

How to Send an ESD Request via Ocean eSubmission

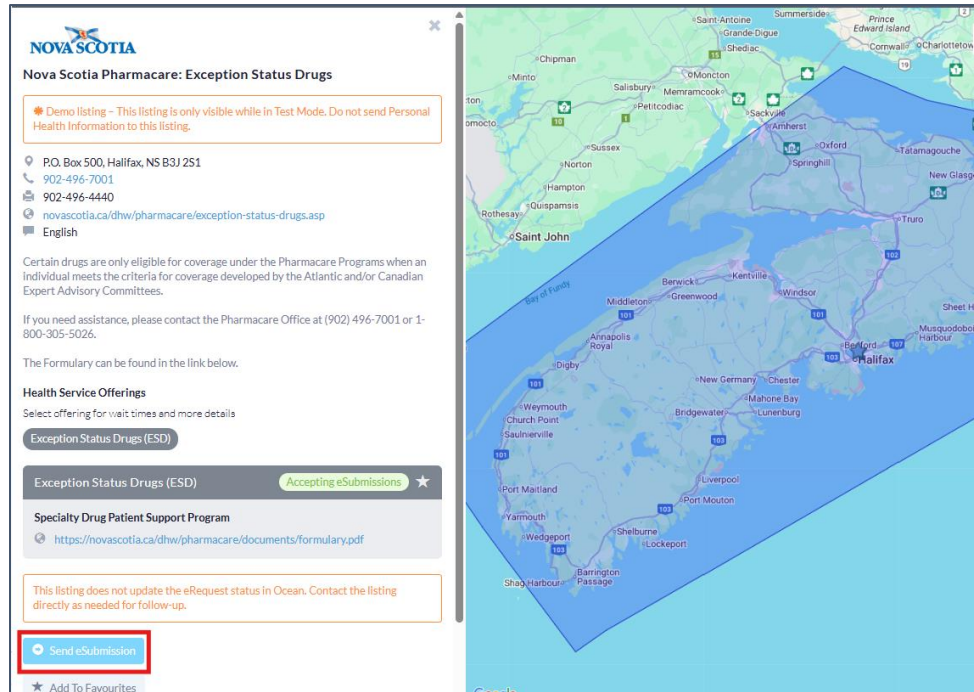
1. Initiate the eSubmission

Launch the Ocean Healthmap:

- **Portal Users:** Log in to [OceanMD](#), select **Menu → Healthmap**
- **Accuro Users:** Open the respective patient's chart and select the **Send eReferral/eRequest** CDS link or quick action button
- **Telus Med Access:** Open the respective patient's chart and select **Launch → View Patient → Send eReferral/eRequest**

2. Select the eSubmission Recipient

- Within the Healthmap, search for the Directory Listing: **Exception Status Drugs (or ESD)**.
- Click on **Send eSubmission**.



Note:

- You can add this Directory Listing to your site's list of favourites, by selecting **Add To Favourites** at the bottom left of the listing as seen in the image above.

3. Complete the form and send the eSubmission

- i. Enter your patient's information (if you are using an integrated EMR, this information will automatically populate).
- ii. Choose a medication via the **Search By Medication** or **Search By Condition** pathway.

The screenshot shows a 'Patient Information' form with fields for Surname, First, DOB, Gender, HN, Address, Mobile, Home, Business, and Email. Below the form is a red-bordered box containing three buttons: 'Search By Medication' (highlighted with a red box), 'Search By Condition', and 'Complete Standard ESD Form'. Below these buttons is a dropdown menu labeled 'Search By Medication' with 'Nothing selected'.

Note: Within each search pathway, you can type the desired medication or condition in the searchable drop-down menu. If you are unable to locate the specific medication, it may not be a benefit or it may be:

- an ESD but uses a Standard ESD form, click "**Complete Standard ESD Form**" above
- a full benefit and not require a form. The formulary includes information on benefit status and is linked on the form

The screenshot shows the 'Search By Medication' dropdown menu with the text 'Nothing selected' in the search bar. Below the search bar is a list of medications: Afibercept (Eylea), Afibercept (Eylea HD), Belimumab (Benlysta), Benralizumab (Fasenra), Mirabegron (Myrbetriq), Sebelipase Alfa (Kanuma), and Semaglutide (Rybelsus). The search bar and the list of medications are highlighted with a red box.

