



# Employment and income resources after an emergency

If you have been directly impacted by the wildfires in Nova Scotia, there are some helpful resources to help answer questions you may have about income, employment services, and labour standards.

If you or someone you know needs support for mental health during this time, resources, helplines, support groups, websites and counsellors are available to help you. To learn more, visit <https://novascotia.ca/mental-health-and-wellbeing/>.

## Income

The Government of Canada has helpful information for anyone affected by hazardous weather available online [Hazardous weather: Important notices - Canada.ca](https://www.canada.ca/en/services/benefits/ei/ei-regular-benefit/apply.html#h2.02)

- If your income has been affected, you may be eligible for Employment Insurance (EI) benefits. Please contact Service Canada to make a claim (<https://www.canada.ca/en/services/benefits/ei/ei-regular-benefit/apply.html#h2.02>). Service Canada can help you, if you do not have a Record of Employment, have lost other records for an EI claim, or if your employer is unable to provide you with records.
- If you are a current EI claim recipient or a beneficiary of the Canada Pension Plan, Canada Pension Plan Disability, or Old Age Security and are concerned about not receiving mail (including paper cheques), you can send in an eServiceCanada request ([eServiceCanada - Service Request Form](https://www.canada.ca/en/services/benefits/ei/ei-regular-benefit/apply.html#h2.02)) to make changes to your information.
- To receive Government of Canada payments without delays or interruptions, it is recommended that you sign up for direct deposit [Direct deposit for Service Canada - Canada.ca](https://www.canada.ca/en/services/benefits/ei/ei-regular-benefit/apply.html#h2.02)
- Temporary Foreign Workers whose employment has been affected by the wildfires, should contact Service Canada.

There are Service Canada Centres located throughout Nova Scotia. To find the nearest Service Canada office, and contact information, please visit <https://www.servicecanada.gc.ca/tbsc-fsco/sc-hme.jsp>.

## **Employment Services**

For residents whose employment has been impacted by the wildfires:

- Nova Scotia Works is a free, one-stop job search and career advice resources (<https://novascotiaworks.ca/nsdc/>). Virtual services are available, including phone, email, video, and website.
- For businesses closed in the wildfire evacuation areas, contact Employment Nova Scotia for transition support and employment services options. (1-877-223-0888).

## **Labour Standards**

For any questions about the closure of a business and its impact on workers, employers and employees can contact the Department of Labour, Skills and Immigration Labour Standards Division Inquiry Line at 1-888-315-0110.