

Colleagues:

Here are the corporate and departmental results from the 2011 How's Work Going? Employee Survey. Surveys have been done on a bi-annual basis since 2004 to determine how employees view their workplace, levels of satisfaction and areas for improvement.

This year's survey was distributed to 11,000 employees. Our corporate response rate was 56% and overall highlights reveal employees are committed, proud to be public servants, and generally satisfied with their job, department and organization. They feel the organization supports their work-related learning and development, and they have positive working relationships with their co-workers.

Employees have told us there is more work to do in a few areas including leadership practices; staffing practices; opportunities for career growth and advancement; organizational communication; compensation and recognition.

Deputy Ministers will review their departmental results with their senior management teams to prepare responses and action plans. A team of Associate Deputy Ministers is working together to identify common areas for improvement across government.

Thank you very much for participating in the 2011 How's Work Going? Employee Survey. Stay tuned for further information from your departments. If you have any specific questions about how the survey was conducted, please don't hesitate to contact Kathy Cox-Brown at the Public Service Commission at coxbrokm@gov.ns.ca or by phone at (902) 424-8383.

Kelliann Dean
Commissioner