
Downloading and Installing VMware Horizon

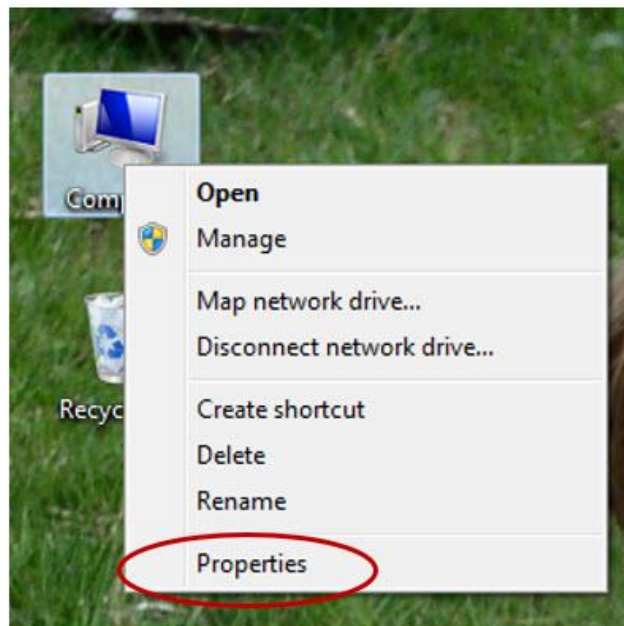
VMware Horizon is required to access the DIS and must be downloaded and installed on the computers in the clinic from which:

- Users will access DIS through the SHARE Clinical Portal
- Users will access DIS through the DIS Portal (you will be notified if VMware Horizon is required for users of the DIS Portal).

The following steps will guide you through the download and installation process

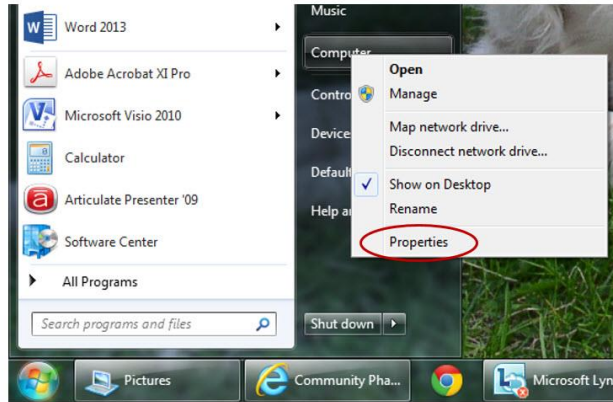
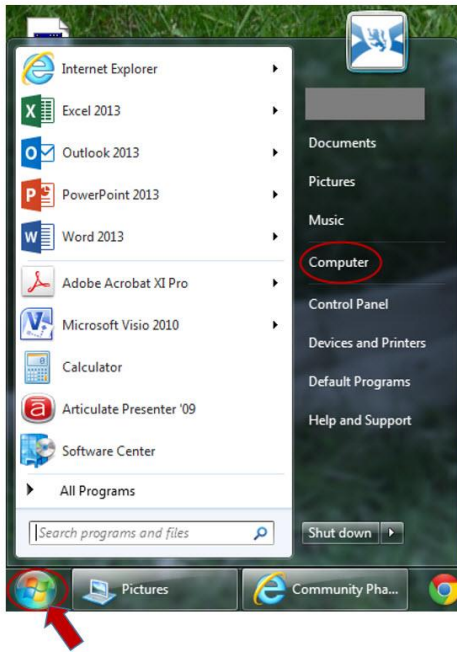
Download:

1. Determine if the computer is running a 32 or 64-bit operating system
 - a. Go to the 'Computer' icon on the desktop and right mouse click. Click on 'Properties'

