Employee Engagement Survey

Fisheries and Aquaculture

2015 Report



This summary report provides insights on how to improve our employees' workplace which will help cultivate an engaging work environment and culture.

Analyzed and prepared by: Katharine Cox-Brown, CGA, MPA

Data Analysis by: Cathy-Leigh Spencer, BMgnt

Crown copyright, Province of Nova Scotia, 2015 Engagement and Accountability Team NS Public Service Commission

.

Introduction

To build a strong public service delivering quality service to the public, it is essential to reach out and ask our employees for their input in improving their work environment.

This is the eighth in a series of government-wide engagement surveys that has been conducted by the Public Service Commission, since 2004. The 2015 "How's Work Going?" Employee Engagement Survey was conducted across government department, agencies and commissions.

The fieldwork for the survey ran from March 4 to April 8th, with approximately 6,800 employees participating in the survey, for an overall response rate of 61%. Across the participating departments the median response rate was 76%. The March timeframe has been consistent for all eight surveys conducted. For more information of the survey methodology please refer to the government-wide report.

This report contains a summary Fisheries and Aquaculture results for the participating permanent 2 , contract and term employees. The Department response rate was 69%.

² Includes both fulltime and part-time employees

How can the results of an employee survey be used?

An employee survey is a communication and management tool. The survey is a way for employees to communicate openly and honestly with government leaders and management. The results provide Government with a picture of where they are now, through their employee's eyes. The results relay employees' opinion on how effective they believe their current work environment is, and what employees feel is important. This can guide an organization's efforts to improve the quality of work life for their employees.

As a management tool, employee surveys are diagnostic tools that can help pinpoint employees concerns, and can draw attention to areas that employees feel are not being adequately addressed. The information helps inform Government of what is working, what needs adjustment and what is just not working. It can inform Government if an issue is Government-wide, or a particular concern for a demographic group (gender, age, department, etc.) Employee surveys may direct an organization to the areas that need further exploration; while employee comments can help highlight the meaning behind their responses.

Engagement

The Government of Nova Scotia defines employee engagement as the extent to which individuals feel connected to and involved with their jobs and their organization

Engagement is about developing a work environment and culture that fosters a productive, satisfied and committed workforce driven to provide service excellence and superior results.

Our research tells us that engaged employees:

- Find satisfaction in their work
- Are committed to the organization's goals
- See themselves as part of the organization's success
- Are proud of the work they do
- Are inspired to give their best
- Are proud of their organization
- Intend to remain with the organization
- Feel valued as an employee

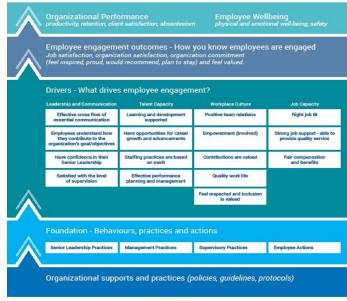
Our Approach to Measuring & Understanding Employee Engagement

Government of Nova Scotia uses an analytical framework to measure and understand the various factors and experiences in an employee's work environment that contributes to building an engaging environment which ultimately affects employees' wellbeing and government's success

Our work and the survey questions are based on a comprehensive analytical framework, the Employee Engagement Model (see Figure 1).

The analytical framework, initially built in 2004, focuses on measuring employee engagement and the work experiences that affect employees' levels of engagement. We use this knowledge to assess progress, identify strengths and concerns, and to focus our efforts towards meaningful actions.

Employee Engagement Framework

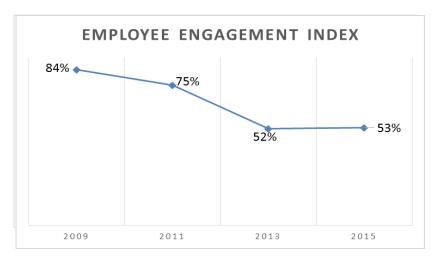




Overall Engagement Levels

Employee engagement is the extent to which individuals feel connected to and involved with their jobs and their organization.

As noted in the Figure below, the current level of employee engagement as measured by the Employee Engagement index is 53.



The Government-wide employee engagement index is 60.

The Table 1 below provides the agreement scores for the engagement characteristics.

