



Release 2.11

Release Notes for External Users

Release 2.11 is a medium-sized release that focuses on functionality related to External Case Management (ECM) and Organization Management. This release also addresses some high priority defect fixes and usability improvements.

External Case Management

Changes were made to the External Case Management (ECM) functionality in LaMPSS to support the pilot of the new Assessment Tools that was rolled out to all Nova Scotia Works Employment Services Centres on July 1st, 2016 by the CNSC Transformation Team. These changes include:

➤ **NS Works Intake Form**

- A new link was added to the Organization Home Page under the Report Menu for a new common NSW Intake Form. All Nova Scotia Works Centres will be required to use this new form, and the existing Case Mgmt Intake Form will continue to be available for non-NSW service providers. (TFS 24575)

➤ **RTWAP Stream – Level 1 Assessment**

- Added a new field to the **Needs Determination Results** page to record the **RTWAP Stream**, which is determined from the Level 1 Assessment. The user will now be required to select a single option from the dropdown list. The options available are:
 - a. Stream A
 - b. Stream B
 - c. Stream C
 - d. Stream D
 - e. Non-NSW Stream

All NS Work Centres will be required to select from “Stream A, B, C or D”, while only non-NSW service providers will select the “Non-NSW Stream” option. (TFS 24578)

- Added the new **RTWAP Stream** to the Case Header on all Case pages. (TFS 24631)
- Added the new **RTWAP Stream** field as a column to the **ECM Case Mgmt Person List Report**. (TFS 24726)
- Added a new **Document Topic** of “**Level 1 Assessment**” to the **Needs Determination Results** page, which will be used when attaching the Level 1 Assessment spreadsheet. (TFS 24590)
- Added a reminder for NS Works Centres only to the existing popup message that appears when completing a Needs Determination version to “**Attach the Level 1 Assessment**”. (TFS 24725)

➤ **Barrier Types – Level 1 Assessment**

- Modified the **Barrier Types** dropdown list on the **Needs Determination Results** page to match the selections available on the new Level 1 Assessment Tool created by Careers Nova Scotia and converted the existing data to the new Barrier Types. (TFS 24589)
- Fixed an issue where the **Add Another** button appeared after clicking the **Show All** button even when the Needs Determination version was complete (TFS 13798)

- **EI Eligibility Questions**
 - Modified the four existing questions that relate to EI eligibility by re-phrasing and combining into two questions. These changes were made to the **Registration Details** page, the **Case Details** page, the **Case Mgmt Intake Form**, the **RTW Action Plan**, the **Case Manager's Statement** and the **ECM Case Details Report**. (TFS 24239)

- **Case Task Outcomes & Status Reason Codes**
 - Modified the **Task Outcomes** to support the pilot of the new NSW Assessment Tools. Removed "Emp. Ready" from the outcomes and combined the "RTWAP - Comprehensive" and "RTWAP - Employment Ready" outcomes under the "Complete Assessment" task into one "Assessment Completed" outcome. (TFS 24580)
 - Added the ability to prevent the user from completing the "Complete Intake" task moving past the "Intake" status when the client has another ECM case that is in "Follow-up" status. (TFS 24087)
 - Disabled the **Status Reason** codes for "Found Employment" and "Started a Business" when manually closing an ECM case that is in "RTWAP Mgmt" status from the **Case Status** page. (TFS 13289)

Service Registration

- **Details Page**
 - Fixed an issue where users could not add services to an Organization, if the Organization's address was in the United States. (TFS 24622)

- **Participants Page**
 - Fixed an issue where a person that had not been shared with government (Private) could be "Registered" in a service that was under an accountability agreement. This occurred when the user searched for the person using their SIN or Case ID in the Person Search and an exact match was found. (TFS 24346)

- **Additional Information Page**
 - Added the date format to the **Session Schedule** for Individual services and the **Participant Start/End Date section** for Group-Continuous services. (TFS 24552)