
Licensing Inspection Report (Annual Inspection)

Facility: OLSON'S GLO ESTATE HOME FOR SPECIAL CARE LTD.

Address: 143 HIGHWAY 304 HWY.
OVERTON NS, B5A 4J7

Date(s) of Inspection: July 16, 2020

Requirements resulting from licensing inspection:

1. HSCR 27(4), LTCPR 9.2.1.b
The licensee shall ensure the All Hazards Plan is exercised a minimum of once every three years. More frequent exercises shall be completed as required to ensure all staff members are knowledgeable. The Business Continuity Plan identified below may be incorporated as part of this exercise.
2. LTCPR 8.2.3.c
The licensee shall ensure risk management processes that minimize risk to residents and staff are implemented. These include but are not limited to: a process for documenting and appropriately communicating resident allergies.
3. LTCPR 11.1.2
The licensee shall ensure pre-employment Vulnerable Sector Checks are completed for staff members, students and volunteers at the time of hire and are maintained on file.
4. LTCPR 8.4.3
The licensee shall ensure a stand-alone Infection Prevention and Control Committee is implemented or infection prevention and control issues/practices are included as a standing agenda item on another appropriate committee. The committee shall be multidisciplinary ensuring that the infection prevention and control program is regularly reviewed and revised to reflect leading practices and provincial direction.
5. HSCR 27(6), LTCPR 9.2.8
The licensee shall ensure upon initial employment in a home and a minimum of annually thereafter, every staff member is instructed in and understands the contents of the All Hazards Plan, the Fire Safety Plan, the Business Continuity Plan and the Staff Call Back System Plan as applicable to their individual roles.

6. LTCPR 6.8.5
The licensee shall ensure residents' personal directives, if completed, are reviewed annually with the residents and/or authorized designates or more frequently if required to ensure their care preferences and wishes are clearly understood.
7. LTCPR 11.1.5
The licensee shall ensure there is a current job description for each position which is reviewed a minimum of every four years and clearly defines the role, responsibilities and scope of the position. A copy of the current job description is provided to staff members.
8. LTCPR 12.2.1.1
The licensee shall ensure there is a preventive maintenance program for the home.
9. LTCPR 8.5.12
The licensee shall ensure MARs are reviewed and double-checked for accuracy by two authorized staff members before being utilized.
10. LTCPR 6.3.2
The licensee shall ensure an interdisciplinary care conference, that includes the resident and/or authorized designate and the family members approved by the resident, is conducted within six weeks of admission to the home and annually thereafter, or more frequently as the resident's individual needs require.
11. HSCR 19(1)(d), LTCPR 11.1.6
The licensee shall ensure the home provides a documented, timely orientation for all staff members, volunteers and contracted personnel. The orientation provides the necessary information to support residents in a safe manner and improve their quality of life.

Outstanding requirements from previous inspection(s):

1. Date of inspection: January 15, 2020

LTCPR 12.2.2.2.e, LTCPR 12.2.1.5

The licensee shall ensure aesthetic, functional and surface integrity of the following are maintained: building systems, furnishings and equipment such as, but not limited to, plumbing, heating, ventilation, power, lighting, emergency power, fire alarm, voice and data in accordance with manufacturers' guidelines and/or requirements.

2. Date of inspection: June 12, 2019

LTCPR 7.1.7

The licensee shall ensure the home's policies are reviewed a minimum of every three years, or more frequently as required to ensure they are current, and they are revised as needed.

3. Date of inspection: June 12, 2019

LTCPR 11.1.8

The licensee shall ensure formalized performance management processes that evaluate staff members' performance annually, and more frequently as necessary, are in place.