



# Electronic Death Registration (EDR) - User Guide for Physicians & Nurse Practitioners-

Vital Statistics  
Service Nova Scotia

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# Purpose of EDR User Guide

The purpose of this user guide is to provide **Physicians & Nurse Practitioners** with the step-by-step instructions for how to complete an electronic Medical Certificate of Death.

The processes in this user guide are specific to **Physicians & Nurse Practitioners**; other roles using EDR (such as healthcare staff and funeral homes) will have access to their own user guides.

This user guide can be accessed at any time should you need a refresher on the Medical Certificate of Death process.

# What is EDR and What Are the Benefits?

# Introduction

The Electronic Death Registration (EDR) system is a new **online web application** that allows for **death registration information** and the **medical certificate of death information** to be submitted **electronically** to Vital Statistics.

Electronic registration of death information has been available to **Funeral Homes since 2013** through a web application. Since then, Funeral Homes have submitted over **100,000 death registrations digitally** to Vital Statistics.

The current Registration of Death form and Medical Certificate of Death form are being **combined into one electronic form** within EDR. Medical Certifiers will now be able to enter the medical certificate of death (MCD) information digitally which will **reduce admin burden** associated with the current paper form.

Nova Scotia is the **fifth province** to rollout the new EDR system.

# Why is Vital Stats Rolling Out Electronic Death Registrations?

- **Address Physician burden** related to the Medical Certificate of Death (MCD) process.
- **Create a fully digital death registration process** that includes funeral directors and medical certifiers.
- **Eliminate pain points for** medical certifiers regarding access to the forms, common errors and time-consuming amendments.
- **Eliminate pain points for** Funeral Homes around obtaining the MCD.
- **Employment and Social Development Canada** established and funded death registration project to improve timeliness of provision of death data.
- **Timely death information is needed by government agencies & programs** to trigger services and other program actions such as discontinuing a benefit.

