

# PUBLIC HEALTH SERVICES

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WHO WE ARE, WHAT WE DO





Public health is an integral element of a comprehensive and effective health system that is community-based and community-driven. The public health system has been at the forefront of change in the past and is well equipped to lead the way to a healthier future for the population of Nova Scotia.

The history of public health is a history of bringing science, knowledge and values together in the public arena to address the changing health issues that impact society. Early in the last century, public health efforts were focused on the prevention of communicable diseases, sanitation and maternal and child health. In the 1970's, public health in Canada began to shift its resources toward lifestyle and risk assessment activities. By the late 1970's and early 1980's, a social model of health began replacing the more clinical or medical model of health. The new ideology for public health became the growing understanding that health is influenced by factors in the social, political, and economic context within which people live (Crithon & Robertson, 1997). Public health approaches, therefore, focus on the broad determinants of health, including people's living and working conditions. Canada's public health system has taken the lead in nation-wide programs that prevent disease and injury, and protect and promote health. This broad approach, which gets to the root of much of the illness and other health problems in Canada, underpins public health today (CPHA Board of Directors, 2001).



We administer immunizations.

As an integral element of Nova Scotia's health system, the purpose of this document is to describe who we are and what we do, demonstrating Public Health Services' interaction with, and contribution to, Nova Scotia's integrated health system.

We provide prenatal education and counseling.

# CONTEXT: A POPULATION HEALTH APPROACH

## What is population health?

The concept, definition and understanding have evolved over the past decade. Definitions transform to reflect more current thought but the overall intent and substantive beliefs have remained unchanged. The FPT Advisory Committee on Population Health's definition for population health (1994) reads as follows:

Population health refers to the health of a population as measured by health status indicators and as influenced by social, economic and physical environments, personal health practices individual capacity and coping skills, human biology, early childhood development and health services.\*

As an approach, population health focuses on the inter-related conditions and factors that influence the health of populations over the life course, identifies systematic variations in their patterns of occurrence, and applies the resulting knowledge to develop and implement policies and actions to improve the health and well-being of these populations.



We provide education and support for new parents.

## How are population health and public health related?

The distinguishing feature of public health is that it focuses on the health of populations by:

- assessing and monitoring the interrelated conditions and factors (determinants) that influence the health of the population,
- informing the public and professionals about health issues and trends,
- developing and enforcing health protecting laws and regulations,
- implementing and evaluating population-based strategies to promote health and prevent disease, and
- assuring the provision of essential health services.

\* While not included in this definition, gender and culture have since been recognized and affirmed as determinants of health.

In addition, both public health and population health:

- focus on the determinants of health,
- rely on inter-sectoral collaboration and cooperation,
- involve working with communities to find solutions, and
- are advocacy based.

A population health approach is an essential platform of the work of Public Health Services in Nova Scotia. Public Health Services practitioners are among many partners contributing to the health of the population of Nova Scotia.



We work with community stakeholders to develop health promotion strategies.



We provide health assessment for children upon school entry.

# PUBLIC HEALTH SERVICES

Public Health Services works in partnership with communities, families and individuals to prevent illness, protect and promote health and achieve wellbeing.

**Who We Are** Public Health Services consists of an interdisciplinary team, that includes people working at the provincial, district and community levels of the health system. We are public health nurses, health educators, dental hygienists, nutritionists, support staff, medical officers of health, epidemiologists, and administrators/managers.

**What We Do**

- Assess the Health of Populations
- Health Surveillance
- Population Health Advocacy
- Health Promotion
- Disease/Injury Prevention
- Health Protection

**What We Value** *We Believe in ....*

- Capacity building to improve health
- Community mobilization through community participation
- Interrelationship of promotion, prevention and protection
- Determinants of health
- Population health surveillance
- Partnerships amongst sectors
- Advocacy for health
- Evidence – based planning and evaluation



We promote healthy lifestyle choices with youth.

## Our Partners

- Community health boards
- Health authorities
- Non-governmental and charitable organizations
- Interdepartmental & inter-sectoral peers
- Universities/academic institutions
- Community and health advocacy groups
- Provincial, federal, municipal & international committees and organizations
- Primary health care partners and primary care physicians



We work with community health boards to develop and implement community health plans.

We provide health assessment for young children.



# WHAT WE DO – PUBLIC HEALTH FUNCTIONS



We work with universities and others to develop sound oral health programs.

