# Employee Engagement Survey

Transportation and Infrastructure Renewal

2015 Report



This summary report provides insights on how to improve our employees' workplace which will help cultivate an engaging work environment and culture.

Analyzed and prepared by: Katharine Cox-Brown, CGA, MPA

Data Analysis by: Cathy-Leigh Spencer, BMgnt

Crown copyright, Province of Nova Scotia, 2015 Engagement and Accountability Team NS Public Service Commission

.

### Introduction

To build a strong public service delivering quality service to the public, it is essential to reach out and ask our employees for their input in improving their work environment.

This is the eighth in a series of government-wide engagement surveys that has been conducted by the Public Service Commission, since 2004. The 2015 "How's Work Going?" Employee Engagement Survey was conducted across government department, agencies and commissions.

The fieldwork for the survey ran from March 4 to April 8th, with approximately 6,800 employees participating in the survey, for an overall response rate of 61%. Across the participating departments the median response rate was 76%. The March timeframe has been consistent for all eight surveys conducted. For more information of the survey methodology please refer to the government-wide report.

This report contains a summary Transportation and Infrastructure Renewal results for the participating permanent<sup>2</sup>, contract and term employees. The Department response rate was 57%.

#### How can the results of an employee survey be used?

An employee survey is a communication and management tool. The survey is a way for employees to communicate openly and honestly with government leaders and management. The results provide Government with a picture of where they are now, through their employee's eyes. The results relay employees' opinion on how effective they believe their current work environment is, and what employees feel is important. This can guide an organization's efforts to improve the quality of work life for their employees.

As a management tool, employee surveys are diagnostic tools that can help pinpoint employees concerns, and can draw attention to areas that employees feel are not being adequately addressed. The information helps inform Government of what is working, what needs adjustment and what is just not working. It can inform Government if an issue is Government-wide, or a particular concern for a demographic group (gender, age, department, etc.) Employee surveys may direct an organization to the areas that need further exploration; while employee comments can help highlight the meaning behind their responses.

<sup>&</sup>lt;sup>2</sup> Includes both fulltime and part-time employees

### Engagement

The Government of Nova Scotia defines employee engagement as the extent to which individuals feel connected to and involved with their jobs and their organization

Engagement is about developing a work environment and culture that fosters a productive, satisfied and committed workforce driven to provide service excellence and superior results.

Our research tells us that engaged employees:

- Find satisfaction in their work
- Are committed to the organization's goals
- See themselves as part of the organization's success
- Are proud of the work they do
- Are inspired to give their best
- Are proud of their organization
- Intend to remain with the organization
- Feel valued as an employee

### 1

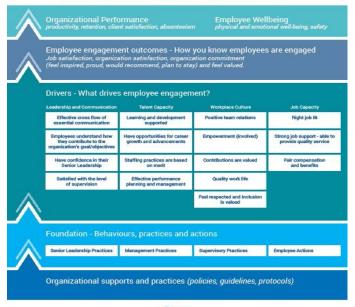
# Our Approach to Measuring & Understanding Employee Engagement

Government of Nova Scotia uses an analytical framework to measure and understand the various factors and experiences in an employee's work environment that contributes to building an engaging environment which ultimately affects employees' wellbeing and government's success

Our work and the survey questions are based on a comprehensive analytical framework, the Employee Engagement Model (see Figure 1).

The analytical framework, initially built in 2004, focuses on measuring employee engagement and the work experiences that affect employees' levels of engagement. We use this knowledge to assess progress, identify strengths and concerns, and to focus our efforts towards meaningful actions.

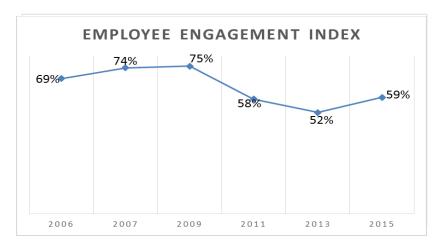
#### **Employee Engagement Framework**



### **Overall Engagement Levels**

Employee engagement is the extent to which individuals feel connected to and involved with their jobs and their organization.

As noted in the Figure below, the current level of employee engagement as measured by the Employee Engagement index is 59.



The Government-wide employee engagement index is 60.

The Table 1 below provides the agreement scores for the engagement characteristics.

#### **Employee Engagement**

Satisfied with my job	69%
Satisfied with my department	59%
Satisfied with work as Government of NovaScotia employee	70%
Proud to tell people they work for the Government of Nova Scotia	53%
Inspired to give their best	66%
Would recommend the Government of Nova Scotia as a greatplace to work	50%
Would prefer to stay with the Government of Nova Scotia, even if offered a similar job elsewhere	57%
Overall, feel valued as a Government of Nova Scotia employee	48%

2015 Employee Engagement Summary

5

# Engagement Driver and Themes Indices Results

The driver average provides information on a particular work factor while an index provides more of overall comprehensive view on a wider topic area. The four indices used in the survey match the four pillars in the Corporate EngagementStrategy, 'Pride in the Public Service'. The indices provide measurement framework to track progress of the strategy.

