; appealed |
|  |                  | to NSCA                 |