

Supportive Care

The Supportive Care Program supports eligible Nova Scotians with cognitive impairments (difficulty thinking, concentrating, remembering, etc.) by providing them with \$500/month for Home Support Services (personal care, respite, meal preparation and household chores). Under this program people may also be eligible to receive reimbursement for snow removal services up to \$495/year.

To receive funding for Supportive Care, you must:

- Be 65 years of age or older (or be diagnosed with dementia if under 65)
- Be a Nova Scotia resident with a valid Health Card.
- Have significant memory loss and memory problems that affect daily functioning.
- Be deemed by Continuing Care as needing a minimum of 25 hours/month of care support.
- Have a Substitute Decision Maker (someone who will act on your behalf and has signed an agreement that defines terms and conditions for this program).

How do I get Supportive Care?

You can apply by calling Continuing Care toll-free at **1-800-225-7225**. Once approved, the money will be deposited into your bank account by the Department of Health and Wellness every month. All receipts for services must be submitted to the Nova Scotia Health Authority.

How can I get reimbursed for snow removal costs?

Once a Supportive Care recipient has been approved for assistance with snow removal services, he/she will be reimbursed for up to \$495/year. All receipts for services must be submitted to the Nova Scotia Health Authority for reimbursement. You must be considered low income, which is an annual net income of \$22,125 or less if single or \$37,209 or less if married, to be eligible for reimbursement of snow removal costs.

Who can provide home support and snow removal services?

There are many companies who provide these services. Some can be found in the Department of Seniors' Programs for Positive Aging, which can be read online at gov.ns.ca/seniors/pub/2012_ProgramsPA.pdf.

Home support and snow removal services may also be purchased from private companies or people living within your community.

Funding under this program cannot be used to purchase services from:

- A person or organization providing home support and/or snow removal services and who also owns, rents or manages the household / facility the client lives in (e.g., an assisted living facility).
- Family members of a Supportive Care client, including a spouse/partner, children/grandchildren, parent/grandparent, siblings, aunts/uncles and nephews/nieces.

