
Licensing Inspection Report (Semi-Annual Inspection)

Facility: OLSON'S GLO ESTATE HOME FOR SPECIAL CARE LTD.

Address: 143 HIGHWAY 304 HWY.
OVERTON NS, B5A 4J7

Date(s) of Inspection: January 15, 2020

Requirements resulting from licensing inspection:

1. HSCR 29(2)
The administrator of a home for special care shall ensure that the home is kept clean and that a high standard of housekeeping is maintained.
2. LTCPR 8.4.12
The licensee shall ensure staff influenza immunization rates, in homes with greater than 5 employees, are posted in a public place and updated a minimum of twice per year on December 15th and on March 1st.
3. LTCPR 12.1.6
The licensee shall ensure hazardous products that may be harmful to residents are secured at all times and are not accessible to residents. They are stored and disposed of in accordance with established safety practices/manufacturers' recommendations.
4. LTCPR 12.2.2.2.e, LTCPR 12.2.1.5
The licensee shall ensure aesthetic, functional and surface integrity of the following are maintained: building systems, furnishings and equipment such as, but not limited to, plumbing, heating, ventilation, power, lighting, emergency power, fire alarm, voice and data in accordance with manufacturers' guidelines and/or requirements.

- 5.** LTCPR 8.4.13
The licensee shall ensure there is an organized laundry system with adequate covered laundry receptacles to maintain a clean and safe service. Clean laundry is separated from soiled laundry.
- 6.** LTCPR 9.2.2 c
The licensee shall ensure the Business Continuity Plan is reviewed a minimum of annually and revised as necessary to ensure it is current.
- 7.** LTCPR 9.2.4.a
The licensee shall ensure there is a documented Fire Safety Plan, in accordance with the National Fire Code, that is reviewed a minimum of annually and revised as necessary to ensure the plan is current.
- 8.** LTCPR 6.3.2
The licensee shall ensure an interdisciplinary care conference, that includes the resident and/or authorized designate and the family members approved by the resident, is conducted within six weeks of admission to the home and annually thereafter, or more frequently as the resident's individual needs require.
- 9.** HSCR 24(2)
No person shall disclose a record or any part of a record relating to a resident or any information contained therein except in the course of his duty or when required by law.
- 10.** LTCPR 8.4.10
The licensee shall ensure if bars of soap and other personal care items are used in resident rooms, they are designated for the use of one resident and are not shared.
- 11.** LTCPR 8.4.9.d
The licensee shall ensure the home implements a hand hygiene program which includes the following: evaluating staff adherence with hand hygiene practices through auditing and observation.
- 12.** LTCPR 8.2.1.g
The licensee shall ensure policies and procedures that minimize risk to residents, staff, volunteers, visitors and the home are developed and followed. These include but are not limited to: a safety alerts policy and procedures that includes information management, follow up actions and risk mitigation.
- 13.** LTCPR 8.1.4
The licensee shall ensure resident and family satisfaction surveys are conducted a minimum of annually.

14. LTCPR 12.1.3
The licensee shall ensure regularly scheduled environmental services audits are completed to ensure compliance with leading practices for environmental cleaning.
15. LTCPR 11.2.4
The licensee shall ensure verification of current licensure, certification, registration or other relevant credentials of staff members (as applicable). Proof of verification is maintained.

Outstanding requirements from previous inspection(s):

1. Date of inspection: June 12, 2019

LTCPR 7.1.7
The licensee shall ensure the home's policies are reviewed a minimum of every three years, or more frequently as required to ensure they are current, and they are revised as needed.
2. Date of inspection: June 12, 2019

LTCPR 12.2.1.1
The licensee shall ensure there is a preventive maintenance program for the home.
3. Date of inspection: June 12, 2019

LTCPR 11.1.5
The licensee shall ensure there is a current job description for each position which is reviewed a minimum of every four years and clearly defines the role, responsibilities and scope of the position. A copy of the current job description is provided to staff members.
4. Date of inspection: June 12, 2019

LTCPR 11.1.8
The licensee shall ensure formalized performance management processes that evaluate staff members' performance annually, and more frequently as necessary, are in place.