Employee Engagement

Satisfied with my job	50%
Satisfied with my department	38%
Satisfied with work as Government of NovaScotia employee	53%
Proud to tell people they work for the Government of Nova Scotia	58%
Inspired to give their best	58%
Would recommend the Government of Nova Scotia as a greatplace to work	53%
Would prefer to stay with the Government of Nova Scotia, even if offered a similar job elsewhere	55%
Overall, feel valued as a Government of Nova Scotia employee	45%

Engagement Driver and Themes Indices Results

The driver average provides information on a particular work factor while an index provides more of overall comprehensive view on a wider topic area. The four indices used in the survey match the four pillars in the Corporate EngagementStrategy, 'Pride in the Public Service'. The indices provide measurement framework to track progress of the strategy.

Report highlights

The Drivers results

Quality Work Environment (Driver indices) Pillar 1- Leadership Index	46%
Pillar 2- Talent Index	46%
Pillar 3- Workplace Culture Index	52%
Pillar 4- Job capacity Index	63%

Areas of Strength (>60% agreement)

- Job Fit (Work)
- Compensation and benefits
- Orientation

Opportunities to Build (51-60% agreement)

- Quality work life
- Diverse, inclusive and respectful environment

Areas of Concern and Focus (< 50% agreement)

- Clear direction and expectations
- Senior leadership and communication
- Direct supervisory and management
- Learning and Development
- Career growth and advancement
- Staffing and performance management
- Team
- Empowerment
- Recognition
- Job Supports

Summary

Strengths maintained or have grown

- Job Fit
- Fairness of compensation
- Satisfaction with benefits
- Satisfaction with pension
- Orientation

Strengths (declined)

None

Opportunities & Concerns that have been improving

- Diverse, inclusive and respectful environment.
- Confidence in senior leadership
- Career growth and advancement

Opportunities & Concerns maintained or declined

- Learning and Development
- Quality work life
- Clear direction and expectations
- Communication
- Direct supervisory and management
- Staffing and performance planning
- Team
- Empowerment
- Recognition
- Job supports

Retention Intentions, Harassment and Discrimination Result

Employee confident that senior leadership will try to resolve issues raised by employees in this 2015 How's Work Going? employee engagement survey	45%
Future intentions	
Employee stated retention intentions	
I intend to stay with the Government of Nova Scotia for 2 years or less	17%
I intend to stay with the Government of Nova Scotia for 3-5 years	10%
I intend to stay with the Government of Nova Scotia for 6-10 years	24%
I intend to stay with the Government of Nova Scotia for 11 years or more	49%
For employees planning on leaving the Government of Nova Scotia within the next 5 years, their main reasons were:	
Going to a job elsewhere	30%
Retiring from the work force	41%
Moving for personal reasons	0%
End of term contract or temporary assignment	0%
Returning to school	0%
Prefer not to say or other	29%
Bullying and harassment	
During the past 12 months the percentage of employees who stated they have experienced harassment/bullying behaviour at work	40%
Discrimination	
During the past 12 months the percentage of employee who stated they have experienced discrimination behaviour at work	9%

Appendix A- Fisheries and Aquaculture 2015 detail results	Gov Overall	Department Overall
Employee engagement index	60	53
Quality Environment Drivers and Indices:		
Pillar 1- Leadership Index	55	% 46
Organizational direction and expectations	70	42
Leadership and organizational communication	44	4 4
Direct supervisor and manager	60	% 49
Dillar O. Talant Indo.	47	N 46
Pillar 2- Talent Index	47	* 46
Learning and development	52	<u>№ 50</u>
Career growth and opportunities	41	* 37
Staffing and performance planning	40	• 40
Pillar 3- Workplace Culture Index	61	52
Team (co-worker relationship)	66	% 47
Empowerment (includes employee involvement and innovation)	56	% 48
Recognition	41	% 29
Quality Work Life (includes safe, healthy and mental well-being)	61	54
Diverse, inclusive and respectful environment	65	55
_		
Pillar 4- Job Capacity Index	69	√ 63
Work	70	√ 68
Job Supports	55	% 40
Orientation	62	√ 64
Compensation and benefits	62	√ 69