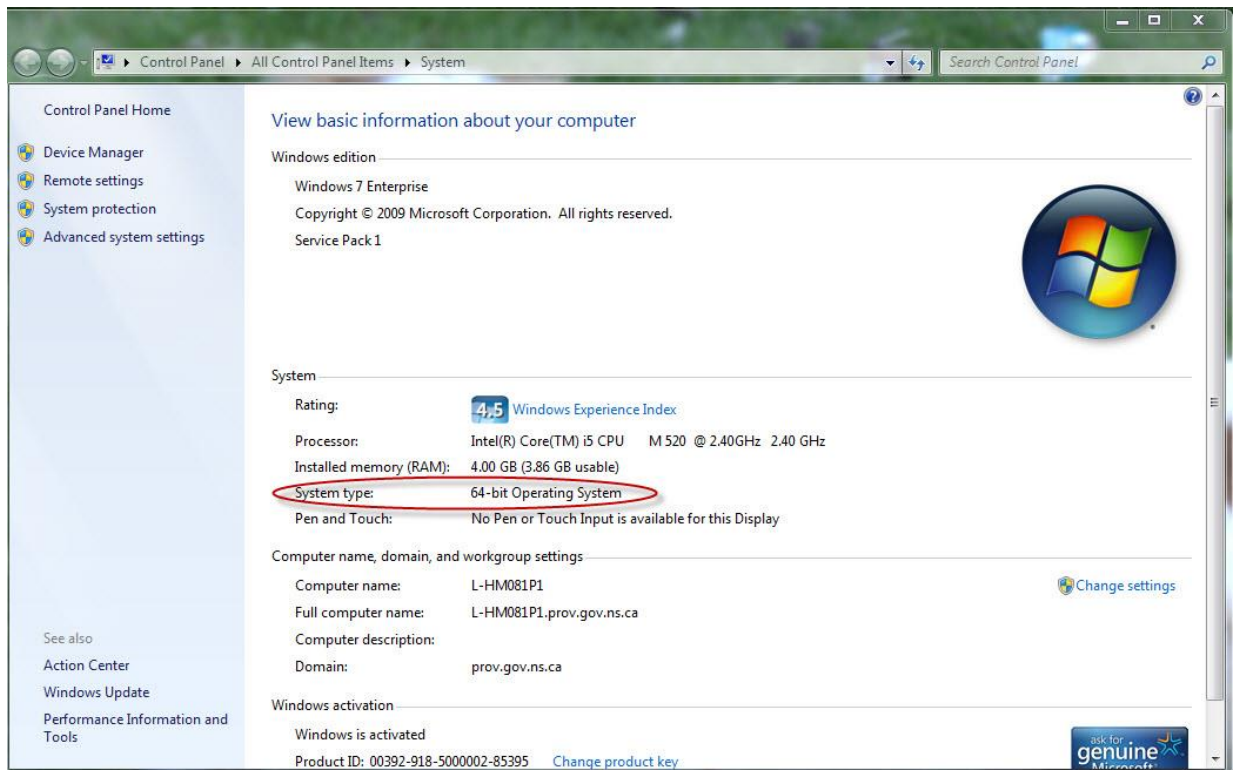


Or

- b. Go to the 'Start' icon in the bottom left corner of the screen, click on it and right mouse click 'Computer'. Click on 'Properties' (see next page for screen shot)



- c. The 'System type' in the System section of the screen will tell you whether 32 or 64-bit is being used



2. Go to <http://support.nshealth.ca/files>
 - a. This will take you to the BOMGAR File Store

BOMGAR™		FILE STORE		
File Store				
Name	Size	Uploaded		
ADM_Installation_Guide_-_Windows_7.pdf	3.6MiB	May 14, 2013 12:32:34 PM ADT	View in Browser	Download
ADM_Installation_Guide_-_Windows_VB.pdf	2.00MiB	March 11, 2011	View in	Download

