Facility: NORTH QUEENS NURSING HOME
Address: 9565 HIGHWAY 8 HWY.
           CALEDONIA NS, B0T 1B0
Date(s) of Inspection: September 20, 2019

Requirements resulting from licensing inspection:

1. LTCPR 9.2.2 a
   The licensee shall ensure there is a documented Business Continuity Plan that addresses the operational recovery and continuity of services in the face of a disaster, labour disruption or other major outage. The Business Continuity Plan includes the following: hazard, vulnerability and risk assessment, mission critical activities, recovery strategies, loss of electrical power, water, heat, ventilation and waste water services, loss of information technology (computer / telephone / fax) priorities, geographic footprint and pandemic situation (pandemic planning is undertaken and completed in accordance with direction received from the Department of Health and Wellness.)

2. HSCR 18(3)
   In every nursing home and nursing care section of a home for the aged where there are thirty or more residents, there shall be at least one registered nurse on duty at all times.

3. HSCR 21
   It is a term and condition of every license that the licensee shall comply with the Acts and regulations, and any orders or directions of an appropriate authority, respecting fire, safety, health and sanitary requirements.

4. LTCPR 6.7.1
   The licensee shall ensure policies and procedures for recreational programming are developed and followed.
5. HSCR 24(2) 
No person shall disclose a record or any part of a record relating to a resident or any information contained therein except in the course of his duty or when required by law.

6. LTCPR6.7.3 
The licensee shall ensure a monthly schedule is posted in common and resident areas. Any changes are documented and posted for residents and authorized designates to view.