



## Release 3.4

### Release Notes for External Users

**LaMPSS 3.4 Release focuses on the implementation of Targeted Referral and Feedback (TRF) and enhancements related to facilitate multi-year review process for funded clients.**

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#### **Targeted Referral and Feedback (TRF)**

TRF is a requirement as part of the Labour Market Development Agreement between Nova Scotia and the Federal Government. Using the TRF, Nova Scotia can strategically target and contact Employment Insurance applicants, in order to refer them to a job or offer employment programs and services early in their claim. It does not affect their EI claim eligibility, duration or amounts. The Province is obligated to provide feedback to the Federal Government on the results of their referrals.

LaMPSS Changes related to TRF include new modules and processes to define / view targets, import referrals from Federal Government, view and manage referrals and provide feedback to Federal government.

The TRF process will likely result in a greater percentage of new clients already created in LaMPSS because their personal and referral information was received from the Federal Government.

For NS Works users, there is a new TRF module in the Person Homepage to indicate that a client was targeted. It allows these users to navigate to the Target details screen to obtain more information such as the target objectives and service delivery instructions (TFS 27706).

#### **Enhancements to facilitate Multi-Year Review Process**

LaMPSS was enhanced to facilitate the yearly review process (including submission of electronic documents by NS Works case managers) for multi-year individual funding agreements (e.g. 3-year Skills Developments funding to a client).

##### **o ECM Changes**

- LaMPSS will automatically create tasks and notifications to remind case managers of upcoming multi-year reviews for their clients (TFS 27899, 27898)
- NS Works case managers will be able attach multi-year documents on the “submit multi-year documents” task. These documents will automatically be shared with ENS to facilitate the multi-year review process (TFS 27693).

#### **Other minor enhancements and bug fixes**

- o **Self Serve Portal (French)** - Fixed issue where user gets an error when they click on Agreement ID under 'Active Agreements' while in French (TFS 28176)