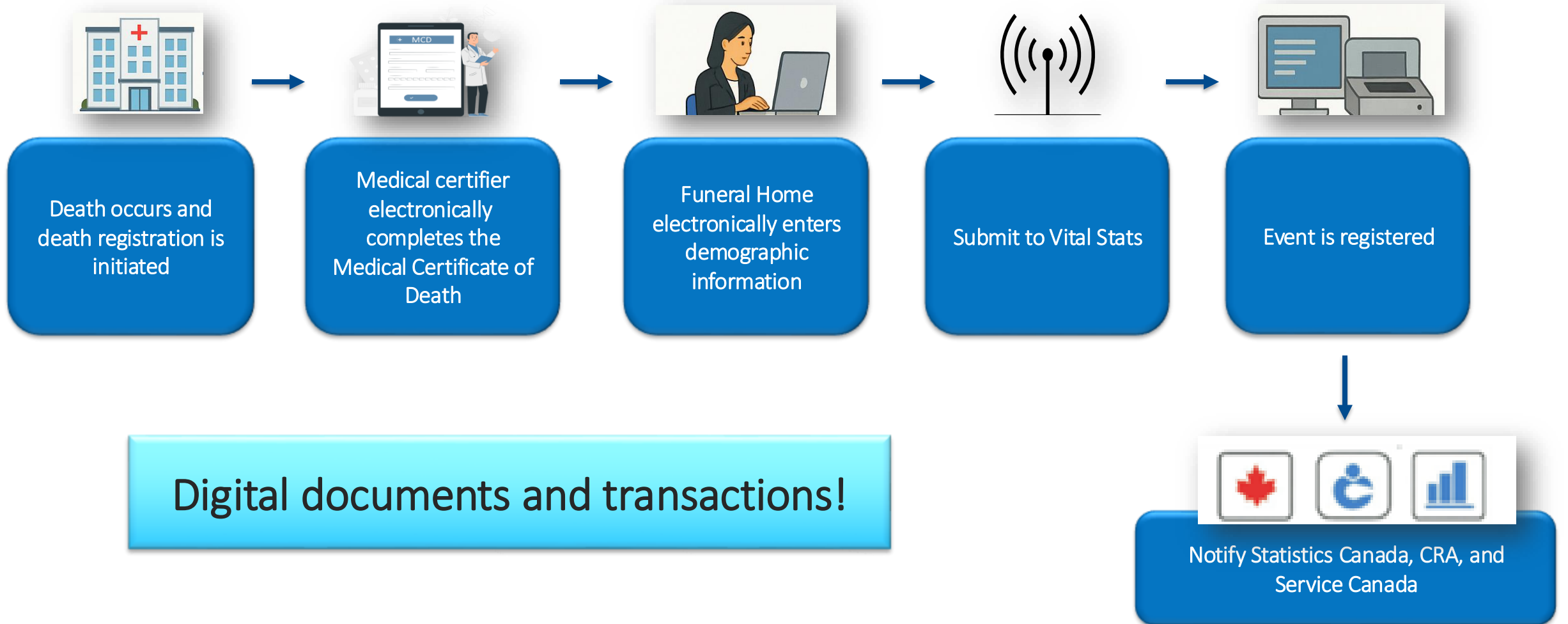


# What Are The Benefits?



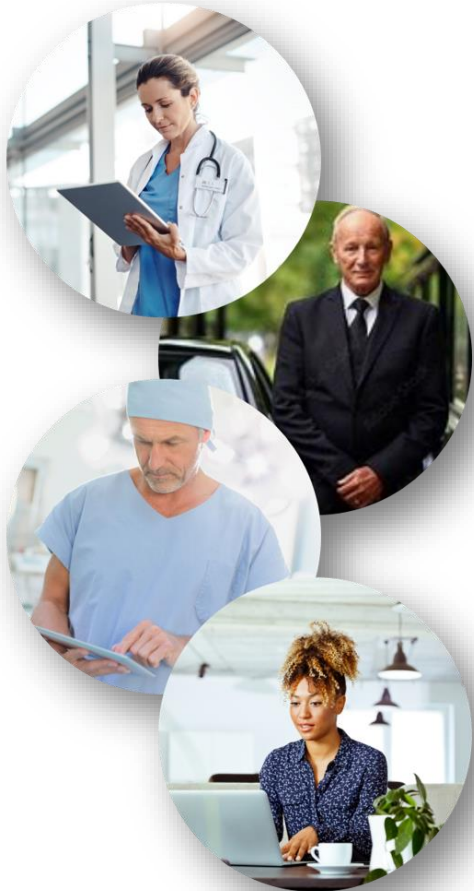
- Healthcare staff will be able to initiate electronic death registrations as soon as a death occurs and assign to a medical certifier and a funeral home.
- Medical certifiers will be able to complete and submit medical certificate of death (MCD) information electronically and assign to other parties in real-time.
- In the future, integration with DHW client registry will allow for the auto-population of basic data associated to a Health Card Number i.e.: last name, first name, date of birth.
- The EDR system also has the capacity for interoperability with OPOR (One Person One Record) and the medical examiner's office Vertiq system.

# The EDR Process



# Access & Navigate the EDR System

# Who Will Have Access to EDR?



## Healthcare Staff:

- Initiate a death registration and assign to a Medical Certifier and Funeral Home

## Physicians & Nurse Practitioners:

- Initiate a death registration and sign the Medical Certificate of Death

## Funeral Directors & Administrative Staff:

- Initiate and complete a death registration and Submit to Vital Statistics

## Medical Examiners & Administrative Staff (*Onboarding in 2026*)

- Initiate a death registration, sign the Medical Certificate of Death and approve cremation

# Access to EDR

## Who Can Access EDR

As of November 2025, Physicians and nurse practitioners who have the following email addresses will be able to access EDR:

- nshealth.ca
- iwk.nshealth.ca
- Novascotia.ca
- Some other government email extensions.

We are working to expand access to other physicians and nurse practitioners and will be providing more information when we have finalized additional pathways.

## EDR Access Points

EDR can be accessed using single sign-on from:

1. [The Compass](#) (NSH) – under Clinical Applications.
2. [The Pulse intranet](#) (IWK) – under Quick Links.
3. On your NSH desktop.
4. Direct link:  
<https://deathregistration.vitalstats.novascotia.ca>

# Logging into the EDR System

Once you have chosen your 'access point' to log in (as per the previous slide) you will be presented with a login screen.

As a Physician or Nurse Practitioner you will click on the **Medical Sign in** button.



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## Vital Statistics Electronic Registration of Death

Deaths occurring in Nova Scotia must be registered with Vital Statistics. The registration process should commence immediately following the death to ensure timely notifications to government agencies and programs.

The demographic information and cause of death can be completed electronically using this system and submitted directly to Nova Scotia Vital Statistics. After Vital Statistics receives the documents, the death will be registered.

To access the Vital Statistics Electronic Registration of Death application you must sign in below.

[Medical Sign in](#) [Funeral Home Sign in](#)

# Navigating the EDR Home Screen

Navigation Buttons.

Registrations that either you have started, or have been assigned to you to sign.

Registrations that have been completed and signed.

Medical Attendants and Vital Statistics can message each other on death registrations where the MCD was signed electronically.