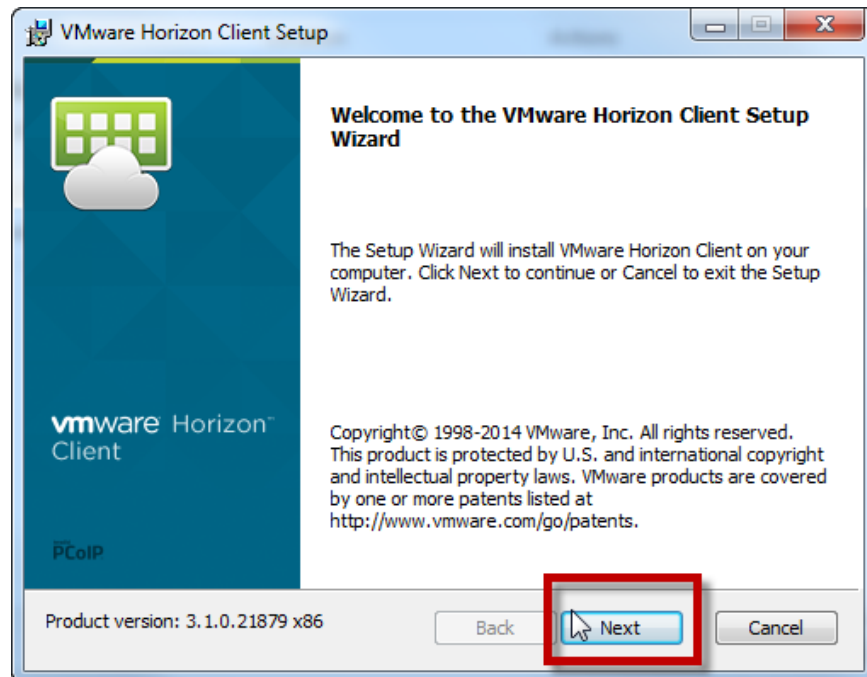
- b. Scroll down nearly to the bottom of the list
 - i. Click on either [VMware-Horizon-View-Client-x86-3.4.0-2769709.exe](#) or [VMware-Horizon-View-Client-x86_64-3.4.0-2769709.exe](#) depending on which operating system the computer is using (32 or 64-bit)

VMware-Horizon-View-Client-x86-3.4.0-2769709.exe	32 bit	35.82MiB	September 01, 2015 11:37:18 AM ADT	View in Browser	Download
VMware-Horizon-View-Client-x86_64-3.1.0-2085634.exe		39.47MiB	September 15, 2015 10:02:13 AM ADT	View in Browser	Download
VMware-Horizon-View-Client-x86_64-3.4.0-2769709.exe	64 bit	39.47MiB	September 01, 2015 11:37:15 AM ADT	View in Browser	Download

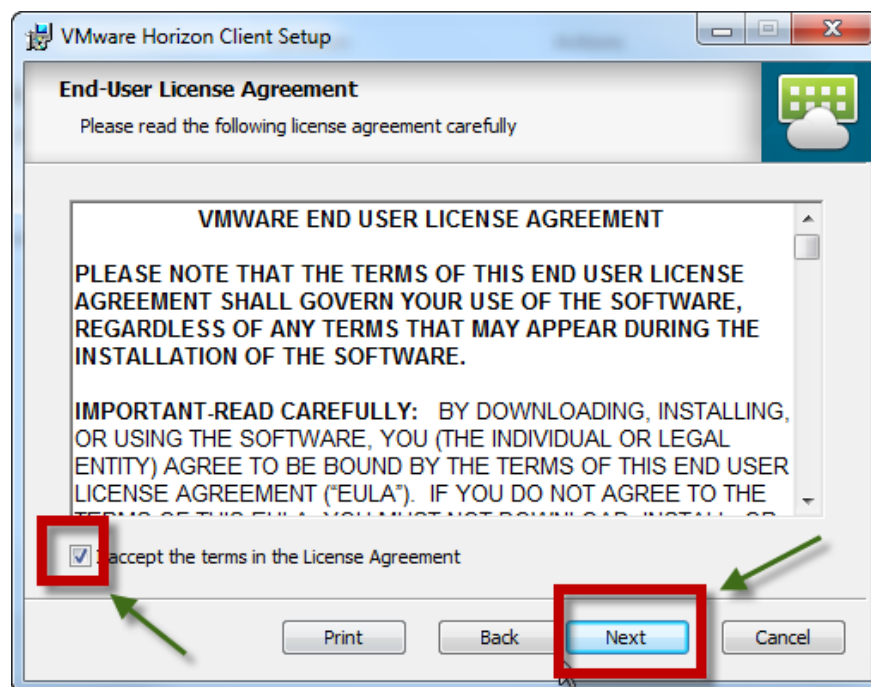
- ii. Click on 'Run'
- iii. Click on 'Yes' when asked 'Do you want to allow the following program to make changes to this computer?'

