

Release 5.0 Release Notes for External Users

LaMPSS Release 5.0 introduced Employer Case Management capabilities that will be used by NS Works Employer Engagement Specialists (EES) located throughout the province. EES are dedicated to helping employers find, hire, develop and keep the talent they need for success. EES services are available to Nova Scotia businesses at no cost.

Employers will be able to complete a digital intake on the NS Works Online website. This information will be submitted electronically to LaMPSS to create an EES case and facilitate the Intake, Assessment and On-going Engagement with Employers.

Organization Management

- ➤ Organization Search Some minor enhancements to improve the search algorithm when an organization name has special characters.
- ➤ Organization Non-SAP Add Addition of Legal Name, Registry of Joint Stock # and CRA Business Number # when adding a new non-SAP Organization.
- Organization Contact Addition of new external EES security roles related to Employer Case Management.

Form Submission

Form Submission Search and Details – Configuration to support processing of new Employer Digital Intake from NS Works Online.

EES Case Management

New external "EES" case type - This new case type will be used by NS Works Employer Engagement Specialists to facilitate the case management of employers.

Other Enhancements

- ➤ Learner Management Referrals New Email Recipient #2 field allowing referral emails to be sent to two recipients.
- ➤ External Case Management Referrals New Email Recipient #2 field allowing referral emails to be sent to two recipients.

Security

New EES Security roles – to allow appropriate NS Works staff to have access to EES cases.