Given the current social, political and economic context, what are the essential elements of an effective and responsive public health system? Countries and organizations including Canada, Australia, the United States and the World Health Organization (WHO) have considered these questions.

A report in Australia in 2000 built on work done by the United States and WHO. In that report, the scope of a 'function' includes processes, practices, services and programs.

Public health functions are a set of activities which protect, promote, or improve health, and prevent illness, injury or disability. The activities may be directed at an entire population, priority sub-populations, or individuals in some circumstances. Public health functions can be carried out by public and private organizations, within and outside the health sector. But the overall responsibility for identifying public health needs, and coordinating and managing responses to these needs rests with governments.

Although public health functions vary around the world, there is remarkable consistency overall.

- In Canada, the Federal/Provincial/Territorial (FPT) Public Health Working Group of the Advisory Committee on Population Health has identified five public health functions as its focus: population health assessment; health surveillance; health promotion; disease/injury prevention and health protection. In Nova Scotia, the decision was made to articulate population health advocacy as a separate and additional public health function.
- The United States, Australia and the WHO have described similar core public health functions and have added public health education/training and quality assurance.

Nova Scotia's current public health functions reflect a review, synthesis and adoption of the foundational work undertaken internationally.

We work with daycares and others to promote healthy eating.



## 1 Assessing the Health of Populations

A population health approach requires a greater emphasis on these three functions. These three functions form the foundation for a responsive health system and enable Public Health Services to respond to population health issues from a sound evidence base.

## 2 Health Surveillance

## 3 Population Health Advocacy

The diagram on the next page shows how Public Health Services work will support the system through these three functions.

## 4 Health Promotion

Traditionally, Public Health Services in Nova Scotia have focused on initiatives within these three functions.

## 5 Disease/ Injury Prevention

With a greater focus on the three functions above, Public Health Services efforts in these areas will be evidence-based and may have a greater impact on the population's health.

## 6 Health Protection

Some of the enabling factors which will allow Public Health Services to fulfill its functions and achieve its goals are the following:

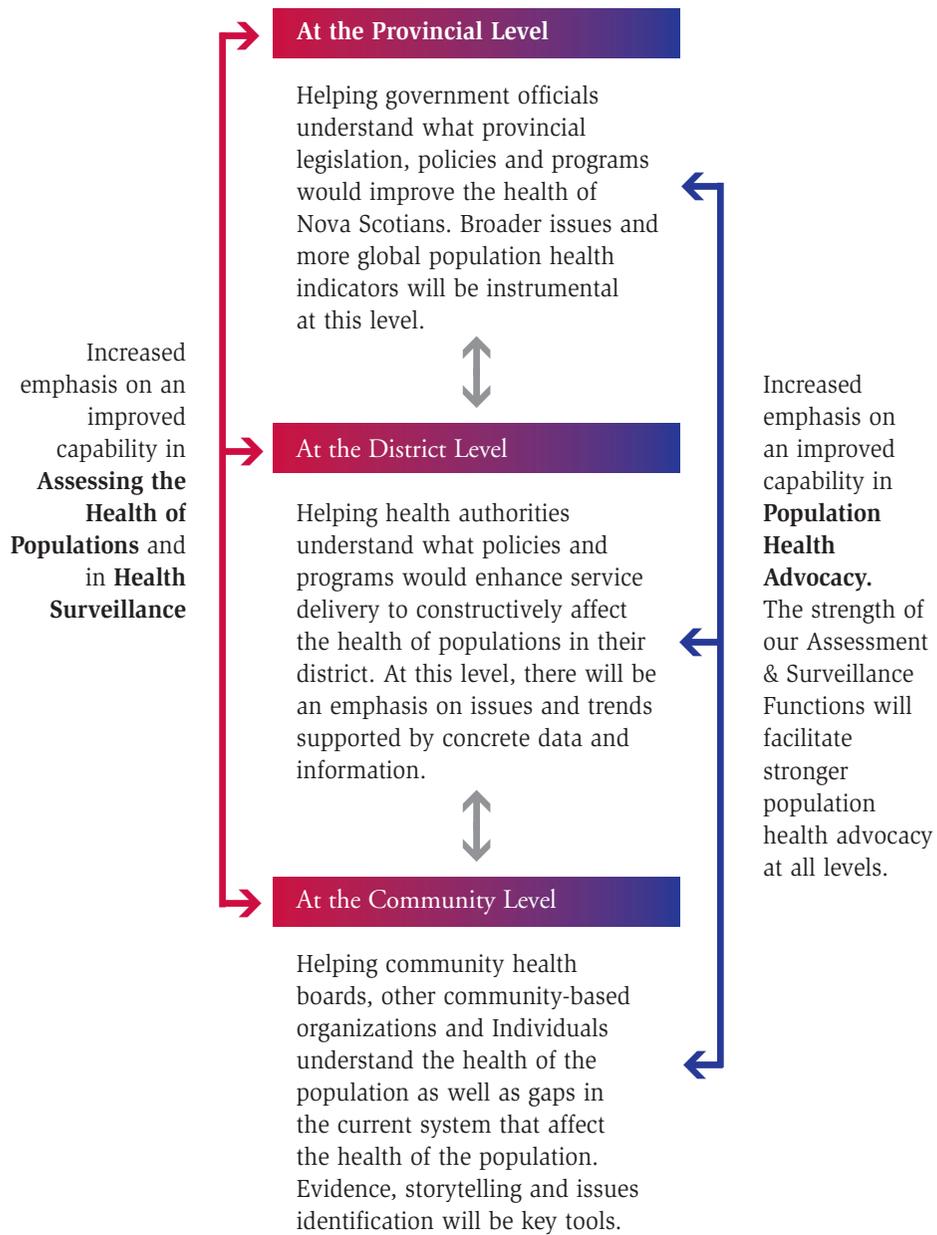
- Intersectoral partnerships and action.
- Adequate financial and human resources.
- Enhanced information technology, including management information systems as well as a health surveillance system.
- Adequate resources for ongoing professional development related to public health functions.
- Expanded epidemiological capacity.