### Report highlights

#### The Drivers results

#### **Quality Work Environment (Driver indices)**

Pillar 1- Leadership Index	55%
Pillar 2- Talent Index	51%
Pillar 3- Workplace Culture Index	59%
Pillar 4- Job capacity Index	69%

#### Areas of Strength (>60% agreement)

- Clear direction and expectations
- Team
- Job Fit (Work)
- Job supports
- Orientation

#### **Opportunities to Build (51-60% agreement)**

- Direct supervisory and management
- Learning and development
- Empowerment
- Quality work life
- Diverse, inclusive and respectful environment
- Compensation and benefits

#### Areas of Concern and Focus (< 50% agreement)

- Senior leadership and communication
- Career growth and advancement
- Staffing and performance management
- Recognition

## Summary

### Strengths maintained or have grown

- Clear direction and expectations
- Team
- Work
- Job supports
- Orientation
- Satisfaction with benefits

#### **Strengths (declined)**

#### None

### Opportunities & Concerns that have been improving

- Direct supervisory and management
- Learning and development
- Empowerment
- Quality work life
- Diverse, inclusive and respectful environment
- Fairness of compensation
- Satisfaction with pension
- Senior leadership and communication
- Career growth and advancement
- Staffing and performance planning
- Recognition

### **Opportunities & Concerns** maintained or declined

None

# Retention Intentions, Harassment and Discrimination Result

Employee confident that senior leadership will try to resolve issues raised by employees in this 2015 How's Work Going? employee engagement survey	42%
Future intentions	
Employee stated retention intentions	
I intend to stay with the Government of Nova Scotia for 2 years or less	12%
I intend to stay with the Government of Nova Scotia for 3-5 years	21%
I intend to stay with the Government of Nova Scotia for 6-10 years	23%
I intend to stay with the Government of Nova Scotia for 11 years or more	44%
For employees planning on leaving the Government of Nova Scotia within the next 5 years, their main reasons were:	
Going to a job elsewhere	22%
Retiring from the work force	63%
Moving for personal reasons	2%
End of term contract or temporary assignment	1%
Returning to school	1%
Prefer not to say or other	11%
Bullying and harassment  During the past 12 months the percentage of employees who stated they have experienced harassment/bullying behaviour at work	26%
	20 /
Discrimination  During the past 12 months the percentage of employee who stated they have experienced discrimination behaviour at work	9%

2015 Employee Engagement Summary

Appendix A-TIR 2015 detail results	Gov Overall	TIR
Employee engagement index	60	59
Quality Environment Drivers and Indices:		
Pillar 1- Leadership Index	55	55
Organizational direction and expectations	70	75
Leadership and organizational communication	44	45
Direct supervisor and manager	60	56
Pillar 2- Talent Index Learning and development	47	51 59
Career growth and opportunities	41	43
Staffing and performance planning	40	35
Pillar 3- Workplace Culture Index Team (co-worker relationship)	61	59 62
Empowerment (includes employee involvement and innovation)	56	59
Recognition	41	42
Quality Work Life (includes safe, healthy and mental well-being)	61	58
Diverse, inclusive and respectful environment	65	57
Pillar 4- Job Capacity Index Work	69	69 70
Job Supports	55	61
Orientation	62	70
Compensation and benefits	62	56

2015 Employee Engagement Summary

Appendix A-TIR 2015 detail results	Gov Overall	TI N
Employee engagement index	60	59
Employee engagement		
Employees are satisfied with my job	66	69
Employees are satisfied with their department	55	59
Overall, employees are satisfied with their work as Government of Nova Scotia employee	66	70
Proud to tell people they work for the Government of Nova Scotia	59	53
Inspired to give their best	66	66
Would recommend the Government of Nova Scotia as a great place to work	53	50
Would prefer to stay with the Government of Nova Scotia, even if offered a similar job elsewhere	58	57
Overall, feel valued as a Government of Nova Scotia employee	47	48

Gov Overall

Ę

#### Pillar 1- Leadership Index

#### Organizational direction and expectation

Employees have a clear understanding of work and what is expected of them	79	<b>≪</b> 83
Employees have a clear understanding of their department's priorities	63	<b>√</b> 68
Employees know how their work contributes to the achievement of their department's goals	68	<b>√</b> 74

#### Leadership and organizational communication

The department senior leadership are genuinely interested in their well-being	45	<b>%</b> 48
The department senior leadership sets a good example for employees	46	<b>4</b> 9
The department senior leadership provides clear direction	42	<b>4</b> 4
The department senior leadership makes timely decisions	37	<b>4</b> 0
Essential information flows effectively from senior leadership to staff	39	<b>%</b> 36
Essential information flows effectively from staff to senior leadership	41	<b>42</b>
Have confidence in the department senior leadership	47	<b>\</b> 47
Have confidence in their senior leader	52	51

#### **Direct supervisor and manager**

Direct Supervisor and manager		
The person they report to considers their work-related ideas	73	<b>√</b> 68
Employees receive recognition from the person they report to for a job well done	65	58
The person they report to gives employees feedback about their work performance	61	53
The person they report to manages conflict in their work unit	48	<b>48</b>
Employees satisfied with the quality of supervision they receive	64	<b>4</b> 62
Essential information flows effectively from management in their work unit to staff	49	<b>4</b> 5
Employees feel trusted by their management	63	<b>√</b> 63
Employees have confidence in their management team	55	52