## Registration of Deaths

Open Registrations

Submitted Registrations

Messages <sup>2</sup>

### Open Registrations

Case Number	Last Name	Given Names	Date of Death	Status	Modified	Funeral Home	Name of Hospital or Facility	Edit
EDN100000339	GAUDET	PATTY	2025/0	IN PROGRESS	2025/10/06	ATLANTIC FUNERAL HOMES-HALIFAX	QEII HEALTH SCIENCE CENTER (V.G. SITE- DICKSON BUILDING)	
EDN100000257	MILLER	MATHIAS	2025/08/01	IN PROGRESS	2025/10/06		DARTMOUTH GENERAL HOSPITAL	
EDN100000248	COLA	COLEEN	2025/0	COMPLETE	2025/10/06	CHETICAMP FUNERAL SERVICES LTD	DARTMOUTH GENERAL HOSPITAL	
EDN100000282	ROXAS	MANUEL	2025/08/31	COMPLETE	2025/10/02		BAYVIEW MEMORIAL HOSPITAL	

Records: 4, Page 1 of 1

« < > »

Show 10

Open death registrations will have 1 of 2 statuses:

1. **In Progress** – Cause of Death details are incomplete and the MCD is not ready to be signed.
2. **Complete** – Cause of Death information is complete and MCD is ready to be signed.

Quickly view details of open registrations in your queue

Click the edit button to continue working on a death registration

# Searching for Submitted Records

The Search function allows you to look up any death registration that you have signed the MCD on and has been submitted to Vital Statistics. To begin searching for a record:

1. Click the **Search** button on the left side of the home screen.
2. Enter any **known details** about the deceased E.g. Last Name, Funeral Home etc.
3. Click the **Search** button.
  - o If the search is successful, the matching records will be listed.
4. Click **Death Registration** icon to view the record.

Search Registration of Deaths

You can search for death registrations submitted to Vital Statistics. You will be able to view the death registration details, but will not be able to make changes.

Last Name: SMITH ✓ First name: EMILY ✓ Second name:

Nova Scotia health card number:









Funeral Home: CHETICAMP FUNERAL SERVICES LTD. ✓ Place of Death (Name of Hospital or Facility):

Exact date of death?  Yes  No

Start Date: YYYY/MM/DD End Date: YYYY/MM/DD

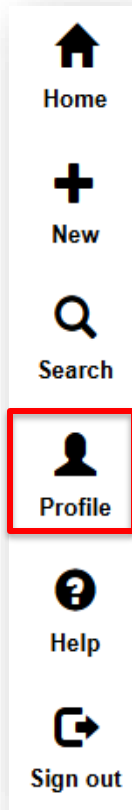
Clear Search Search

Search Results

Case number	Last Name	Given names	Date of death	↓	Death Registration
EDN100000230	SMITH	EMILY JUNE	2025/08/14		
EDN100000249	SMITH	CATHERINE	2025/08/26		
EDN100000259	SMITH	GINA MAY	2025/08/27		
EDN100000260	SMITH	BARRY JOE	2025/08/27		
EDN100000264	SMITH	RODRIGO JULIAN	2025/08/29		
EDN100000267	SMITH	CELINE	2025/08/29		
EDN100000271	SMITH	GERALD HARRY	2025/09/04		
EDN100000293	SMITH	CHRISTPHER CHARLIE	2025/09/18		

Records: 8, Page 1 of 1 « < > » Show 10 ▾

# Profile



Under Profile you will be able to see your personal details. No other user can see this information.

If you need to make an update to your address you can do that here and click **Save**. All other fields are read-only.

