

Chapter: **General Administration**

Classification: **Public Document**

Subject: **Interpreter Services**

For: **Correctional Services Division**


Authorized by the Executive Director

Policy

- 1 Correctional Services will ensure an individual in custody or under community supervision who does not have an adequate understanding of the English language or is hearing impaired is entitled to the assistance of an interpreter.

Definitions

- 2 **Limited English Proficiency:** individuals who cannot speak, read, write or understand the English language at a level that permits them to effectively communicate with Correctional Services personnel.
- 3 **Hearing Impaired Person:** individuals who have partial or total inability to hear.
- 4 **Interpreter:** person fluent in English and in the necessary second language, who can accurately speak, read, and readily interpret the necessary second language, or a person who can accurately sign and read sign language.

General Procedure

- 5 Sign language interpreter services are available in accordance with
 - (a) an agreement between the Department of Health and Wellness and the Society of Deaf and Hard of Hearing Nova Scotians, see [2.07.00-A](#)
 - (b) [Chapter 10, Section 1, Government Sign Language Interpreter Services Policy for Deaf and Hard-of-Hearing Nova Scotians](#)
- 6 Interpreter Services for individuals who speak a language other than English can be sourced through standing offer obtained through Procurement Service's [Ariba Portal](#) or through local interpreter services organizations.