Appendix A-TIR 2015 detail results	Gov Overall	TIR
Pillar 2- Talent Index		
Learning and development		
Employees have access to the right training and development opportunities	52	<b>√</b> 62
Employees have adequate opportunities to develop their skills	49	57
Organization supports employees work-related learning and development	55	<b>√</b> 62
Learning and development activities completed in the past 2 years have helped to improve their performance	55	59
Learning and development activities completed helped them to develop their career	51	56
Staffing and performance planning In their department, hiring, promotion and other staffing processes are free from favouritism	39	<b>%</b> 33
In their department, hiring, promotion and other staffing processes are based on education, skills, knowledge and experience	42	№ 37
Most recent performance plan helped employees achieve their work goals	42	<b>4</b> 0
Most recent performance plan is helping employees work towards their career goals	37	<b>%</b> 39
Career growth and opportunities  Employees are satisfied with the way their career growth and advancement is progressing with the Government of Nova Scotia.	44	<b>\</b> 46
Employee have opportunities for career growth within the Government of Nova Scotia	38	№ 39

Pillar 3- Workplace Culture Index         Team         A healthy atmosphere (e.g. trust, mutual respect) exists in their work unit       59       55         Members of their team communicate effectively with each other       60       56         Employees have a positive working relationship with their coworkers       80       76         Employees have a positive working relationship with their coworkers       80       76         Employees have a positive working relationship with their coworkers       50       50         Employees feel free to suggest innovative ideas       62       63         Employees feel free to suggest innovative ideas       62       63         Employees have the freedom to make decisions to do their job well       57       62         Employees have the opportunities to provide input into decisions that affect their work       56       60         Recognition       35       40         Employees have the opportunities to provide input into decisions that affect their work       41       40         Employees feel valued for their contributions at work       41       40         Employees feel valued for their contributions at work       47       45         Quality Work Life       65       65         Employees have support at work to balance my work and personal life       65	Appendix A-TIR 2015 detail results	Gov Overall	TIR
A healthy atmosphere (e.g. trust, mutual respect) exists in their work unit  Members of their team communicate effectively with each other  Employees have a positive working relationship with their coworkers  Employees feel free to suggest innovative ideas  Employees have the freedom to make decisions to do their job well  Employees have the opportunities to provide input into decisions that affect their work  Employees have the opportunities to provide input into decisions that affect their work  Employees have the opportunities to provide input into decisions that affect their work  Employees have the opportunities to provide input into decisions that affect their work  Employees have under one of their contributions at work well done  Employees feel valued for their contributions at work  Quality Work Life  Employees have support at work to balance my work and personal life  Employees have support at work to balance my work and personal life  Employees feel safe working in their job  Department creates a healthy work environment for its employees  Employees work-related stress is manageable  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Department values diversity  Department values diversity  Department policies and practices are fair and equitable  Employees in department, policies and practices are fair and equitable  Employees feel they are treated respectfull at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in	Pillar 3- Workplace Culture Index		
A healthy atmosphere (e.g. trust, mutual respect) exists in their work unit  Members of their team communicate effectively with each other  Employees have a positive working relationship with their coworkers  Employees feel free to suggest innovative ideas  Employees have the freedom to make decisions to do their job well  Employees have the opportunities to provide input into decisions that affect their work  Employees have the opportunities to provide input into decisions that affect their work  Employees have the opportunities to provide input into decisions that affect their work  Employees have the opportunities to provide input into decisions that affect their work  Employees have under one of their contributions at work well done  Employees feel valued for their contributions at work  Quality Work Life  Employees have support at work to balance my work and personal life  Employees have support at work to balance my work and personal life  Employees feel safe working in their job  Department creates a healthy work environment for its employees  Employees work-related stress is manageable  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Department values diversity  Department values diversity  Department policies and practices are fair and equitable  Employees in department, policies and practices are fair and equitable  Employees feel they are treated respectfull at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in	Toam		
Members of their team communicate effectively with each other       60       56         Employees have a positive working relationship with their coworkers       80       ₹ 76         Employeerment       50       50         Innovation is valued in their work       50       50         Employees feel free to suggest innovative ideas       62       € 63         Employees have the freedom to make decisions to do their job well       57       € 62         Employees have the opportunities to provide input into decisions that affect their work       56       € 60         Recognition       50       € 60       € 60         Recognition       41       € 60       € 60         Employees neceive meaningful recognizing its employees       35       € 40         Employees receive meaningful recognizing its employees       41       € 40         Employees receive meaningful recognizing its employees       47       € 45         Quality Work Life       Employees leal valued for their contributions at work       47       € 45         Quality Work Life       65       € 60       € 60         If applicable, employees feel safe working in their job       77       ₹ 77         Department creates a healthy work environment for its employees       58       € 61         Department cr		59	55
Employees have a positive working relationship with their coworkers  Employeerment Innovation is valued in their work  Employees feel free to suggest innovative ideas  Employees have the freedom to make decisions to do their job well  Employees have the freedom to make decisions to do their job well  Employees have the opportunities to provide input into decisions that affect their work  Employees have the opportunities to provide input into decisions that affect their work  Employees receive meaningful recognizing its employees  Employees receive meaningful recognition for work well done  Employees feel valued for their contributions at work  Quality Work Life  Employees have support at work to balance my work and personal life  Employees have support at work to balance my work and personal life  Employees feel safe working in their job  Topartment creates a healthy work environment for its employees  Department creates a work environment that supports and cares about employees' emotional wellbeing  Employees would describe my workplace as healthy, safe and supportive of employees' emotional wellbeing  Diverse, inclusive and respectful environment  Department values diversity  Department, policies and practices are fair and equitable  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in			