### Contact Details

**Medical license number**  
38188

**Last name**  
GOLDSMITH

**First name**  
ANNA

**Second name**

**Email address**  
EDR2@DEVTESTNS.ONMICROSOFT.COM

**Street address**  
447 WEST AV

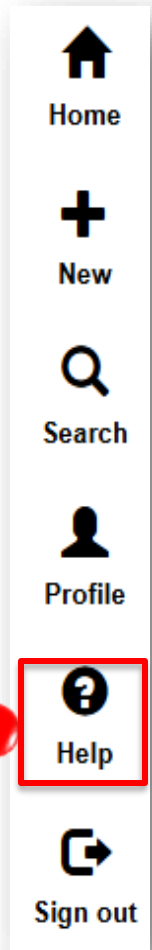
**City / Town**  
HALIFAX

**Postal code**  
B3L 1R8

**Phone number**  
902 761 8887

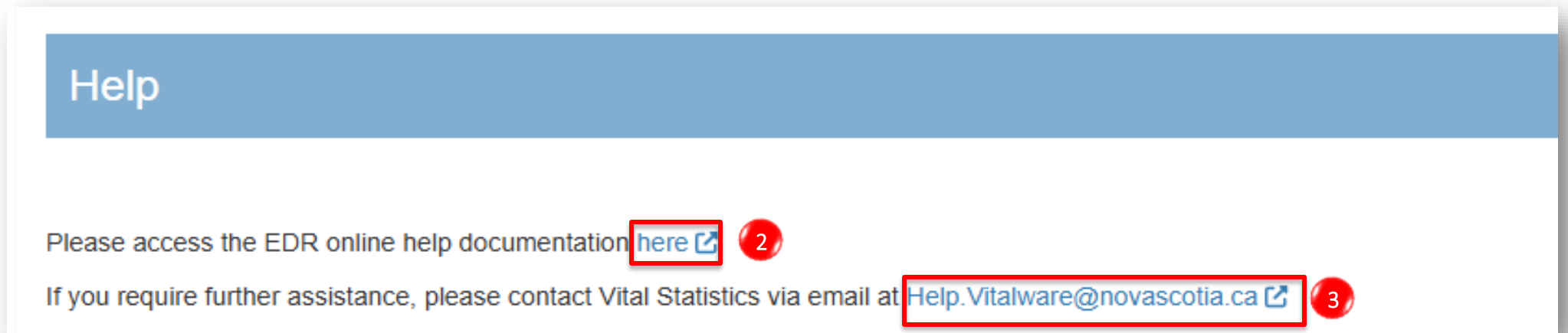
**Save**

# Accessing Help



The Help button gives you quick links to handy resources:

1. Click the **Help** button.
2. For additional help and training documentation click the 'here' link to access the EDR help website: <https://novascotia.ca/electronic-death-registration-modernization/>
3. To reach out to Vital Statistics with questions, comments, or feedback about the EDR system click the email link to email directly to [Help.Vitalware@novascotia.ca](mailto:Help.Vitalware@novascotia.ca).



# Create a New Death Registration

# Create a New Death Registration

There are 4 main steps to complete when creating a new death registration in EDR:

- 1 Enter basic information about the deceased.
- 2 Enter the cause of death information.
- 3 Assign the record to a Funeral Home or Medical Facility.
- 4 Sign the electronic Medical Certificate of death.

# Create a New Death Registration

As a Physician or Nurse Practitioner you can initiate an **electronic death registration** by filling in the details relating to the Medical Certificate of Death (MCD). These details would be the same ones filled out on the paper MCD. A healthcare staff member can also start the process and then assign it to you to complete and sign the electronic MCD.

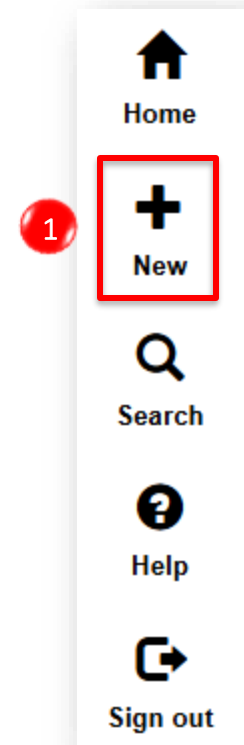
Once you have signed the MCD and a Funeral Home has been assigned (either by you, or a Healthcare Staff member), the Funeral Home will then be able to access the same record and fill in the remaining demographic information about the deceased.

To get started with creating a new electronic death registration, navigate to the home screen of EDR and find the New button on the left side button panel.

1. Click the **New** button.



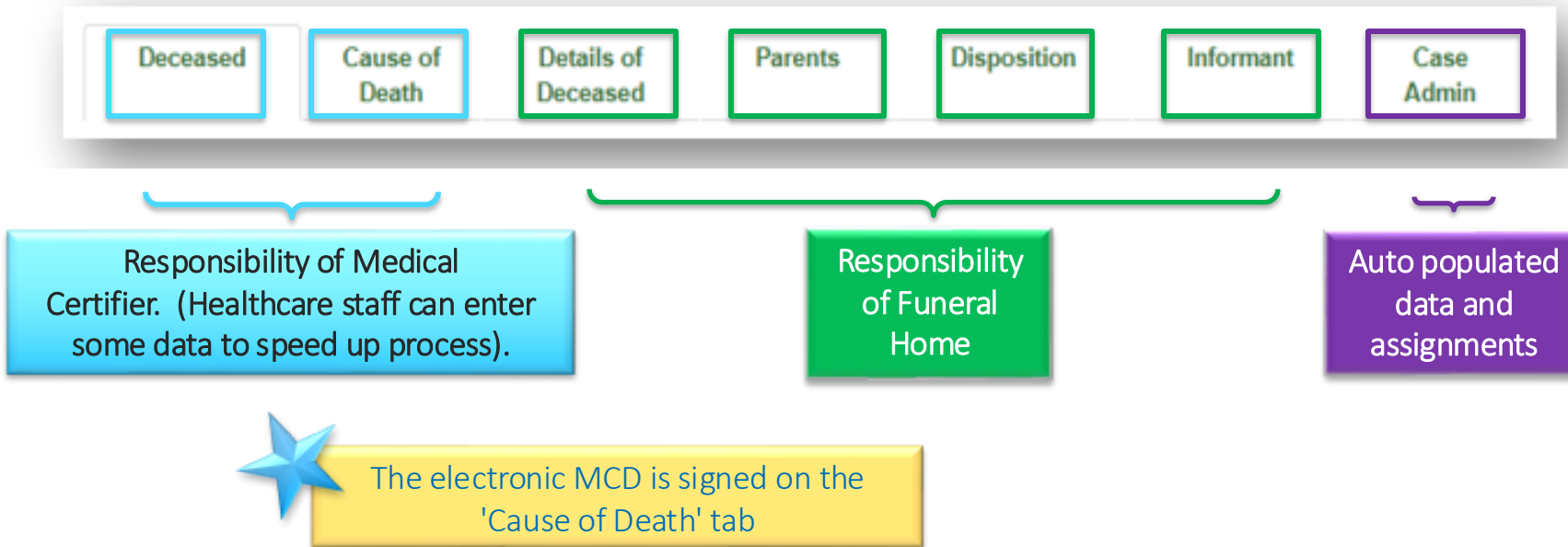
**NOTE:** At this time, cases to be assigned to the Medical Examiner's Office are not to be entered into EDR. Follow the process you know today. Also, stillbirths will not be recorded in EDR at this time.