Install:

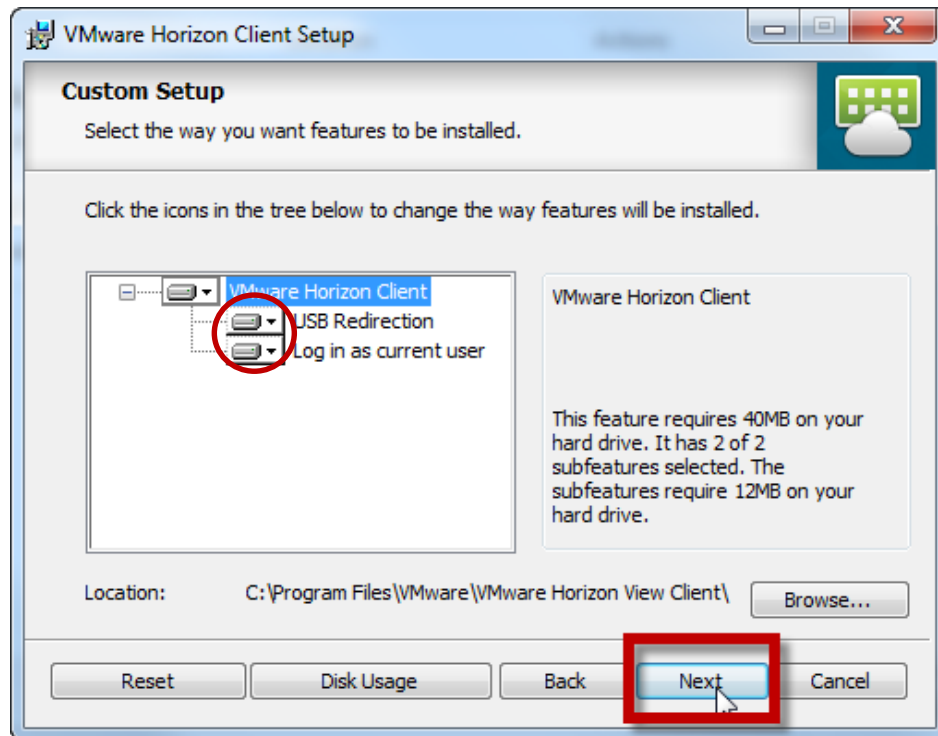
1. The Installation Wizard screen will appear. Click on 'Next'.



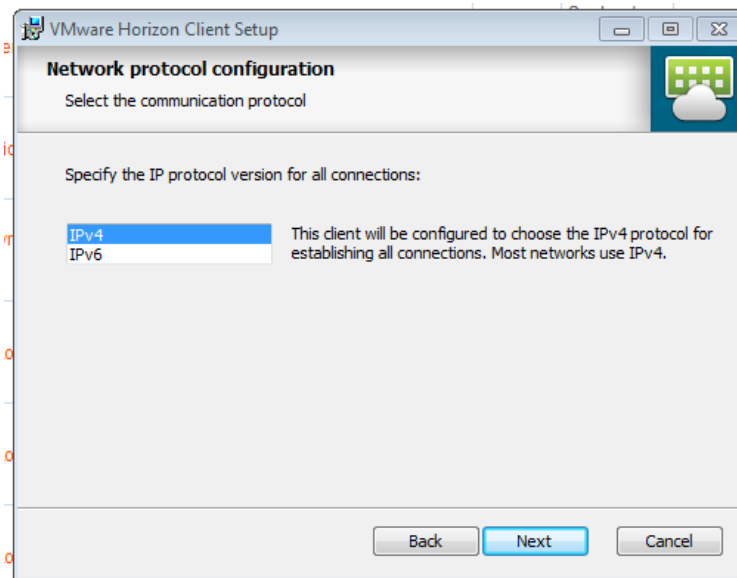
2. Accept the terms in the license agreement.