Public Health Services work cooperatively and collaboratively with variety of partners at the local, district, provincial and national levels. No work is done in isolation or alone.



We provide education and support in times of crisis (Kosovo children).

# OUR ROLES AND RELATIONSHIPS WITHIN THE HEALTH SYSTEM ..... AN EXAMPLE



# ASSESSING THE HEALTH OF POPULATIONS

As an approach, population health focuses on the interrelated conditions and factors that influence the health of populations over the life span. Population health assessment, therefore, involves the collaborative development and ongoing maintenance of population health profiles, the identification of challenges and opportunities, and the evaluation of public policy and programs to support policy relative to identified concerns and opportunities.

Population health assessment is a responsibility of many partners. The Nova Scotia Department of Health, through community health boards and health authorities takes leadership in collecting and maintaining information to develop community and population health profiles.

Although population health assessment is the foundational public health function, Public Health Services in Nova Scotia historically haven't had adequate resources to fulfill this function. To ensure a quality and responsive public health system in Nova Scotia, resources need to be invested in Public Health Services to develop and maintain a system for population health assessment.

A government wide social policy framework will be essential in ensuring the support (power, resources) for sustainability of this public health function.



We work with emergency measures groups to prepare disaster plans.

## Public Health Services Role Relative to Population Health Assessment:

- 1 To participate in a collaborative process to develop a system for population health assessment; which:
  - includes the identification of a common set of indicators based on the determinants of health;
  - aggregates and reports on the data at the community, district and provincial levels;
  - identifies and reports on trends, challenges and strengths.
- 2 To be leaders in communicating the reported information in a meaningful and relevant way so that all stakeholders are engaged and know what action is needed.
- 3 To work with all relevant partners in jointly developing goals, action and evaluation plans.

## HEALTH SURVEILLANCE

Health surveillance is a component of assessing the health of populations. It includes the tracking and forecasting of any health event through the collection of data, and its integration, analysis and interpretation into surveillance products, and the dissemination of surveillance products to those who need to know (Laboratory Centre for Disease Control, 1999).

Surveillance activities may include epidemiological research and monitoring of epidemic outbreaks and patterns of communicable and non-communicable diseases, nationally and internationally emerging diseases, intentional and unintentional injuries and exposure to toxic substances or environmental agents harmful to health. Surveillance may also include population screening, case-finding, health surveys, identifying emerging threats to health, the identification of risk, demand for health services and consumer satisfaction.

The Health Surveillance function provides many of the tools that are essential for assessing the health of populations and reporting on health status. Therefore, the basic assumptions are very similar to those for the preceding function.