# Death Registration Tabs

Once the new death registration launches, you will see **7 tabs** along the top. Each tab has a series of sections containing fields to enter demographic or medical information.

Responsibility for the tabs will vary; as a Medical Certifier you will only work with the **Deceased**, **Case of Death**, and **Case Admin** tabs.

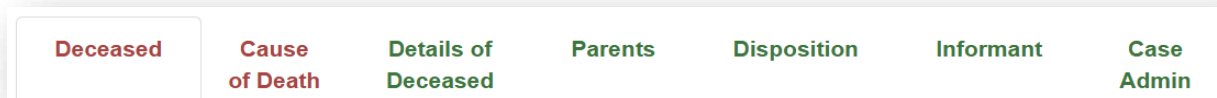



# Saving the Death Registration

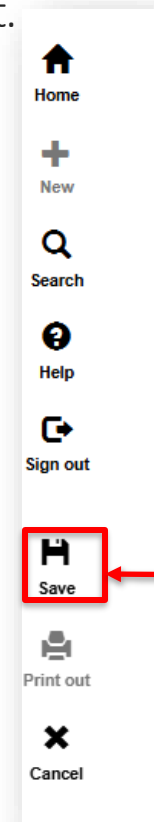
Before we continue creating a New Death Registration, let's understand a few things about **saving** first:


- You can save an incomplete death registration and return to it at any time to continue editing it.
- To save, you must have the **minimum required** information entered on the Deceased tab:
  - First Name
  - Last Name
  - Date of Death

You will **not** be able to **sign the MCD** until all **required information** is provided, but you can **save your progress** so long as the above-mentioned fields are filled in.



 Green tabs = complete  
Red tabs = missing information



 **NOTE:** When the save button is **bold**, it means you have entered new data in the record that requires it to be saved. Once pressed, it will be greyed out.

# Deceased Tab

## Section 1: Deceased Information

Deceased

Cause of Death

Details of Deceased

Parents

Disposition

Informant

Case Admin

**Deceased Information**

Nova Scotia health card number of the deceased  
4564567821 ✓

Unidentified body case?  
 Yes  No

Last name  
GREEN ✓

First name  
ARTHUR ✓  No first name

Second name  
LOUIS ✓

Any other given names in order  
[Empty field]

Date of birth  
1954/12/12 ✓

Is the exact date of death known?  
 Yes  No

Date of death  
2025/09/17 ✓

Age in years: 70 ✓ | Age in months: [Empty] | Age in days: [Empty] | Age in hours: [Empty] | Age in minutes: [Empty]

Sex  
 Female  Male

Primary Care Provider  
DR. POTTS ✓

**NOTE:** Sex on this tab refers to biological sex. The Funeral Home can enter the Gender identity on the 'Details of Deceased' tab.

1. Enter the **Nova Scotia Health Card Number** if the deceased has one
  - o You can leave this field blank if they don't have one.
2. Enter the minimum required information to save (as mentioned on the previous slide):
3. Enter the minimum required information to save (as mentioned on the previous slide): **Last Name, First Name, Date of Death.**
  - o For date of death you will check **Yes** or **No** if Exact Date of Death of known
    - If Yes, the system will require you to enter the date.
    - If No, the system will prompt you to select a qualifier i.e. *Between, Found On, or On or About* and then enter the date information.