Empowerment Innovation is valued in their work  Employees feel free to suggest innovative ideas  Employees have the freedom to make decisions to do their job well  Employees have the opportunities to provide input into decisions that affect their work  Employees have the opportunities to provide input into decisions that affect their work  Employees have the opportunities to provide input into decisions that affect their work  Employees receive meaningful recognizing its employees  Employees receive meaningful recognition for work well done  Employees feel valued for their contributions at work   Quality Work Life  Employees have support at work to balance my work and personal life  Employees have support at work to balance my work and personal life  Employees feel safe working in their job  Department creates a healthy work environment for its employees  Department creates a healthy work environment for its employees  Employees work-related stress is manageable  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  Department values diversity  Employees in department respect individual differences  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in	·		
Innovation is valued in their work  Employees feel free to suggest innovative ideas  Employees have the freedom to make decisions to do their job well  Employees have the opportunities to provide input into decisions that affect their work  Fecognition  Department does a good job formally recognizing its employees  Employees receive meaningful recognition for work well done  Employees feel valued for their contributions at work  Quality Work Life  Employees have support at work to balance my work and personal life  Employees have support at work to balance my work and personal life  Employees feel safe working in their job  Department creates a healthy work environment for its employees  Department creates a work environment that supports and cares about employees' emotional wellbeing  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  Employees in department respect individual differences  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in			70
Employees feel free to suggest innovative ideas  Employees have the freedom to make decisions to do their job well  Employees have the opportunities to provide input into decisions that affect their work  56 60  Recognition  Department does a good job formally recognizing its employees  Employees receive meaningful recognition for work well done  Employees feel valued for their contributions at work  47 45  Quality Work Life  Employees have support at work to balance my work and personal life  Employees feel safe working in their job  If applicable, employees flexible work arrangement helps me achieve balance in my work and personal life  Employees feel safe working in their job  Department creates a healthy work environment for its employees  Department creates a work environment that supports and cares about employees' emotional wellbeing  Employees work-related stress is manageable  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  66 55  In department, policies and practices are fair and equitable  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in	•	EO	<b>№</b> EO
Employees have the freedom to make decisions to do their job well  Employees have the opportunities to provide input into decisions that affect their work  Fecognition  Department does a good job formally recognizing its employees  Employees receive meaningful recognition for work well done  Employees feel valued for their contributions at work  Cuality Work Life  Employees have support at work to balance my work and personal life  Employees flexible work arrangement helps me achieve balance in my work and personal life  Employees feel safe working in their job  Department creates a healthy work environment for its employees  Department creates a work environment that supports and cares about employees' emotional well-being  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Department values diversity  66  55  Employees in clusive and respectful environment  Department, policies and practices are fair and equitable  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in			1 00
Employees have the opportunities to provide input into decisions that affect their work  Recognition  Department does a good job formally recognizing its employees  Employees receive meaningful recognition for work well done  Employees feel valued for their contributions at work  47  Quality Work Life  Employees have support at work to balance my work and personal life  Employees feel safe working in their job  Employees feel safe working in their job  Department creates a healthy work environment for its employees  Department creates a work environment that supports and cares about employees' emotional well-being  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  Employees in department respect individual differences  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in			
Recognition         Department does a good job formally recognizing its employees       35       ♣ 40         Employees receive meaningful recognition for work well done       41       ♣ 40         Employees feel valued for their contributions at work       47       ♣ 45         Quality Work Life         Employees have support at work to balance my work and personal life       65       € 60         If applicable, employees flexible work arrangement helps me achieve balance in my work and personal life       57       € 77       ✓ 75         Employees feel safe working in their job       77       ✓ 75       ✓ 75         Department creates a healthy work environment for its employees       58       € 61         Department creates a work environment that supports and cares about employees' emotional wellbeing       49       ♣ 47         Employees work-related stress is manageable       58       56         Employees would describe my workplace as healthy, safe and supportive of employees' emotional wellbeing       ♠ 55         Diverse, inclusive and respectful environment       ♠ 55         Department, policies and practices are fair and equitable       59       56         Employees in department respect individual differences       67       57         Employees feel they are treated respectfully at work       73       € 67	,		4 -
Department does a good job formally recognizing its employees  Employees receive meaningful recognition for work well done  Employees feel valued for their contributions at work  Quality Work Life Employees have support at work to balance my work and personal life  Employees flexible work arrangement helps me achieve balance in my work and personal life  Employees feel safe working in their job  Employees feel safe working in their job  Department creates a healthy work environment for its employees  Department creates a work environment that supports and cares about employees' emotional well-being  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  66 55  In department, policies and practices are fair and equitable  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in		30	₩ 60
Employees receive meaningful recognition for work well done  Employees feel valued for their contributions at work  Quality Work Life  Employees have support at work to balance my work and personal life  Employees flexible work arrangement helps me achieve balance in my work and personal life  Employees feel safe working in their job  Department creates a healthy work environment for its employees  Department creates a work environment that supports and cares about employees' emotional well-being  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  Department, policies and practices are fair and equitable  Employees in department respect individual differences  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in			