Fisheries and Aquaculture 2015 results		Department Overall
Employee engagement index	60	53
Employee engagement		
Employees are satisfied with my job	66	% 50
Employees are satisfied with their department	 55	№ 38
Overall, employees are satisfied with their work as Government of Nova Scotia employee	66	53
Proud to tell people they work for the Government of Nova Scotia	59	58
Inspired to give their best	66	58
Would recommend the Government of Nova Scotia as a great place to work	53	53
Would prefer to stay with the Government of Nova Scotia, even if offered a similar job elsewhere	58	55
Overall, feel valued as a Government of Nova Scotia employee	47	% 45

Fisheries and Aquaculture 2015 results	Gov Overal	Department Overall	
Pillar 1- Leadership Index	55	% 46	
Organizational direction and expectation			
Employees have a clear understanding of work and what is expected of them	79	% 48	
Employees have a clear understanding of their department's priorities	63	* 34	
Employees know how their work contributes to the achievement of their department's goals	68	43	
		·	
Leadership and organizational communication			
The department senior leadership are genuinely interested in their well-being	45	<u>* 44</u>	
The department senior leadership sets a good example for employees	46	51	
The department senior leadership provides clear direction	42	35	
The department senior leadership makes timely decisions	37	40	
Essential information flows effectively from senior leadership to staff	39	28	
Essential information flows effectively from staff to senior leadership	41	4 6	
Have confidence in the department senior leadership	47	57	
Have confidence in their senior leader	52	54	
Direct supervisor and manager			
The person they report to considers their work-related ideas	73	59	
Employees receive recognition from the person they report to for a job well done	65	√ 64	
The person they report to gives employees feedback about their work performance	61	48	
The person they report to manages conflict in their work unit	48	4 2	
Employees satisfied with the quality of supervision they receive	64	55	
Essential information flows effectively from management in their work unit to staff	49	P 27	
Employees feel trusted by their management	63	51	
Employees have confidence in their management team	55	4 2	
		· ·-	

Fisheries and Aquaculture 2015 results		Department Overall	
Pillar 2- Talent Index	47	% 46	
Learning and development			
Employees have access to the right training and development opportunities	52	58	
Employees have adequate opportunities to develop their skills	49	~ 47	
Organization supports employees work-related learning and development	55	56	
Learning and development activities completed in the past 2 years have helped to improve their performance	55	54	
Learning and development activities completed helped them to develop their career	51	% 36	
Staffing and performance planning In their department, hiring, promotion and other staffing processes are free from favouritism	39	% 41	
In their department, hiring, promotion and other staffing processes are based on education, skills, knowledge and experience	42	№ 38	
Most recent performance plan helped employees achieve their work goals	42	% 32	
Most recent performance plan is helping employees work towards their career goals	37	<u></u> 28	
Career growth and opportunities Employees are satisfied with the way their career growth and advancement is progressing with the Government of Nova Scotia.	44	№ 38	
Employee have opportunities for career growth within the Government of Nova Scotia	38	% 36	

Fisheries and Aquaculture 2015 results	Gov Overall	Department Overall
Pillar 3- Workplace Culture Index	61	52
Team		
A healthy atmosphere (e.g. trust, mutual respect) exists in their work unit	59	% 32
Members of their team communicate effectively with each other	60	% 46
Employees have a positive working relationship with their coworkers	80	√ 64
Empowerment		
Innovation is valued in their work	50	% 39
Employees feel free to suggest innovative ideas	62	52
Employees have the freedom to make decisions to do their job well	57	% 50
Employees have the opportunities to provide input into decisions that affect their work	56	52
Recognition		
Department does a good job formally recognizing its employees	35	1 5
Employees receive meaningful recognition for work well done	41	% 33
Employees feel valued for their contributions at work	47	% 38
Quality Work Life		
Employees have support at work to balance my work and personal life	65	56
If applicable, employees flexible work arrangement helps me achieve balance in my work and personal life	68	√ 67
Employees feel safe working in their job	77	√ 62
Department creates a healthy work environment for its employees	58	55
Department creates a work environment that supports and cares about employees' emotional well-being	49	% 45
Employees work-related stress is manageable	58	48
Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being	51	4 5
Diverse, inclusive and respectful environment		
Department values diversity	66	% 50
In department, policies and practices are fair and equitable	59	58
Employees in department respect individual differences	67	53
Employees feel they are treated respectfully at work	73	√ 68
In department, the opinions and perceptive of people from diverse backgrounds are considered in the enhancement of employees' work tasks and practices	60	% 46