Continue entering all other known info; DOB and Sex are required to sign the MCD.

**Pop-up message indicating required fields**

# Deceased Tab

## Section 2: Place of Death

Place of Death

Where did the death occur?

1

2 HOSPITAL

3

4 Continue >

Name of hospital

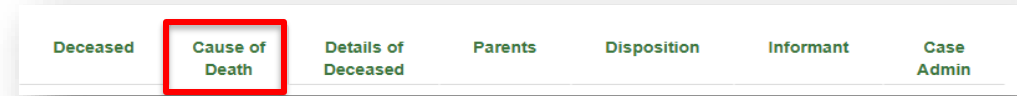
ABERDEEN HOSPITAL  
ALL SAINTS HOSPITAL  
ANNAPOLIS COMMUNITY HEALTH CENTER  
BAYVIEW MEMORIAL HOSPITAL  
BUCHANAN MEMORIAL HOSPITAL  
CAPE BRETON REGIONAL (SYDNEY SITE)  
CAPE BRETON REGIONAL HOSPITAL (NORTH SYDNEY SITE)  
CAPE BRETON REGIONAL HOSPITAL (SYDNEY MINES SITE)  
COBEQUID COMMUNITY HEALTH CENTRE  
COLCHESTER EAST HANTS HEALTH CENTRE  
CUMBERLAND REGIONAL HEALTH CARE CENTRE  
DARTMOUTH GENERAL HOSPITAL  
DIGBY GENERAL HOSPITAL

In the Place of Death section you can enter where the death occurred by selecting the location using the handy dropdown menus.

1. Click on the **dropdown menu** under Where did the death occur?
2. Chose the correct **location** e.g. Hospital.
3. In the **Name of Hospital** field choose the Name of the actual hospital **E.g. Dartmouth General Hospital**.
  - *Had you chosen an option other than Hospital, you would simply follow the prompts displayed on the screen to complete this section.*
4. Click **Continue**.

# Cause of Death Tab

## Section 1: Date of Death



The **Cause of Death** tab and all its sections is akin to the paper MCD form. Fill out all the fields as you would on the paper form.

This first section: **Date of Death**, is one of seven sections on the **Cause of Death** tab. The Date of Death section has only one field 'Date of Death' which is auto populated based on what was entered on the Deceased Tab.

- *If you need to edit the date, go back to the Deceased Tab.*

A screenshot of the 'Date of Death' section. It features a blue header bar with the text 'Date of Death'. Below this, the label 'Date of death' is positioned above a date input field. The input field contains the date '2025/08/10' and has a small calendar icon to its right.

# Cause of Death Tab

## Sections 2 & 3: Cause of Death

### Cause of Death Part I

Immediate Cause of death (Due to, or as a consequence of)

1a.

Antecedent causes, if any, given rise to the immediate cause(a) above, stating the underlying cause last:

1b.

1c.

1d.

### Cause of Death Part II

Other significant condition(s)

2.

Enter the **immediate** and **antecedent** causes of death in the 'Cause of Death Part 1' section. In the 'Cause of Death Part 2' section you will enter any **other significant conditions**.

1. Enter the **immediate cause of death** in field and the **interval** between onset and death.
2. Enter any **antecedent causes** included their **intervals**.
3. Enter any **other significant conditions** that may have contributed to the cause of death.

# Cause of Death Tab

## Section 4: Additional Information

The **additional Information** section allows you to enter autopsy information and any other pertinent details that should be notated about the deceased.

1. If an **Autopsy is being held** set it to Yes, otherwise select No.
  - o *If the answer is Yes, additional fields will be displayed.*
2. Select **Yes** or **No** if further information relating to the cause of death will be available.
3. Click the drop-down menu on the **Manner of Death** field and select the appropriate option.
  - o The option you choose may display additional fields; fill them out accordingly.

The screenshot shows the 'Cause of Death' tab in a web application. The 'Additional Information' section contains the following fields:

- Autopsy being held?** (Radio buttons for Yes and No) - circled with a red '1'.
- May further information relating to cause of death be available later?** (Radio buttons for Yes and No) - circled with a red '2'.
- Manner of Death** (Dropdown menu) - currently set to 'NATURAL' with a checkmark and a dropdown arrow circled with a red '3'. A red arrow points from this dropdown to a separate 'Manner of Death Options' menu.
- If a woman has died as a result of complications during pregnancy indicate if death occurred:** (Text input field)

The 'Manner of Death Options' menu is a blue box containing the following options: ACCIDENT, HOMICIDE, NATURAL (highlighted), PENDING INVESTIGATION, SUICIDE, and UNDETERMINED.

# Cause of Death Tab

## Section 5: Medical Attendant

As the person signing the MCD, you will need to enter your Medical Attendant designation.