Employees feel valued for their contributions at work  Quality Work Life Employees have support at work to balance my work and personal life Employees have support at work to balance my work and personal life Employees flexible work arrangement helps me achieve balance in my work and personal life Employees feel safe working in their job T77 Department creates a healthy work environment for its employees Department creates a work environment that supports and cares about employees' emotional wellbeing Employees work-related stress is manageable Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment Department values diversity Department, policies and practices are fair and equitable Employees in department respect individual differences Employees feel they are treated respectfully at work In department, the opinions and perceptive of people from diverse backgrounds are considered in			-
Quality Work Life         Employees have support at work to balance my work and personal life       65          ✓ 60         If applicable, employees flexible work arrangement helps me achieve balance in my work and personal life       57         Employees feel safe working in their job       77          ✓ 75         Department creates a healthy work environment for its employees       58          ✓ 61         Department creates a work environment that supports and cares about employees' emotional well-being       49          ✓ 47         Employees work-related stress is manageable       58       56         Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being       51         Diverse, inclusive and respectful environment       50         Department values diversity       66       55         In department, policies and practices are fair and equitable       59       56         Employees in department respect individual differences       67       57         Employees feel they are treated respectfully at work       73       67         In department, the opinions and perceptive of people from diverse backgrounds are considered in	. ,		-
Employees have support at work to balance my work and personal life  If applicable, employees flexible work arrangement helps me achieve balance in my work and personal life  Employees feel safe working in their job  Department creates a healthy work environment for its employees  Department creates a work environment that supports and cares about employees' emotional well-being  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  In department, policies and practices are fair and equitable  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in	Employees feel valued for their contributions at work	47	<b>45</b>
If applicable, employees flexible work arrangement helps me achieve balance in my work and personal life  Employees feel safe working in their job  Department creates a healthy work environment for its employees  Department creates a work environment that supports and cares about employees' emotional well-being  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  Diverse, inclusive and practices are fair and equitable  Employees in department respect individual differences  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in	Quality Work Life		
personal life 68  Employees feel safe working in their job 77  Department creates a healthy work environment for its employees 58  Department creates a work environment that supports and cares about employees' emotional wellbeing 49  Employees work-related stress is manageable 58  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being 51  Diverse, inclusive and respectful environment  Department values diversity 66  In department, policies and practices are fair and equitable 59  Employees in department respect individual differences 67  Employees feel they are treated respectfully at work 73  In department, the opinions and perceptive of people from diverse backgrounds are considered in	Employees have support at work to balance my work and personal life	65	<b>4</b> 60
Department creates a healthy work environment for its employees  Department creates a work environment that supports and cares about employees' emotional wellbeing  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  Department, policies and practices are fair and equitable  Employees in department respect individual differences  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in		68	57
Department creates a work environment that supports and cares about employees' emotional wellbeing  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  Department, policies and practices are fair and equitable  Employees in department respect individual differences  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in	Employees feel safe working in their job	77	<b>√</b> 75
being  Employees work-related stress is manageable  Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  Department, policies and practices are fair and equitable  Employees in department respect individual differences  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in	Department creates a healthy work environment for its employees	58	<b>√</b> 61
Employees would describe my workplace as healthy, safe and supportive of employees' emotional well-being  Diverse, inclusive and respectful environment  Department values diversity  66  55  In department, policies and practices are fair and equitable  Employees in department respect individual differences  67  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in		49	<b>%</b> 47
well-being 51  Diverse, inclusive and respectful environment  Department values diversity 66 55  In department, policies and practices are fair and equitable 59 56  Employees in department respect individual differences 67 57  Employees feel they are treated respectfully at work 73  In department, the opinions and perceptive of people from diverse backgrounds are considered in	Employees work-related stress is manageable	58	56
Department values diversity 66 55 In department, policies and practices are fair and equitable 59 56 Employees in department respect individual differences 67 57 Employees feel they are treated respectfully at work 73   In department, the opinions and perceptive of people from diverse backgrounds are considered in 55  In department, the opinions are considered in 55		51	<b>%</b> 50
Department values diversity 66 55 In department, policies and practices are fair and equitable 59 56 Employees in department respect individual differences 67 57 Employees feel they are treated respectfully at work 73   In department, the opinions and perceptive of people from diverse backgrounds are considered in 55  In department, the opinions are considered in 55	Diverse, inclusive and respectful environment		
In department, policies and practices are fair and equitable  Employees in department respect individual differences  Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in  59  56  57  67  67	·	66	55
Employees in department respect individual differences 67  Employees feel they are treated respectfully at work 73  In department, the opinions and perceptive of people from diverse backgrounds are considered in			
Employees feel they are treated respectfully at work  In department, the opinions and perceptive of people from diverse backgrounds are considered in			
In department, the opinions and perceptive of people from diverse backgrounds are considered in			_
	In department, the opinions and perceptive of people from diverse backgrounds are considered in		4