Fisheries and Aquaculture 2015 results		Department Overall	
Pillar 4- Job Capacity Index	69	⋖ 63	
Work			
Employees' job is a good fit for their skills and interests	82	4 89	
Employees have a choice in deciding how they do my work	65	59	
In department, I have opportunities to implement ideas to improve their work	62	52	
Employees work gives them a sense of personal accomplishment	70	7 1	
Job Supports		_	
Employees are provided with the communication they need to do their job well	51	32	
Employees are provided with the equipment and resources they need to do their job well	58	43	
Employees' workload is manageable	57	50	
Employees' have support at work to provide a high level of service	55	№ 36	
Orientation			
If I have been employed less than 2 years or started a new job in the last 2 years, received an orientation	62	√ 64	
Compensation and benefits			
Employees feel they are compensated fairly	54	57	
Employees are satisfied with their benefits (e.g. health, dental, LTD)	72	√ 78	
Employees are satisfied with their pension	61	4 73	

Fisheries and Aquaculture 2015 results	Gov Overall	Department Overall
Taking action		
Confident that their senior leadership will try to resolve issues raised by employees in this 2015 How's Work Going? employee engagement survey	43	% 45
Confident that managers where they work will take actions to resolve issues in this survey	47	4 3
Future intentions The following statements reflects employees intention to stay with Government of NS Intend to stay with the Government of Nova Scotia for 2 years or less	12	17
Intend to stay with the Government of Nova Scotia for 3-5 years	20	10
Intend to stay with the Government of Nova Scotia for 6-10 years	24	24
Intend to stay with the Government of Nova Scotia for 11 years or more	44	49
If planning on leaving the Government of Nova Scotia within the next 5 years, the main reason:		
Going to a job elsewhere	27	30
Retiring from the work force	49	41
Moving for personal reasons	3	0
End of term contract or temporary assignment	3	0
Returning to school	1	0
Other	17	29
Bullying and harassment		
During the past 12 months have experienced harassment/bullying behaviour at work.	19	40
Discrimination During the past 12 months have experienced discrimination behaviour at work.	6	9

	2009	2011	2013	2015	09 to '11	11 to 13	13 to '15
Employee Engagement Index	84%	75%	52%	53%	-8%	-24%	+1
Quality Work Environment (Driver indices)							
Pillar 1- Leadership Index	67%	60%	51%	46%	-7%	-10%	-5
Pillar 2- Talent Index	73%	50%	53%	46%	-23%	3%	-7
Pillar 3- Workplace Culture Index	81%	72%	58%	52%	-10%	-14%	-6
Pillar 4- Job capacity Index	81%	71%	63%	63%	-10%	-8%	0
Employee Engagement B01. I am satisfied with my job	97%	79%	55%	50%	-18%	-24%	-5
B02. I am satisfied with my department	86%	71%	32%	38%	-15%	-39%	+6
B03. Overall, I am satisfied with my work as a Government of Nova Scotia employee	92%	82%	63%	53%	-10%	-19%	-10
B04. I am proud when I tell I work for the Government of Nova Scotia	86%	71%	55%	58%	-15%	-16%	+3
B05. I am inspired to give my best	83%	75%	65%	58%	-8%	-10%	-7
B06. I would recommend the Government of Nova Scotia as a great place to work	83%	79%	50%	53%	-4%	-29%	+3
B07. I would prefer to stay with the Government of Nova Scotia, even if offered a similar job elsewhere	72%	74%	46%	55%	2%	-28%	+9
B08. Overall, I feel valued as a Government of Nova Scotia employee	n/a	n/a	45%	45%	n/a	n/a	0