1. Click the drop-down arrow and select your designation from the list. **E.g Physician.**

The screenshot shows a form titled "Medical Attendant" with a section for "Medical Attendant Designation". A dropdown menu is open, showing a list of designations: "LOCUM PHYSICIAN", "MEDICAL EXAMINER", "NURSE PRACTITIONER", "PHYSICIAN", and "RESIDENT". The "PHYSICIAN" option is highlighted with a red box. A red arrow points from a red circle with the number "1" to the dropdown arrow in the form.

# Cause of Death Tab

## Sections 6 & 7: Medical: Medical Attendant

### Medical Attendant Information

Street Address

City / Town

Province

Postal code

Daytime telephone number  Email address

### Certification

I certify that to the best of my knowledge and belief the above named person died on the date and the cause(s) stated herein

Signature of the medical practitioner, nurse practitioner or medical examiner

Designation  Licence/Registration number

Date of Signature

The fields in both of these sections are not editable. They will be auto populated once you have signed the Medical Certificate of Death.

The green 'Sign MCD' button will be inactive until all requirements are met:

1. All required fields on the **Deceased Tab**, and **Cause of Death Tab** are filled in.
2. Either a **Medical Facility** or **Funeral Home** has been selected on the **Case Admin Tab** (we will learn about this in the next few slides).

# Case Admin Tab

## Section 1: Case Admin

The first section of the Case Admin tab is called 'Case Admin'. This section contains 3 fields that are auto populated based on the actions you have taken on the other tabs.

- **Case number** – Auto Generated once you save the death registration.
- **Record status** – Will update based on the stage you are in with the death registration.
- **MCD certification status** – This is based on if you completed the 'Sign MCD' process back on the Cause of Death tab.

The screenshot shows the 'Case Admin' section of a web application. It features a blue header with the text 'Case Admin'. Below the header, there are three input fields: 'Case number' containing 'EDN100000339', 'Record status' containing 'SUBMITTED', and 'MCD certification status' containing 'CERTIFIED'. To the right of these fields is a green button with a pencil icon and the text 'Amend Case'.

EDR also allows you to **Amend a Case** in real-time directly on the electronic death registration (no additional paper forms required)! We will learn more about this in the next lesson, **Lesson 4: Messaging & Amendments**.

# Case Admin Tab

## Section 2: Case Admin

Before you can sign the MCD (even if all required details are entered on the Deceased and Cause of Death tabs) you need to do one of two things:

1. Assign to **Medical facility, OR**
2. Assign to **Funeral home**

If you don't know the **Funeral Home** that will be handling the remains you must choose **Medical facility**. By setting the Medical Facility, a Health care staff member on your team (E.g. RN, LPN, Ward Clerk) can pick up the death registration and add the Funeral Home.

**Assigned To Facility**

**Medical facility**

**Funeral home**

No funeral home involved



**NOTE:** At this point, after doing your assignments, you would now be able to sign the MCD on the Cause of Death tab.

# Case Admin Tab


## Section 3: Assigned to Certifiers

The final section on the **Case Admin** tab is where the assigned Medical Certifier is managed. The name will populate in this field through 1 of 2 ways:

1. If you have created and saved the death registration.
2. If the case was created and **assigned to you** by a Healthcare staff member or another Medical Certifier.

**Assigned To Certifiers**

**Medical Attendant or Nurse Practitioner**



**NOTE:** If you need to assign the death registration to a different Medical Certifier you can click the dropdown menu and search their name. The death registration will disappear from **your** 'Open Registration' tab on the home screen and will now appear in the **newly assigned Medical Certifier's** Open Registrations.

If the Physician or Nurse Practitioner does not appear in the list, ask them to log into the EDR system to verify their account which will add their name to the list.

# Signing the MCD

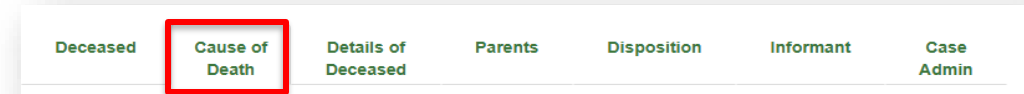
After filling out all required fields on the **Deceased** and **Cause of Death** tabs and completing the '**Assignments**' on the **Case Admin** tab the system will allow you to electronically sign the MCD. This will be indicated by the green MCD button now being available to click.

1. Click the **green Sign MCD** button to initiate the signature process.
2. Click the **blue Sign MCD** button to reconfirm the name of the person.
3. Click **Ok** to complete the process.

After signing the MCD, this section: **Certification**, as well as the previous section: **Medical Attendant Information**, will be auto populated with your details.



**NOTE:** If the system detects any issues (E.g. Incorrect cause of death details) a message will display instructing you what needs to be adjusted.