Appendix A-TIR 2015 detail results	Gov Overall	TIR
Pillar 4- Job Capacity Index	_	
Work		
Employees' job is a good fit for their skills and interests	82	<b>4</b> 80
Employees have a choice in deciding how they do my work	65	<b>√</b> 64
In department, I have opportunities to implement ideas to improve their work	62	<b>√</b> 63
Employees work gives them a sense of personal accomplishment	70	<b>√</b> 72
Job Supports  Employees are provided with the communication they need to do their job well	_ 51	59
Employees are provided with the equipment and resources they need to do their job well	58	<b>√</b> 61
Employees' workload is manageable	57	<b>√</b> 65
Employees' have support at work to provide a high level of service	55	57
Orientation		
If I have been employed less than 2 years or started a new job in the last 2 years, received an orientation	62	70
Compensation and benefits		
Employees feel they are compensated fairly	54	№ 50
Employees are satisfied with their benefits (e.g. health, dental, LTD)	72	<b>√</b> 66
Employees are satisfied with their pension	61	53

Appendix A-TIR 2015 detail results	Gov Overall	TI
Taking action Confident that their senior leadership will try to resolve issues raised by employees in this 2015 How's		
Work Going? employee engagement survey	43	42
Confident that managers where they work will take actions to resolve issues in this survey	47	43
Future intentions The following statements reflects employees intention to stay with Government of NS	42	12
Intend to stay with the Government of Nova Scotia for 2 years or less	12	12
Intend to stay with the Government of Nova Scotia for 3-5 years	20	
Intend to stay with the Government of Nova Scotia for 6-10 years	24	23
Intend to stay with the Government of Nova Scotia for 11 years or more	44	44
If planning on leaving the Government of Nova Scotia within the next 5 years, the main reason:	27	22
Going to a job elsewhere	27	
Retiring from the work force	<u>49</u> 3	<u>63</u>
Moving for personal reasons  End of term contract or temporary assignment	3	1
Returning to school	1	1
Prefer not to say	17	11
Field hot to say	17	
Bullying and harassment		
During the past 12 months have experienced harassment/bullying behaviour at work.	19	26
Discrimination		
During the past 12 months have experienced discrimination behaviour at work.	6	9

2015 Employee Engagement Summary

2006-2015	2006	2007	2009	2011	2013	2015	,06 to	07 to '09	09 to '11'	11 to '13	13 to
Employee Engagement Index	69%	74%	75%	58%	52%	59%	5%	1%	-17%	-7%	+8
Quality Work Environment (Driver indices)			/								
Pillar 1- Leadership Index	n/a	51%	59%	51%	46%	55%	n/a	8%	-8%	-5%	+9
Pillar 2- Talent Index	42%	46%	57%	47%	40%	51%	4%	11%	-11%	-6%	+11
Pillar 3- Workplace Culture Index Pillar 4- Job capacity Index	n/a 77%	n/a 69%	68% 79%	56% 68%	54% 68%	59% 69%	n/a -8%	n/a 10%	-12% -11%	-2% 0%	+5
Employee Farmaneses											
Employee Engagement B01. I am satisfied with my job	76%	76%	75%	59%	60%	69%	0%	-1%	-16%	1%	+9
B02. I am satisfied with my department	61%	65%	66%	52%	45%	59%	4%	1%	-14%	-7%	+14
B03. Overall, I am satisfied with my work as a Government of Nova Scotia employee	82%	81%	83%	65%	60%	70%	-1%	2%	-18%	-5%	+10
B04. I am proud when I tell I work for the Government of Nova Scotia	63%	75%	78%	55%	45%	53%	12%	3%	-23%	-10%	+8
B05. I am inspired to give my best	80%	82%	77%	64%	60%	66%	2%	-5%	-13%	-4%	+6
B06. I would recommend the Government of Nova Scotia as a great place to work	59%	67%	72%	53%	46%	50%	8%	5%	-19%	-7%	+4
B07. I would prefer to stay with the Government of Nova Scotia, even if offered a similar job elsewhere	67%	75%	74%	61%	53%	57%	8%	-1%	-13%	-8%	+4
B08. Overall, I feel valued as a Government of Nova Scotia employee	n/a	n/a	n/a	n/a	41%	48%	n/a	n/a	n/a	n/a	+7

