Licensing Inspection Report (Annual Inspection)

Facility: HILLSIDE PINES HOME FOR SPECIAL CARE SOCIETY

Address: 77 EXHIBITION DR.
BRIDGEWATER NS, B4V 3K6

Date(s) of Inspection: September 23, 2019

Requirements resulting from licensing inspection:

1. HSCR 24(2)
   No person shall disclose a record or any part of a record relating to a resident or any information contained therein except in the course of his duty or when required by law.

2. LTCPR 8.2.3.b
   The licensee shall ensure risk management processes that minimize risk to residents and staff are implemented. These include but are not limited to: a process to direct staff in the event of a missing resident.

3. HSCR 18(3)
   In every nursing home and nursing care section of a home for the aged where there are thirty or more residents, there shall be at least one registered nurse on duty at all times.

4. LTCPR 12.1.6
   The licensee shall ensure hazardous products that may be harmful to residents are secured at all times and are not accessible to residents. They are stored and disposed of in accordance with established safety practices/manufacturers' recommendations.

5. LTCPR 6.1.5
   Additional Requirements for Nursing Homes - The licensee shall ensure residents have an interdisciplinary assessment of risk, functional abilities, cognition, skin integrity, nutrition, oral health (see section 6.6), pain and discomfort, falls risk, and recreation, initiated upon admission to the home and completed within two weeks.
6. **LTCPR 6.5. 9**
The licensee shall ensure supervision and assistance are provided during meals, snacks and other food related activities as necessary.

7. **LTCPR 9.2.2 a**
The licensee shall ensure there is a documented Business Continuity Plan that addresses the operational recovery and continuity of services in the face of a disaster, labour disruption or other major outage. The Business Continuity Plan includes the following: hazard, vulnerability and risk assessment, mission critical activities, recovery strategies, loss of electrical power, water, heat, ventilation and waste water services, loss of information technology (computer / telephone / fax) priorities, geographic footprint and pandemic situation (pandemic planning is undertaken and completed in accordance with direction received from the Department of Health and Wellness.)

8. **LTCPR 6.1.6**
Additional Requirements for Nursing Homes - The licensee shall ensure a lift and transfer assessment is completed for residents within 24 hours of admission and as the residents' individual needs change.

9. **LTCPR 8.5.4**
The licensee shall ensure medications are accounted for, administered and documented in accordance with federal and provincial legislation and professional practice standards.

10. **LTCPR 6.3.10**
Additional Requirements for Nursing Homes - The licensee shall ensure each resident's plan of care is based on the risks and needs identified in the interdisciplinary assessments referenced in section 6.1, Additional Requirements for Nursing Homes, and the resident's choice.