	2009	2011	2013	2015	09 to '11	11 to -13	13 to '15
Pillar 1- Leadership Index							
	67%	60%	51%	46%	-7%	-10%	-5
Organizational direction and expectation							
A13. I have a clear understanding of my work and what is expected of me	92%	86%	55%	48%	-6%	-31%	-7
A15. I know how my work contributes to the achievement of my department's goals	78%	79%	71%	43%	1%	-8%	-28
My leadership and organizational communication							
A29. The senior leadership in my department are genuinely interested in my well-being	64%	57%	45%	44%	-7%	-12%	-1
A30. The senior leadership in my department sets a good example for employees	72%	59%	41%	51%	-13%	-18%	+10
A31. The senior leadership in my department provides clear direction	53%	48%	29%	35%	-5%	-19%	+6
A32. The senior leadership in my department makes timely decisions	61%	50%	35%	40%	-11%	-15%	+5
A33. Essential information flows effectively from senior leadership to staff	44%	38%	32%	28%	-6%	-6%	-4
A34. Essential information flows effectively from staff to senior leadership	n/a	66%	46%	46%	n/a	-20%	0
A35. I have confidence in the senior leadership of my department	72%	52%	38%	57%	-20%	-14%	+19
My direct report and manager							
A19. The person I report to considers my work-related ideas	81%	79%	61%	59%	-2%	-18%	-2
A20. I receive recognition from the person I report to for a job well done	76%	53%	55%	64%	-23%	2%	+9
A21. The person I report to gives me feedback about my work performance	72%	59%	60%	48%	-13%	1%	-12
A22. My most recent performance plan helped me achieve my work goals	n/a	n/a	53%	32%	n/a	n/a	-21
A23. My most recent performance plan is helping me work towards my career goals	n/a	n/a	53%	28%	n/a	n/a	-25
A24. The person I report to manages conflict in my work unit	69%	57%	49%	42%	-12%	-8%	-7
A25. I am satisfied with the quality of supervision I receive	75%	72%	62%	55%	-3%	-10%	-7
A26. Essential information flows effectively from management in my work unit to staff	n/a	n/a	45%	27%	n/a	n/a	-18

	2009	2011	2013	2015	09 to '11	11 to - 13	13 to '15
Pillar 2- Talent Index	73%	50%	53%	46%	-23%	3%	-7
Learning and development							
A40. I have access to the right training opportunities	87%	77%	68%	58%	-10%	-9%	-10
A41. I have adequate opportunities to develop my skills	n/a	n/a	45%	47%	n/a	n/a	+2
A42. My organization supports my work-related learning and development	78%	62%	73%	56%	-16%	11%	-17
Staffing							
A45. In my department, hiring, promotion and other staffing processes are free from favouritism	n/a	31%	36%	41%	n/a	5%	+5
A46. In my department, hiring, promotion and other staffing processes are based on education, skills, knowledge and experience	72%	45%	47%	38%	-27%	2%	-9
Career growth and opportunities							
A47. I am satisfied with the way my career growth and advancement is progressing with the Government of Nova Scotia.	n/a	34%	34%	38%	n/a	0%	+4
A48. I have opportunities for career growth within the Government of Nova Scotia	68%	38%	32%	36%	-30%	-6%	+4

81% 78%	72%	58%	52%	-10%	-14%	-6
						-0
000/	67%	40%	32%	-11%	-27%	-8
90%	85%	79%	64%	-5%	-6%	-15
76%	70%	47%	39%	-6%	-23%	-8
78%	65%	55%	52%	-13%	-10%	-3
n/a	n/a	60%	50%	n/a	n/a	-10
76%	62%	53%	52%	-14%	-9%	-1
n/a	n/a	27%	15%	n/a	n/a	-12
68%	50%	42%		-18%	-8%	-9
73%	59%	41%	38%	-14%	-18%	-3
89%	85%	62%	56%	-4%	-23%	-6
95%	85%	81%		-10%	-4%	-19
87%	76%	50%		-11%	-26%	+5
84%	82%	47%	48%	-2%	-35%	+1
67%	68%	49%	50%	1%	-19%	+1
69%	70%	55%		1%	-15%	-2
89%	79%	66%		-10%	-13%	+2
	78% n/a 76% n/a 68% 73% 89% 95% 87% 84% 67% 69%	76% 70% 78% 65% n/a n/a 76% 62% n/a n/a 68% 50% 73% 59% 89% 85% 95% 85% 87% 76% 84% 82% 67% 68% 69% 70%	76% 70% 47% 78% 65% 55% n/a n/a 60% 76% 62% 53% n/a n/a 27% 68% 50% 42% 73% 59% 41% 89% 85% 62% 95% 85% 81% 87% 76% 50% 84% 82% 47% 67% 68% 49% 69% 70% 55%	76% 70% 47% 39% 78% 65% 55% 52% n/a n/a 60% 50% 76% 62% 53% 52% n/a n/a 27% 15% 68% 50% 42% 33% 73% 59% 41% 38% 89% 85% 62% 56% 95% 85% 81% 62% 87% 76% 50% 55% 84% 82% 47% 48% 67% 68% 49% 50% 69% 70% 55% 53%	76% 70% 47% 39% -6% 78% 65% 55% 52% -13% n/a n/a 60% 50% n/a 76% 62% 53% 52% -14% n/a n/a 27% 15% n/a 68% 50% 42% 33% -18% 73% 59% 41% 38% -14% 89% 85% 62% 56% -4% 95% 85% 81% 62% -10% 87% 76% 50% 55% -11% 84% 82% 47% 48% -2%	76% 70% 47% 39% -6% -23% 78% 65% 55% 52% -13% -10% n/a n/a 60% 50% n/a n/a 76% 62% 53% 52% -14% -9% n/a n/a 27% 15% n/a n/a 68% 50% 42% 33% -18% -8% 73% 59% 41% 38% -14% -18% 89% 85% 62% 56% -4% -23% 95% 85% 81% 62% -10% -4% 87% 76% 50% 55% -11% -26% 84% 82% 47% 48% -2% -35% 67% 68% 49% 50% 1% -19% 69% 70% 55% 53% 1% -15%