3. In the 'Custom Setup' screen, **deselect** both "USB Redirection" and "Log in as current user".
 - a. Click on the downward arrow next to 'USB Redirection', select 'Entire feature will be unavailable.'
 - b. Click on the downward arrow next to 'Log in as current user', select 'Entire feature will be unavailable.'
 - c. Click 'Next'.

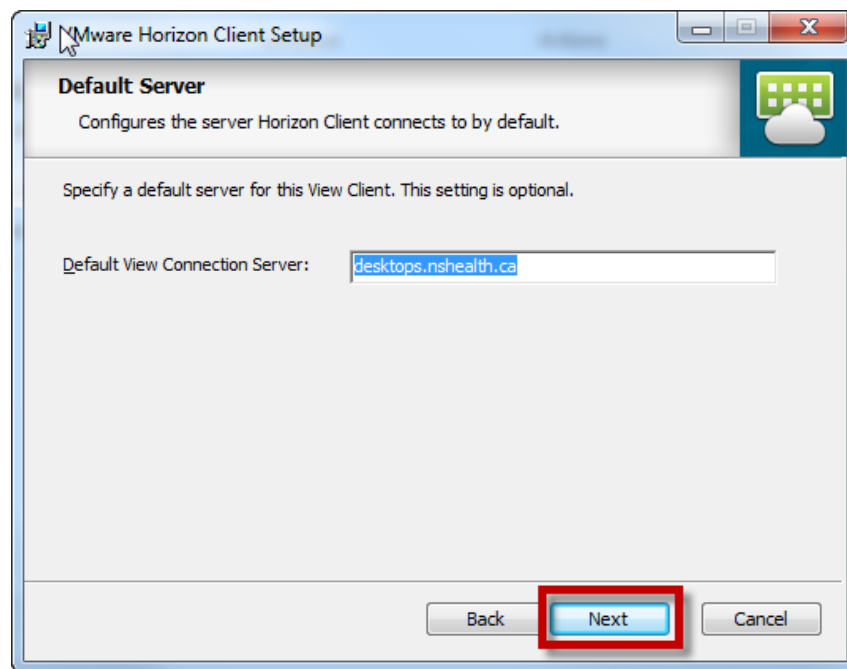


NOTE: If during the install process you get the following Network Protocol configuration screen:

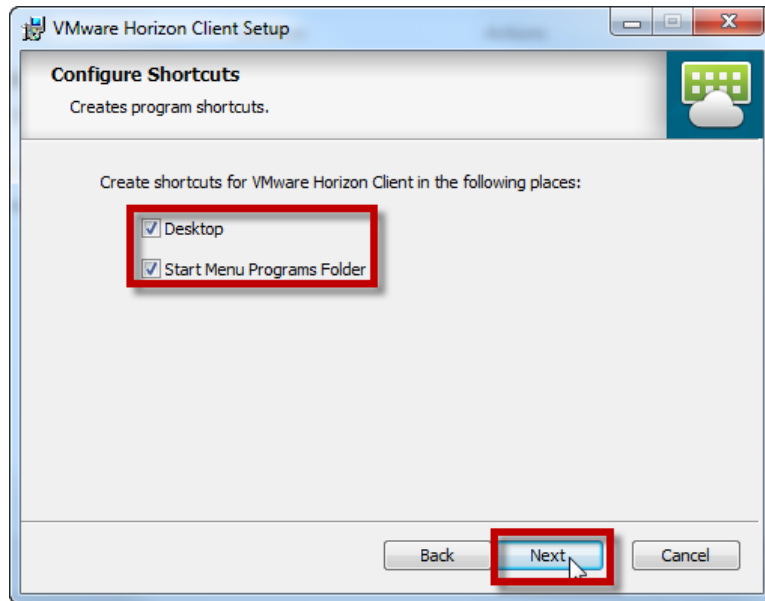


Select the **IPv4** option and select next.