2006-2015	2006	2007	2009	2011	2013	2015	,06 to	07 to '09	09 to '11'	11 to '13	13 to
Pillar 1- Leadership Index											
		51%	59%	51%	46%	55%	n/a	8%	-8%	-5%	+9
Organizational direction and expectation											
A13. I have a clear understanding of my work and what is expected of me	n/a	n/a	87%	75%	78%	83%	n/a	n/a	-12%	3%	+5
A15. I know how my work contributes to the achievement of my department's goals	65%	65%	73%	66%	56%	74%	0%	8%	-7%	-10%	+18
My leadership and organizational communication											
A29. The senior leadership in my department are genuinely interested in my well-being	n/a	46%	54%	50%	45%	48%	n/a	8%	-4%	-5%	+3
A30. The senior leadership in my department sets a good example for employees	38%	39%	53%	48%	43%	49%	1%	14%	-5%	-5%	+6
A31. The senior leadership in my department provides clear direction	n/a	39%	47%	43%	38%	44%	n/a	8%	-4%	-5%	+6
A32. The senior leadership in my department makes timely decisions	n/a	36%	39%	39%	33%	40%	n/a	3%	0%	-6%	+7
A33. Essential information flows effectively from senior leadership to staff	n/a	37%	41%	35%	30%	36%	n/a	4%	-6%	-5%	+6
A34. Essential information flows effectively from staff to senior leadership	n/a	n/a	n/a	40%	37%	42%	n/a	n/a	n/a	-3%	+5
A35. I have confidence in the senior leadership of my department	45%	43%	56%	48%	40%	47%	-2%	13%	-8%	-8%	+7
My direct report and manager											
A19. The person I report to considers my work-related ideas	73%	71%	74%	59%	62%	68%	-2%	3%	-15%	3%	+6
A20. I receive recognition from the person I report to for a job well done	60%	57%	61%	49%	51%	58%	-3%	4%	-12%	2%	+7
A21. The person I report to gives me feedback about my work performance	55%	53%	56%	52%	53%	53%	-2%	3%	-4%	1%	0
A24. The person I report to manages conflict in my work unit	51%	49%	51%	51%	51%	48%	-2%	2%	0%	0%	-3
A25. I am satisfied with the quality of supervision I receive	n/a	59%	67%	56%	59%	62%	n/a	8%	-11%	3%	+3
A26. Essential information flows effectively from management in my work unit to staff	n/a	n/a	n/a	n/a	40%	45%	n/a	n/a	n/a	n/a	+5

2006-2015	2006	2007	2009	2011	2013	2015	'06 to	07 to '09	09 to '11	11 to -13	13 to
Pillar 2- Talent Index	42%	46%	57%	47%	40%	51%	4%	11%	-11%	-6%	+11
Learning and development											
A40. I have to access the right training opportunities	78%	76%	75%	62%	57%	62%	-2%	-1%	-13%	-5%	+5
A41. I have adequate opportunities to develop my skills	n/a	n/a	n/a	n/a	45%	57%	n/a	n/a	n/a	n/a	+12
A42. My organization supports my work-related learning and development	52%	57%	72%	60%	52%	62%	5%	15%	-12%	-8%	+10
Staffing and performance planning											
A45. In my department, hiring, promotion and other staffing processes are free from favouritism	n/a	n/a	n/a	30%	28%	33%	n/a	n/a	n/a	-2%	+5
A46. In my department, hiring, promotion and other staffing processes are based on education, skills, knowledge and experience	40%	36%	47%	41%	37%	37%	-4%	11%	-6%	-4%	0
A22. My most recent performance plan helped me achieve my work goals	n/a	n/a	n/a	n/a	56%	40%	n/a	n/a	n/a	n/a	-16
A23. My most recent performance plan is helping me work towards my career goals	n/a	n/a	n/a	n/a	51%	39%	n/a	n/a	n/a	n/a	-12
Career growth and opportunities											
A47. I am satisfied with the way my career growth and advancement is progressing with the Government of Nova Scotia.	n/a	n/a	n/a	36%	30%	46%	n/a	n/a	n/a	-6%	+16
A48. I have opportunities for career growth within the Government of Nova Scotia	31%	35%	42%	33%	28%	39%	4%	7%	-9%	-5%	+11
A49. If I have been employed less than 2 years or started a new job in the last 2 years, I received an orientation <sup>5</sup>	n/a	n/a	n/a	n/a	11%	70%	n/a	n/a	n/a	n/a	+59

2006-2015	2006	2007	2009	2011	2013	2015	,06 to	07 to '09	09 to	11 to -13	13 to
Pillar 3- Workplace Culture Index*			68%	56%	54%	59%	n/a	n/a	-12%	-2%	+5
My team											
A16. A healthy atmosphere (e.g. trust, mutual respect) exists in my work unit	n/a	n/a	59%	51%	46%	55%	n/a	n/a	-8%	-5%	+9
A18. I have a positive working relationship with my coworkers	91%	84%	87%	73%	78%	76%	-7%	3%	-14%	5%	-2
Empowerment											
A09. Innovation is valued in my work	n/a	60%	62%	48%	41%	50%	n/a	2%	-14%	-7%	+9
A10. I feel free to suggest innovative ideas	n/a	n/a	76%	60%	51%	63%	n/a	n/a	-16%	-9%	+12
A11. I have the freedom to make decisions to do my job well	n/a	n/a	n/a	n/a	57%	62%	n/a	n/a	n/a	n/a	+5
A12. I have the opportunities to provide input into decisions that affect my work	68%	69%	73%	55%	46%	60%	1%	4%	-18%	-9%	+14
Recognition											
A37. My department does a good job formally recognizing its employees	n/a	n/a	n/a	n/a	32%	40%	n/a	n/a	n/a	n/a	+8
A38. I receive meaningful recognition for work well done	53%	47%	49%	39%	41%	40%	-6%	2%	-10%	2%	-1
A39. I feel valued for my contributions at work	56%	53%	55%	45%	43%	45%	-3%	2%	-10%	-2%	+2
Quality Work Life											
A56. I have support at work to balance my work and personal life	66%	62%	64%	56%	55%	60%	-4%	2%	-8%	-1%	+5
A58. I feel safe working in my job	86%	86%	87%	80%	77%	75%	0%	1%	-7%	-3%	-2
A59. My department creates a healthy work environment for its employees	n/a	61%	80%	63%	55%	61%	n/a	19%	-17%	-8%	+6
A61. My work-related stress is manageable	n/a	n/a	75%	55%	54%	56%	n/a	n/a	-20%	-1%	+2
Diverse, inclusive and respectful environment											
A63. My Department values diversity	48%	50%	60%	49%	49%	55%	2%	10%	-11%	0%	+6
A65. Employees in my department respect individual differences	68%	60%	60%	55%	52%	57%	-8%	0%	-5%	-3%	+5
A66. I am treated respectfully at work	n/a	n/a	73%	67%	64%	67%	n/a	n/a	-6%	-3%	+3