	2009	2011	2013	2015	09 to	11 to 13	13 to '15
Pillar 4- Job Capacity Index	81%	71%	63%	63%	-10%	-8%	0
My Job							_
A01. My job is a good fit for my skills and interests	89%	77%	82%	89%	-12%	5%	+7
A03. In my department, I have opportunities to implement ideas to improve my work	n/a	n/a	53%	52%	n/a	n/a	-1
My Job Supports							
A05. I am provided with the communication I need to do my job well	68%	57%	40%	32%	-11%	-17%	-8
A06. I am provided with the equipment and resources I need to do my job well	70%	69%	59%	43%	-1%	-10%	-16
A07. My workload is manageable	70%	56%	51%	50%	-14%	-5%	-1
A08. I have support at work to provide a high level of service	73%	65%	44%	36%	-8%	-21%	-8
A49. If I have been employed less than 2 years or started a new job in the last 2 years, I received an orientation	n/a	n/a	35%	64%	n/a	n/a	+29
Compensation and benefits							
A50. I am compensated fairly	57%	32%	50%	57%	-25%	18%	+7
A51. I am satisfied with my benefits (e.g. health, dental, LTD)	n/a	n/a	70%	78%	n/a	n/a	+8
A52. I am satisfied with my pension	n/a	n/a	54%	73%	n/a	n/a	+19