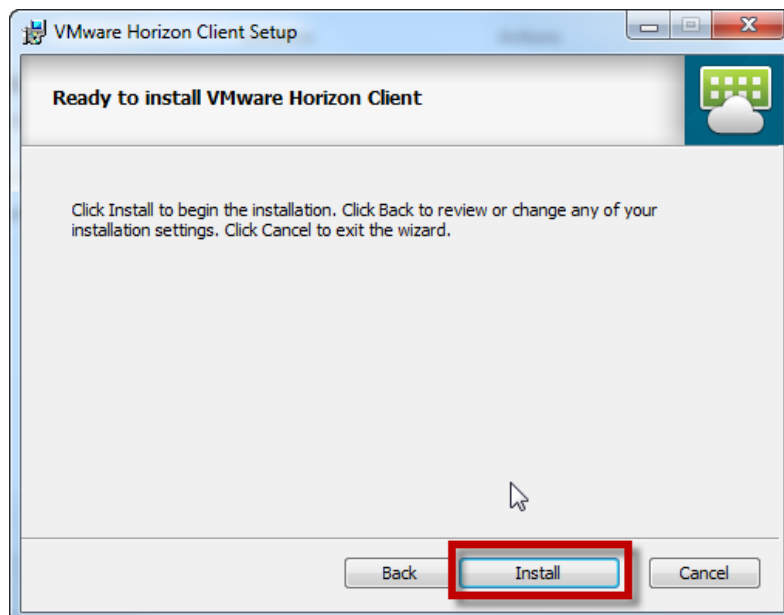
4. On the 'Default Server' screen, in the Default View Connection Server box enter:
 - a. desktops.nshealth.ca



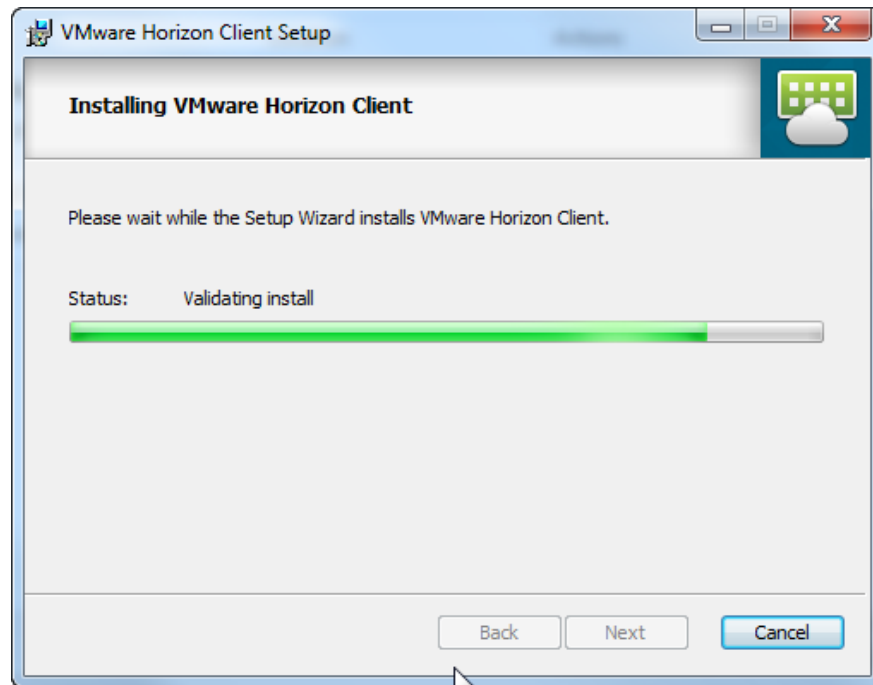
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5. From this point onward, click on 'Next' on every screen that appears until you come to the 'Ready to Install the Program' screen.



6. At the 'Ready to Install the Program' screen, click on 'Install'.



- a. This screen will appear.



7. At the 'Installer Completed' screen, click 'Finish'; this completes the installation. **You will then be prompted to 'Restart' the computer.**