### **Public Health Services Role Relative to Health Surveillance:**

- 1 To secure surveillance capability that is suited to the needs of Nova Scotia and that is in harmony with jurisdictions across Canada.
- 2 To utilize surveillance data to effectively influence population health outcomes.



## POPULATION HEALTH ADVOCACY

Population health advocacy aims to:

- strengthen the understanding of governments and populations about the broad determinants of health, and
- gain support for the involvement of government and non-governmental agencies in actions that improve the overall health of populations.

The activities include developing comprehensive inter-sectoral initiatives that significantly impact population health, supporting longitudinal research to build on a foundation of sound evidence about factors that impact health, using evidence to develop public policies that improve the health of populations.

Advocacy is an essential tool because departments other than Health are responsible for policies and practices that influence the determinants of health.

Understanding about population health and determinants of health needs to be expanded. Public Health Services is in a pivotal position to model a population health approach and share information and tools with partners at all levels and across all sectors.

### **Public Health Services Role Relative to Population Health Advocacy:**

- 1 To build a common language for population health that helps bridge understanding among relevant stakeholders.
- 2 To work with policy makers across sectors to increase awareness of the impacts of policy decisions on population health.
- 3 To provide leadership in improving coordination relative to the identification of population health issues and population health strategies.
- 4 To build mutually supportive relationships with the community health boards and health authorities to impact the health of the population.



We work with Health Canada to enhance health surveillance.

We provide counseling and support on environmental contaminants.

## HEALTH PROMOTION

Health promotion is the process of enabling people to increase control over, and to improve their health. To reach a state of complete physical, mental and social well-being, an individual or group must be able to identify and to realize aspirations, to satisfy needs and to change or cope with the environment. (WHO, Health Canada, CPHA, 1986, 1).

Public health professionals use a health promotion approach with individuals, families, communities and populations in planning, implementing and evaluating programs, services, and supports. Health promotion is an integral component of all public health functions. While health promotion is a shared responsibility among a wide variety of partners, public health has health promotion as its primary focus and goal.

### Public Health Services Role Relative to Health Promotion:

- 1 To model and promote an evidence-based approach to health promotion.
- 2 To empower and enable individual communities to take greater control over their health.
- 3 To work with decision-makers to increase their capacity resulting in greater investments in health promotion approaches and initiatives in dealing with health issues.

We deliver anti-smoking programs (Kids Against Tobacco Smoke).



## DISEASE AND INJURY PREVENTION

Prevention consists of an intervention that has been shown to reduce significantly the likelihood that a disease or a disorder will affect an individual/ population or an intervention that disrupts or slows the progression of that disease.

We work with community groups to deliver injury prevention strategies.

Prevention activities include immunization, disease outbreak control, prevention of different types of injuries (intentional and unintentional) in different populations (children and youth, workers, older Canadians), maternal and child health care, prevention of sexually transmitted infections, etc.

Different partners use many strategies to prevent disease and injury. For the most part stakeholders have been working in isolation on disease and injury prevention initiatives. Coordination is needed to strengthen existing efforts. With an investment of human and fiscal resources, Public Health Services is positioned to take a lead role in coordinating chronic disease and injury prevention.

As part of a coordinated approach, capacity building around an evidence-based data collection for chronic disease and injury prevention is needed. These efforts should complement and build on existing data collection systems.



We provide protection against communicable diseases.

### Public Health Services Role Relative to Disease and Injury Prevention

- 1 To play a leadership role in strengthening partnerships to decrease the incidence of chronic diseases and injury in Nova Scotia.
- 2 To support and encourage partners to address common risk factors for chronic disease and injury prevention to prevent the onset of disease and injury. Partners include funding organizations as well as those that plan, implement and evaluate intervention initiatives.
- 3 To advocate for a population health approach in addressing chronic disease and injury prevention.
- 4 To report regularly on population health status and trends among common risk factors.

Health protection is the process of identifying and eliminating or reducing hazards to human health. Health protection is a function of Public Health Services that crosses all public health functions. While health protection is broad, some of the responsibilities are governed by legislation, which include, but are not limited to, environmental exposures (e.g. food, water quality, air quality), emergency preparedness and communicable disease control.



We provide child health and development screening.