**Certification**

I certify that to the best of my knowledge and belief the above named person died on the date and the cause(s) stated herein

Signature of the medical practitioner, nurse practitioner or medical examiner

Designation:  Licence/Registration number:

Date of Signature:

1 **Sign MCD** **Next >**

? Sign the cause of death of PATTY GAUDET.

**Cancel** **Sign MCD**

**Case signed.**

**Ok**

# Messaging & Amendments

# Message Tab from the Home Screen

Messages within EDR allow **Medical Certifiers** and **Vital Statistics** to communicate with each other on death registrations that have been **completed & signed** by you and submitted to **Vital Statistics**. You may receive a message from Vital Statistics asking for a clarification or a possible amendment.

To see your new messages:

1. Click on the **Messages** tab from the Home Screen.
2. Click on the icon in the **View Case** column of the registration requiring attention (*if multiple registrations have messages, you will see more than one record in this list*).

The Message tab will display a badge indicating the number of new messages.

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Registration of Deaths

Open Registrations Submitted Registrations Messages 1

New Messages

Date	Time	Surname	Message	View Case
2025/11/06	11:31:30	SMITH	is further info available	2

Records: 1, Page 1 of 1 « < > » Show 10 ▾

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# View Received Message

Once you have opened the record from the **Messages tab** on the **Home Screen**, the system will automatically take you back into the death registration. You will now see a new tab that wasn't previously available during the creation process: **Messages tab**.

PATTY ANN GAUDET, DATE OF DEATH 2025/09/23

Deceased	Cause of Death	Details of Deceased	Parents	Disposition	Informant	Case Admin	<b>Messages</b>
----------	----------------	---------------------	---------	-------------	-----------	------------	-----------------

### Messages

2025/10/08 15:03:52 Vital Statistics:

An update is needed on this case

Reply

Characters remaining: 2500

Send ↗



**NOTE:** Unread messages will appear in bold for a moment indicating they are new.

On the Message tab you will now be able to communicate back and forth in real time with **Vital Statistics**.

For the most part, messages will be used if Vital Statics needs to reach out to you as the Medical Certifier to clarify anything or request missing information.

If you need to **Amend a Case**, you can use the message feature to explain why you have done so.

# Amend a Case

To amend a case head over to the **Case Admin** tab. Here you will find the **green Amend Case** button which will allow you to start the process.

1. Click the **Amend Case** button.
2. Notice that the EDR system has jumped you over to the **Cause of Death** tab.
3. Notice the pink message that alerts you that you are now amending the case.
4. Update any of the fields throughout the tab. (E.g. Date of Death, or Cause of Death etc.).
5. Finalize your amendment by clicking on the **green Sign MCD** button.

The amendment is submitted directly to Vital Statistics.

Case Admin

Case number: EDN100000339 | Record status: SUBMITTED | MCD certification status: CERTIFIED

Amend Case

Dece | Cause of Death | Details of Deceased | Parents | Disposition | Informant | Case Admin | Messages

Amending cause of death.

Date of Death

Date of death: 2025/07/02

Cause of Death Part I

Immediate Cause of death (Due to, or as a consequence of)

1a. STROKE | Approximate interval between onset & death: 1 DAY

Antecedent causes, if any, given rise to the immediate cause(s) above, stating the underlying cause last:

1b.

Amend MCD | Next >

# Reply to & Send new Messages

Once you have actioned whatever Vital Statistics has requested of you can reply to them and provide a follow-up response. You can also initiate a message yourself if you need to Amend a case or supply additional details after signing the MCD.

1. Enter your message in the **Reply** field.
2. Click the **green Send** button.

PATTY ANN GAUDET, DATE OF DEATH 2025/09/23

Deceased Cause of Death Details of Deceased Parents Disposition Informant Case Admin Messages

### Messages

2025/10/08 15:03:52 Vital Statistics:

An update is needed on this case

2025/10/08 15:33:00 :

I have amended the Cause of Death.

**1**

Reply

Characters remaining: 2500

**2** Send ↗

# Email Notifications

## **Assignment Notifications:**

- An email will be sent after 2 days of no action taken on the case.
- An email will be sent after 10 days of no action taken on the case.

## **EDR Message Notifications:**

- If Vital Statistics send a message through EDR you will receive an email letting you know of that message.
- If you have not opened the message after 2 days, a second email will be sent to remind you of the message in EDR.

# Supports & Resources

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- Reach out to Vital Statistics at [Help.Vitalware@novascoita.ca](mailto:Help.Vitalware@novascoita.ca) if you need help with your user account or have general inquiries or feedback.
- Navigate to the [Electronic Death Registration](#) help page to access recordings, self-paced training, and user guides.