- iii. Complete all required fields on the form. Fields marked with an asterisk (*) are mandatory and must be filled in before you can send the eSubmission.

Choose: * [Search By Medication](#) [Search By Condition](#) [Complete Standard ESD Form](#)

► Search By Condition *

Diabetes

Search by Medications for Diabetes *

Insulin Detemir (Levemir)

INSULIN DETEMIR
(Levemir 100iu/mL Penfill)

Note: Insulin glargine (Basaglar) and Insulin degludec (Tresiba) are full benefits (no form required). Please refer to the Formulary for a complete list of benefits.

[View Criteria for Coverage](#)

Indication

For the treatment of patient who are: *

Diagnosed with Type 1 or Type 2 diabetes requiring insulin and who have previously taken NPH and/or premix insulin daily at optimal dosing.

Pediatric or adolescent (under 18 years of age) with Type 1 diabetes.

Pregnant and have diagnosis of Type 1 or Type 2 diabetes requiring insulin.

Select at least one: *

☐ Patient has experienced unexplained nocturnal hypoglycemia at least once a month despite optimal management.

☒ Patient has documented severe or continuing systemic or local allergic reaction to existing insulin(s).

Additional Comments:

If you need assistance, please contact the Pharmacare Office at (902) 496-7001 or 1-800-305-5026.
For further information on products, insured status, and coverage criteria, please consult the Formulary.

Nova Scotia Formulary

Choose: * [Search By Medication](#) [Search By Condition](#) [Complete Standard ESD Form](#)

► Complete Standard ESD Form

Below is the Standard ESD Request Form. Please complete this form only if you are requesting coverage for an exception status medication that does **NOT** appear in the "Search By Medication" selector.

Requested Medication Name / Dosage *

Diagnosis / Indication: *

Reason for Request *

☐ Contraindication

☐ Adverse Event

☐ Therapeutic Failure

☐ Other

► Explain: *

Additional Comments

If you need assistance, please contact the Pharmacare Office at (902) 496-7001 or 1-800-305-5026.
For further information on products, insured status, and coverage criteria, please consult the Formulary.

Nova Scotia Formulary

- iv. If applicable, add supporting documentation by selecting **Add Attachments** (located above the Referrer's Information section).

[Add Attachments...](#)

Referrer's Information [Dr. Tamara Mohanavathanan](#)

Note: If your EMR is integrated with Ocean, follow the steps you would take to add an attachment to an eReferral. If you are using Ocean via the web Portal, follow the prompts once you select **Add Attachments** to access relevant documents saved on your computer.

- v. Once the form is complete, click **Send eSubmission** at the bottom right of the form.

[Send eSubmission](#)

- vi. Save the eSubmission for your records.

- If you are using Ocean via the web portal, open your eSubmission found within your Sent eReferral folder, click **Action** > **Download Referral Record**.

MRN: 9072 [Action](#)

[Download Referral Record](#)

- If you are using an EMR that is integrated with Ocean, a copy of your sent request will be automatically imported into your patient's chart.

4. Managing the sent eSubmission

eSubmissions to the Pharmacare Exception Status Drug listing will be **managed externally** meaning that the eRequest status will **NOT** be updated in Ocean. Please contact the Pharmacare Office at (902) 496-7001 or 1-800-305-5026 as needed for follow-up.

For your awareness and records, you can find the sent eSubmissions on your Ocean site within the *Sent (All)* or *Externally Managed* folders.

Sent	
Sent (All)	26
Incomplete	0
Awaiting Response	8
Accepted as Walk-In	0
Pending Booking	4
Booked Unconfirmed	0
Booked Confirmed	0
Completed	4
Declined	5
Cancelled	0
Externally Managed	5
Deletion Warnings	0

5. Support with the eSubmission

If you experience difficulties with the eSubmission, you should submit your ESD request through existing methods, such as e-Fax, fax, or mail.

If you have issues with the Ocean platform, you can view their support resources and reach out to their support team for help here: <https://support.cognisantmd.com/hc/en-us>.