	2009	2011	2013	2015	09 to -11	11 to -113	13 to '15
Taking action C01. I am confident that my senior leadership will try to resolve issues raised by employees in this 2015 How's Work Going? employee engagement survey	67%	52%	40%	45%	-15%	-12%	+5
Future intentions							
C03. Which of the following statements reflects your intentions to stay with the Government	nt of Nova S	cotia					
I intend to stay with the Government of Nova Scotia for 2 years or less	6%	0%	8%	17%	-6%	8%	+9
I intend to stay with the Government of Nova Scotia for 3-5 years	14%	13%	17%	10%	-1%	4%	-7
I intend to stay with the Government of Nova Scotia for 6-10 years	39%	50%	25%	24%	11%	-25%	-1
I intend to stay with the Government of Nova Scotia for 11 years or more	42%	38%	50%	49%	-4%	12%	-1
C04. If you are planning on leaving the Government of Nova Scotia within the next 5		3070	0070	4070	.,,	,	
years, please indicate the main reason	n/o	220/	31%	30%	n/o	20/	4
Going to a job elsewhere	n/a	33%			n/a	-2%	-1
Retiring from the work force	6%	67%	21%	41%	61%	-46%	+20
Moving for personal reasons	n/a	0%	0%	0%	n/a	0%	0
End of term contract or temporary assignment	n/a	0%	1%	0%	n/a	1%	<u>-1</u>
Returning to school	n/a	0%	5%	0%	n/a	5%	-5
Prefer not to say or other	n/a	0%	43%	29%	n/a	43%	-14
Bullying and harassment							
Bullying and harassment D01. During the past 12 months have experienced harassment/bullying behaviour at work	11%	10%	12%	40%	-1%	2%	+28
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination	11%	10%	12%	40%	-1%	2%	+28
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01)							
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions	n/a	n/a	32%	24%	n/a	n/a	-8
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo	n/a n/a	n/a n/a	32% 11%	24% 20%	n/a n/a	n/a n/a	-8 +9
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse	n/a n/a n/a	n/a n/a n/a	32% 11% 37%	24% 20% 22%	n/a n/a n/a	n/a n/a n/a	-8 +9 -15
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities	n/a n/a n/a n/a	n/a n/a n/a n/a	32% 11% 37% 7%	24% 20% 22% 20%	n/a n/a n/a n/a	n/a n/a n/a n/a	-8 +9 -15 +13
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities Persistent, unwanted criticism	n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a	32% 11% 37% 7% 11%	24% 20% 22% 20% 6%	n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a	-8 +9 -15 +13
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities	n/a n/a n/a n/a	n/a n/a n/a n/a	32% 11% 37% 7%	24% 20% 22% 20%	n/a n/a n/a n/a	n/a n/a n/a n/a	-8 +9 -15 +13
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities Persistent, unwanted criticism Mobbing and/or swarming	n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a	32% 11% 37% 7% 11% 0%	24% 20% 22% 20% 6% 2%	n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a	-8 +9 -15 +13 -5 +2
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities Persistent, unwanted criticism Mobbing and/or swarming Other	n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a	32% 11% 37% 7% 11% 0% 4%	24% 20% 22% 20% 6% 2% 2%	n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a	-8 +9 -15 +13 -5 +2 -2
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities Persistent, unwanted criticism Mobbing and/or swarming Other Prefer not to say	n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a	32% 11% 37% 7% 11% 0% 4%	24% 20% 22% 20% 6% 2% 2%	n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a	-8 +9 -15 +13 -5 +2 -2
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities Persistent, unwanted criticism Mobbing and/or swarming Other Prefer not to say D1b. Who were you bullied or harassed by at work in the past 12 months?	n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a	32% 11% 37% 7% 11% 0% 4%	24% 20% 22% 20% 6% 2% 2%	n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a	-8 +9 -15 +13 -5 +2 -2
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities Persistent, unwanted criticism Mobbing and/or swarming Other Prefer not to say D1b. Who were you bullied or harassed by at work in the past 12 months? (Asked only of those that said "yes" to question D01)	n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a	32% 11% 37% 7% 11% 0% 4% 0%	24% 20% 22% 20% 6% 2% 2% 4%	n/a n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a	-8 +9 -15 +13 -5 +2 -2 +4
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities Persistent, unwanted criticism Mobbing and/or swarming Other Prefer not to say D1b. Who were you bullied or harassed by at work in the past 12 months? (Asked only of those that said "yes" to question D01) A co-worker/colleague	n/a n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a	32% 11% 37% 7% 11% 0% 4% 0%	24% 20% 22% 20% 6% 2% 2% 4% 25% 22% 14%	n/a n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a n/a	-8 +9 -15 +13 -5 +2 -2 +4
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities Persistent, unwanted criticism Mobbing and/or swarming Other Prefer not to say D1b. Who were you bullied or harassed by at work in the past 12 months? (Asked only of those that said "yes" to question D01) A co-worker/colleague Person I report to Another manager in your department Someone you manage	n/a	n/a	32% 11% 37% 7% 11% 0% 4% 0% 27% 16% 24% 3%	24% 20% 22% 20% 6% 2% 2% 4% 25% 22% 14% 5%	n/a	n/a	-8 +9 -15 +13 -5 +2 -2 +4 -2 +6 -10 +2
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities Persistent, unwanted criticism Mobbing and/or swarming Other Prefer not to say D1b. Who were you bullied or harassed by at work in the past 12 months? (Asked only of those that said "yes" to question D01) A co-worker/colleague Person I report to Another manager in your department Someone you manage Someone who works for another part of the department	n/a	n/a n/a n/a n/a n/a n/a n/a n/a 0% 0%	32% 11% 37% 7% 11% 0% 4% 0% 27% 16% 24%	24% 20% 22% 20% 6% 2% 2% 4% 25% 22% 14%	n/a	n/a n/a n/a n/a n/a n/a n/a n/a 27% 16%	-8 +9 -15 +13 -5 +2 -2 +4
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities Persistent, unwanted criticism Mobbing and/or swarming Other Prefer not to say D1b. Who were you bullied or harassed by at work in the past 12 months? (Asked only of those that said "yes" to question D01) A co-worker/colleague Person I report to Another manager in your department Someone you manage	n/a	n/a	32% 11% 37% 7% 11% 0% 4% 0% 27% 16% 24% 3%	24% 20% 22% 20% 6% 2% 2% 4% 25% 22% 14% 5%	n/a	n/a	-8 +9 -15 +13 -5 +2 -2 +4 -2 +6 -10 +2
D01. During the past 12 months have experienced harassment/bullying behaviour at work D1a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D01) Insulting or derogatory remarks, gestures or actions Malicious rumours, gossip or negative innuendo Verbal aggression and/or verbal abuse Isolation and/or exclusion from work-related activities Persistent, unwanted criticism Mobbing and/or swarming Other Prefer not to say D1b. Who were you bullied or harassed by at work in the past 12 months? (Asked only of those that said "yes" to question D01) A co-worker/colleague Person I report to Another manager in your department Someone you manage Someone who works for another part of the department Someone who works at your workplace who is not a direct employee of the	n/a	n/a n/a n/a n/a n/a n/a n/a n/a n/a 0% 0% 0% 0% 0%	32% 11% 37% 7% 11% 0% 4% 0% 27% 16% 24% 3% 14%	24% 20% 22% 20% 6% 2% 2% 4% 25% 22% 14% 5% 3%	n/a n/a n/a n/a n/a n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a n/a n/a n/a 27% 16% 24% 3% 14%	-8 +9 -15 +13 -5 +2 -2 +4 -2 +6 -10 +2 n/a