Not unlike other public health functions, health protection efforts require specific knowledge, skill set, and expertise. While the responsibility for health protection under the Health Act is the responsibility of the Department of Health, the restructuring of government departments and transfer of human resources created fragmentation in the delivery of the health protection function. Public Health Services should take a leadership role in strengthening relationships; cooperation and collaboration between and among government departments involved (Health, Agriculture and Fisheries, Environment and Labour) for the safety of Nova Scotians. Strengthened relationships also are needed at the local level with health authorities, municipalities and community health boards.

### Public Health Services Role Relative to Health Protection

- 1 To ensure the health and safety of Nova Scotians by providing the appropriate services by the right people at the right time.
- 2 To clarify the roles and responsibilities of government departments and community-based organizations in protecting the health of the population.
- 3 To ensure Government readiness to respond to emerging issues that may impact the health of the population.
- 4 To strengthen the surveillance system to capture trends in health risks and hazards.

We provide health counseling for youth.



- Public health uses a population health philosophy in its practice and works collaboratively with many partners.
- The traditional work of public health has expanded over the past decades and as knowledge and understanding of the complexities of health are understood, the descriptions of public health functions that support population health have been further defined.
- These public health functions are inextricably linked and together provide synergy to improve the health of the population.
- Public health providers work in roles of supporter, facilitator, leader, mentor, or partner depending on the individual circumstance.

*Together, with many, we can  
work to improve the  
health of our communities,  
province and nation.*

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## PUBLIC HEALTH SERVICES OFFICES

For more information about Public Health Services contact one of the Public Health Services offices listed below.

### Public Health Services

*Serving Colchester, Cumberland and Pictou Counties and most of the Municipality of East Hants*

Public Health Services  
Colchester Regional Hospital Annex  
201 Willow Street, 3rd Floor  
**Truro**, N.S. B2N 4Z9  
Phone: 893-5820 Fax: 893-5839

Public Health Services  
18 South Albion Street  
**Amherst**, N.S. B4H 2W3  
Phone: 667-3319 Fax: 667-2273

Public Health Services  
825 East River Road, 2nd Floor  
**New Glasgow**, N.S. B2H 3S6  
Phone: 752-5151 Fax: 755-7175

Public Health Services  
P.O. Box 104  
7 Mill Village Road  
**Shubenacadie**, N.S. B0N 2H0  
Phone: 758-2050 Fax: 758-7013

### Public Health Services

*Serving Halifax Regional Municipality, West Hants and Mount Uniacke*

Public Health Services  
201 Brownlow Avenue, Unit 4  
**Dartmouth**, N.S. B3B 1W2  
Phone: 481-5800 Fax: 481-5803

Public Health Services  
P.O. Box 908  
**Windsor**, N.S. B0N 2T0  
Phone: 798-2264 Fax: 798-5922

Public Health Services  
Box 1, Forest Hills Shopping Centre  
**Head of Jeddore**, N.S. B0J 1P0  
Phone: 889-2143 Fax: 889-3013

Public Health Services  
Musquodoboit Valley  
Memorial Hospital  
**Middle Musquodoboit**  
N.S. B0N 1X0  
Phone: 384-2370 Fax: 384-3310

Public Health Services  
P.O. Box 58  
Eastern Shore Memorial Hospital  
**Sheet Harbour**, N.S. B0J 3B0  
Phone: 885-2470 Fax: 885-3210

We counsel travelers on immunization requirements.

**Public Health Services**

*Serving Cape Breton, Victoria,  
Inverness, Richmond, Antigonish  
and Guysborough Counties*

Public Health Services  
235 Townsend Street, 2nd Floor  
**Sydney**, N.S. B1P 5E7  
Phone: 563-2400 Fax: 563-0508

Public Health Services  
23 Bay Street  
**Antigonish**, N.S. B2G 2G7  
Phone: 863-2743 Fax: 863-7476

Public Health Services  
P.O. Box 224, 1 Bay Street  
**Arichat**, N.S. B0E 1A0  
Phone: 226-2944 Fax: 226-1594

Public Health Services  
P.O. Box 6, 30 Old Margaree Road  
**Baddeck**, N.S. B0E 1B0  
Phone: 295-2178 Fax: 295-3432

Public Health Services  
P.O. Box 299, Eastern  
Memorial Hospital  
**Canso**, N.S. B0H 1H0  
Phone: 366-2925 Fax: 366-2740

