
Licensing Inspection Report (Annual Inspection)

Date: August 11, 2020

Facility: VALLEY VIEW VILLA

Address: 6125 STELLARTON TRAFALGAR RD.
RIVERTON NS, B0K 1S0

Date(s) of Inspection: August 5 & 6, 2020

Requirements resulting from licensing inspection:

1. HSCR 27(4), LTCPR 9.2.1.b
The licensee shall ensure the All Hazards Plan is exercised a minimum of once every three years. More frequent exercises shall be completed as required to ensure all staff members are knowledgeable. The Business Continuity Plan identified below may be incorporated as part of this exercise.
2. LTCPR 12.1.6
The licensee shall ensure hazardous products that may be harmful to residents are secured at all times and are not accessible to residents. They are stored and disposed of in accordance with established safety practices/manufacturers' recommendations.
3. LTCPR 6.1.7
Additional Requirements for Nursing Homes - The licensee shall ensure when residents are exhibiting responsive behaviours, the interdisciplinary team assesses the residents to determine the underlying causes of the behaviour, identifies the type and level of risk, and develops, communicates and evaluates the plan of care and outcomes in accordance with section 6.3, Individual Plan of Care.
4. LTCPR 8.2.1.i
The licensee shall ensure policies and procedures that minimize risk to residents, staff, volunteers, visitors and the home are developed and followed. These include but are not limited to: a disclosure of wrongdoing policy and procedures regarding disclosing, reviewing, investigating and tracking concerns about wrongdoing.

5. HSCR 27(8), LTCPR 9.2.4.d, LTCPR 9.2.4.e
The licensee shall ensure fire protection equipment is maintained in good working order. Fire alarms and fire doors are tested monthly; fire extinguishers are inspected monthly and tested annually in accordance with the Office of the Fire Marshal. Records of testing and inspections of fire protection equipment and systems are maintained.
6. LTCPR 9.2.3.a
The licensee shall ensure there is a documented Staff Call Back Plan that includes: current staff phone numbers, procedure for staff call back, priority for contacting staff and how long it will take staff to arrive on site.
7. LTCPR 6.1.5a
Additional Requirements for Nursing Homes - The licensee shall ensure residents have an interdisciplinary assessment of risk, functional abilities, cognition, nutrition, oral health (see section 6.6), pain and discomfort, falls risk, and recreation, initiated upon admission to the home and completed within two weeks.
8. LTCPR 6.5.2.c
The licensee shall ensure the following processes are developed and followed: labeling of food in refrigerators and discarding of expired food.
9. LTCPR 8.5.8
The licensee shall ensure signatures of staff who administer medications are verified annually, or as needed, when a paper based system is utilized.
10. LTCPR 8.2.2.b
The licensee shall ensure risk management programs that minimize risk to residents are developed, implemented and evaluated. These include but are not limited to: a falls prevention program is developed and implemented.
11. LTCPR 8.1.4
The licensee shall ensure resident and family satisfaction surveys are conducted a minimum of annually.
12. LTCPR 9.2.8
The licensee shall ensure upon initial employment in a home and a minimum of annually thereafter, every staff member is instructed in and understands the contents of the All Hazards Plan, the Fire Safety Plan, the Business Continuity Plan and the Staff Call Back System Plan as applicable to their individual roles.
13. LTCPR 8.4.10
The licensee shall ensure if bars of soap and other personal care items are used in resident rooms, they are designated for the use of one resident and are not shared.

- 14.** LTCPR 8.2.3.d
The licensee shall ensure risk management processes that minimize risk to residents and staff are implemented. These include but are not limited to: a process for analyzing critical incidents and adverse events, a minimum of quarterly or more often as required, to identify trends and ensure appropriate action is taken to remedy the identified risks.
- 15.** HSCR 31, LTCPR 12.2.2.2.f
The licensee shall ensure aesthetic, functional and surface integrity of the following are maintained: all furnishings, equipment, exposed mechanical and electrical systems and components such as, but not limited to, fixtures, trim, devices, enclosures and fabrics.
- 16.** LTCPR 9.2.10
The licensee shall ensure a written record for fire drills and exercises outlined above, that includes the date, time, location, staff attendance, response times, outcomes, areas for improvement, remedial actions and debriefing, is maintained by the licensee.
- 17.** LTCPR 9.2.2 a
The licensee shall ensure there is a documented Business Continuity Plan that addresses the operational recovery and continuity of services in the face of a disaster, labour disruption or other major outage. The Business Continuity Plan includes the following: hazard, vulnerability and risk assessment, mission critical activities, recovery strategies, loss of electrical power, water, heat, ventilation and waste water services, loss of information technology (computer / telephone / fax) priorities, geographic footprint and pandemic situation (pandemic planning is undertaken and completed in accordance with direction received from the Department of Health and Wellness.)
- 18.** LTCPR 6.2.15
Additional Requirements for Nursing Homes - The licensee shall ensure an interdisciplinary pharmacy committee, consisting of at least the Administrator of the Home, Medical Advisor, Pharmacist, Director of Resident Care and Clinical Dietitian, meets a minimum of every six months.
- 19.** LTCPR 7.2.4
The licensee shall ensure the administrator attends resident council meetings a minimum of quarterly.
- 20.** HSCR 27(7), LTCPR 9.2.4.b
The licensee shall ensure fire drills are conducted a minimum of monthly in accordance with direction from the Office of the Fire Marshal.
- 21.** LTCPR 10.2.3
The licensee shall ensure resident records are protected from unauthorized collection, use, disclosure, copying and modification.

22. LTCPR 6.1.6
Additional Requirements for Nursing Homes - The licensee shall ensure a lift and transfer assessment is completed for residents within 24 hours of admission and as the residents' individual needs change.
23. LTCPR 9.2.8
The licensee shall ensure upon initial employment in a home and a minimum of annually thereafter, every staff member is instructed in and understands the contents of the All Hazards Plan, the Fire Safety Plan, the Business Continuity Plan and the Staff Call Back System Plan as applicable to their individual roles.
24. HSCR 21
It is a term and condition of every license that the licensee shall comply with the Acts and regulations, and any orders or directions of an appropriate authority, respecting fire, safety, health and sanitary requirements.
25. LTCPR 6.7.2.c
The licensee shall ensure a recreational program is developed and implemented that is flexible, innovative and varied to respond to the residents' leisure needs and interests.
26. LTCPR 12.2.2.2.a
The licensee shall ensure aesthetic, functional and surface integrity of the following are maintained: hard surfaced areas such as, but not limited to, smooth, level walkways.
27. LTCPR 6.3.2
The licensee shall ensure an interdisciplinary care conference, that includes the resident and/or authorized designate and the family members approved by the resident, is conducted within six weeks of admission to the home and annually thereafter, or more frequently as the resident's individual needs require.
28. LTCPR 6.1.5a
Additional Requirements for Nursing Homes - The licensee shall ensure residents have an interdisciplinary assessment of risk, functional abilities, cognition, nutrition, oral health (see section 6.6), pain and discomfort, falls risk, and recreation, initiated upon admission to the home and completed within two weeks.

Outstanding requirements from previous inspection(s):

1. Date of inspection: April 11 and 12, 2019

HSCR 19(1)(d), LTCPR 11.1.6

The licensee shall ensure the home provides a documented, timely orientation for all staff members, volunteers and contracted personnel. The orientation provides the necessary information to support residents in a safe manner and improve their quality of life.