	2009	2011	2013	2015	09 to '11	11 to 13	13 to '15
Someone else	n/a	0%	5%	3%	n/a	5%	-2
Prefer not to say	n/a	n/a	0%	6%	n/a	n/a	+6
Discrimination							
D02. During the past 12 months have experienced discrimination behaviour at work	8%	7%	6%	9%	-1%	-1%	+3
D2a. On which of the following grounds have you personally experienced discrimination at work in the past 12 months? (Asked only of those that said "yes" to question D02)							
Age	n/a	0%	50%	0%	n/a	50%	-50
Association with protected groups or individuals	n/a	0%	0%	0%	n/a	0%	0
Colour	n/a	0%	0%	0%	n/a	0%	0
Creed	n/a	0%	0%	0%	n/a	0%	0
Ethnic, national or aboriginal origins	n/a	0%	0%	0%	n/a	0%	0
Family status	n/a	33%	0%	0%	n/a	-33%	0
Gender identity/Gender expression	n/a	n/a	0%	17%	n/a	n/a	+17
Irrational fear of contracting an illness or disease	n/a	0%	0%	0%	n/a	0%	0
Marital status	n/a	0%	0%	0%	n/a	0%	0
Mental disability	n/a	0%	0%	16%	n/a	0%	+16
Physical disability	n/a	0%	0%	0%	n/a	0%	0
Political belief, affiliation or activity	n/a	0%	0%	17%	n/a	0%	+17
Race	n/a	0%	0%	0%	n/a	0%	0
Religion	n/a	0%	0%	0%	n/a	0%	0
Sex (including pregnancy and pay equity)	n/a	33%	25%	33%	n/a	-8%	+8
Sexual orientation	n/a	33%	0%	0%	n/a	-33%	0
Prefer not to say	n/a	0%	25%	17%	n/a	25%	-8
D2b. Who did you experience discrimination from in the past 12 months? (Asked only of the	nose that sai	id "yes" to q	uestion D02	2)			
A colleague	n/a	50%	20%	28%	n/a	-30%	+8
The person you report to	n/a	0%	20%	29%	n/a	20%	+9
Another manager in your organization	n/a	50%	40%	29%	n/a	-10%	-11
Someone you manage	n/a	0%	0%	0%	n/a	0%	0
Someone who works for your organization	n/a	0%	0%	0%	n/a	0%	0
Someone who works in government workplace who is not a direct employee of government	n/a	0%	0%	0%	n/a	0%	0
Client	n/a	0%	0%	0%	n/a	0%	0
A member of the public	n/a	0%	0%	0%	n/a	0%	0
Someone else	n/a	0%	20%	0%	n/a	20%	-20
Prefer not to say	n/a	0%	0%	14%	n/a	0%	+14