2006-2015	2006	2007	2009	2011	2013	2015	,06 to	07 to	09 to -111	11 to -13	13 to
Pillar 4- Job Capacity Index	77%	69%	79%	68%	68%	69%	-8%	10%	-11%	0%	+1
My Job A01. My job is a good fit for my skills and interests	83%	76%	88%	77%	76%	80%	-7%	12%	-11%	-1%	+4
A03. In my department, I have opportunities to implement ideas to improve my work	n/a	n/a	n/a	n/a	50%	63%	n/a	n/a	n/a	n/a	+13
My Job Supports A05. I am provided with the communication I need to do my job well	68%	63%	68%	63%	51%	59%	-5%	5%	-5%	-12%	+8
A06. I am provided with the equipment and resources I need to do my job well	70%	70% n/a	75% 75%	70% 64%	65% 63%	61%	0%	5%	-5% -11%	-5% -1%	-4
A07. My workload is manageable  A08. I have support at work to provide a high level of service	n/a 70%	62%	69%	58%	60%	65% 57%	n/a -8%	n/a 7%	-11%	2%	+2
A49. If I have been employed less than 2 years or started a new job in the last 2 years,  I received an orientation <sup>5</sup>	n/a	n/a	n/a	n/a	11%	70%	n/a	n/a	n/a	n/a	+59
Compensation and benefits											
A50. I am compensated fairly	39%	48%	51%	35%	32%	50%	9%	3%	-16%	-3%	+18
A51. I am satisfied with my benefits (e.g. health, dental, LTD)	n/a	n/a	n/a	n/a	53%	66%	n/a	n/a	n/a	n/a	+13
A52. I am satisfied with my pension	n/a	n/a	n/a	n/a	37%	53%	n/a	n/a	n/a	n/a	+16

2006-2015	2006	2007	2009	2011	2013	2015	,06 to	07 to '09	09 to -11	11 to	13 to
Taking action C01. I am confident that my senior leadership will try to resolve issues raised by employees in this 2015 How's Work Going? employee engagement survey	34%	32%	44%	37%	30%	42%	-2%	12%	-7%	-7%	+12
Future intentions											
C03. Which of the following statements reflects your intentions to stay with the Governm	ent of Nova S	cotia									
I intend to stay with the Government of Nova Scotia for 2 years or less	5%	2%	6%	14%	15%	12%	-3%	4%	8%	1%	-3
I intend to stay with the Government of Nova Scotia for 3-5 years	47%	49%	32%	22%	22%	21%	2%	-17%	-10%	0%	-1
I intend to stay with the Government of Nova Scotia for 6-10 years	23%	22%	22%	23%	21%	23%	-1%	0%	1%	-2%	+2
I intend to stay with the Government of Nova Scotia for 11 years or more	25%	27%	41%	42%	43%	44%	2%	14%	1%	1%	+1
C04. If you are planning on leaving the Government of Nova Scotia within the next 5 years, please indicate the main reason											
Going to a job elsewhere	n/a	n/a	n/a	12%	19%	22%	n/a	n/a	n/a	7%	+3
Retiring from the work force	31%	41%	17%	63%	45%	63%	10%	-24%	46%	-18%	+18
Moving for personal reasons	n/a	n/a	n/a	0%	0%	2%	n/a	n/a	n/a	0%	+2
End of term contract or temporary assignment	n/a	n/a	n/a	2%	1%	1%	n/a	n/a	n/a	-1%	0
Returning to school	n/a	n/a	n/a	2%	2%	1%	n/a	n/a	n/a	0%	-1
Prefer not to say or other	n/a	n/a	n/a	22%	33%	11%	n/a	n/a	n/a	11%	-22
Bullying and harassment D01. During the past 12 months have experienced harassment/bullying behaviour at work	20%	24%	25%	26%	24%	26%	4%	1%	1%	-2%	+2
Discrimination D02. During the past 12 months have experienced discrimination behaviour at work	11%	18%	17%	10%	9%	9%	7%	-1%	-7%	-1%	0