Public Health Services  
P.O. Box 46  
Buchanan Memorial Community  
Health Centre  
**Neil's Harbour**, N.S. B0C 1N0  
Phone: 336-2295 Fax: 336-2054

Public Health Services  
P.O. Box 26  
**New Waterford**, N.S. B1H 4K4  
Phone: 862-2204

Public Health Services  
P.O. Box 57, 708 Reeves Street  
**Port Hawkesbury**, N.S. B0E 2V0  
Phone: 625-1693 Fax: 625-4091

Public Health Services  
P.O. Box 111, 15102 Cabot Trail  
**Cheticamp**, N.S. B0E 1H0  
Phone: 224-2410 Fax: 224-2903

Public Health Services  
633 Main Street, 2nd Floor  
**Glace Bay**, N.S. B1A 4X9  
Phone: 842-4050 Fax: 842-4004

Public Health Services  
P.O. Box 106, Guysborough Hospital  
**Guysborough**, N.S. B0H 1N0  
Phone: 533-3502 Fax: 533-4066

Public Health Services  
P.O. Box 118  
Inverness Consolidated Hospital  
**Inverness**, N.S. B0E 1N0  
Phone: 258-1920 Fax: 258-3025

Public Health Services  
P.O. Box 275, St. Mary's Hospital  
**Sherbrooke**, N.S. B0J 3C0  
Phone: 522-2212 Fax: 522-2556

Public Health Services  
**St. Peter's**, N.S.  
Phone: 1-888-272-0096  
(Office closed, please call above  
number)

Public Health Services  
7 Fraser Avenue  
**Sydney Mines**, N.S. B1V 2B8  
Phone: 736-6245 Fax: 736-7909

**Public Health Services**

*Serving Annapolis, Kings,  
Lunenburg, Queens, Digby,  
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23 Earncliffe Avenue  
P.O. Box 1180  
**Wolfville**, N.S. B0P 1X0  
Phone: 542-6310 Fax: 542-6333

Public Health Services  
60 Vancouver Street  
**Yarmouth**, N.S. B5A 2P5  
Phone: 742-7141 Fax: 742-6062

Public Health Services  
Barrington Plaza, #3640 Hwy 3  
P. O. Box 68  
**Barrington Passage**  
N.S. B0W 1G0  
Phone: 637-2430 Fax: 637-3352

Public Health Services  
Digby General Hospital  
67 Warwick Street, 3rd floor  
P. O. Box 1718  
**Digby**, N.S. B0V 1A0  
Phone: 245-2557 Fax: 245-5517

Public Health Services  
175 School Street  
P.O. Box 694  
**Liverpool**, N.S. B0T 1K0  
Phone: 354-5737 Fax: 354-2018

Public Health Services  
14 High Street  
P.O. Box 96  
**Lunenburg, N.S. B0J 2C0**  
Phone: 634-8730 Fax: 634-7330

Public Health Services  
Clare Medical Centre  
P. O. Box 150  
**Meteghan Centre, N.S. B0W 2K0**  
Phone: 645-2325 Fax: 645-3250

Public Health Services  
Loyalist Plaza, Water Street  
P. O. Box 125  
**Shelburne, N.S. B0T 1W0**  
Phone: 875-2623 Fax: 875-7100

Public Health Services  
c/o Annapolis Royal Health Centre  
St. George Street, Box 144  
**Annapolis Royal, N.S. B0S 1A0**  
Phone: 532-2381 Fax: 532-2113

Public Health Services  
Suite 109, 215 Dominion Street  
**Bridgewater, N. S. B4V 2K7**  
Phone: 543-0850 Fax: 543-8024

Public Health Services  
#5246, Highway 10  
P.O. Box 106  
**New Germany, N.S. B0R 1E0**  
Phone: 644-2710 Fax: 624-8650

Public Health Services  
Western Kings Memorial  
Health Centre  
Orchard Street, Box 249  
**Berwick, N.S. B0P 1E0**  
Phone: 538-3700 Fax: 538-9590

Public Health Services  
Soldier's Memorial Hospital  
462 Main Street, Box 211  
**Middleton, N.S. B0S 1P0**  
Phone: 825-3385 Fax: 825-0599

Public Health Services  
Box 67  
**Chester, NS B0J 1J0**  
Phone: 275-3581 (voice mail only)

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We provide training and support for health promotion activities.





Public Health Services