



## Release 3.2

# Release Notes for External Users

Release 3.2 focuses on improvements to the LaMPSS External Case Management solution utilized by NS Works service providers. This is the first re-design of ECM since implementation in LaMPSS in 2012.

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### Person Management

- **SIN**
  - Decreased the prominence of Person SIN by removing from Person Header, as well as Agreement/Case Header (TFS 26216, 26258)
  - Improved accuracy of SIN by ensuring it cannot have a leading 0 (TFS 26215)
- **Person Details**
  - **Gender** - Added two new list values for **Other/X** & **Prefer not to report**; removed value for **Unknown** (TFS 26218)
  - **Marital Status** – Added new list value for **Prefer not to report** (TFS 26218)
  - **DOB** – Improved validation on date of birth by issuing a warning if the current age entered is 15 years of age or less (TFS 26154)
- **Address**
  - Improved usability by defaulting **Country** & **Province** to *Canada* & *Nova Scotia* (TFS 26219)
- **Share with Government**
  - Improved usability by directing the user to the Share Person wizard after adding a new Person record (TFS 26158)

### External Case Management (ECM)

- **Level 1 Assessment**
  - Implemented a new screen for Level 1 Assessment in ECM to capture the results of the Level 1 Assessment questions in LaMPSS (TFS 26119, 26157, 26233, 26252)
- **Needs Determination**
  - **Stream** - Removed **Non-NSW Stream** from the dropdown list (TFS 24632)
  - **Employment Goal** - Added a **Job Preference Unknown** checkbox to temporarily allow the Needs Determination to be saved / completed without a Job Preference and NOC code for Streams C & D clients only (TFS 24632)
  - **Employment Barrier** - Added two new values to the Barrier Types dropdown list for **Self-Employment – lack of skills** & **Employment Target – lack of job goal** (TFS 26322)
  - **Relevant to Goal** - Removed the Relevant to Goal functionality (TFS 24632)
  - **Warning Message** - Removed the reminder to attach the Level 1 Assessment (TFS 24632)

- **Action Plan**
  - **Activity Status**
    - Added validation when updating an Activity Status to 'Complete' to display a warning message if the latest completed version of the Needs Determination has the **Job Preference Unknown** field checked: *"Reminder: This client's job preference is currently unknown. Please ensure there is a completed Needs Determination that includes at least one job preference before attempting to move this case into Follow-up status."* (TFS 26205)
- **Application Package**
  - **Application Checklist** (TFS 26339)
    - **Case Elements:**
      - Revised text to improve descriptions and indicate where checklist item can be found
      - Added new item for **Level 1 Assessment (mandatory)**
    - **Forms/Documents:**
      - Added new item for **Spousal Consent Form (optional)**
  - **Case Manager's Summary Statement** (TFS 26214, 26366)
    - Updated the question around supporting the return to work action plan to read: *"Do you recommend this application?"*
    - Removed the question related to applicant spouse signing the consent form
    - Updated the instruction text appearing under the Summary Statement questions
    - Added an **Info** button to provide access to the Case Manager Statement fact sheet
  - **Quality Review** (TFS 26166, 26227, 26337, 26338)
    - Added new functionality to enable a quality review of the application package prior to submitting the application for individual funding.
  - **Document Attachments**
    - Fixed the issue where **Date** is not updated when a document is re-attached (TFS 12559)
    - Added capability to only copy revised attachments when re-submitting the Application Package (TFS 21714)
- **Case Tasks** (TFS 26206)
  - **Complete Assessment**
    - Added validation when completing the task to display a reminder warning message if the **Level 1 Assessment** or the latest **Needs Determination** have not been completed
  - **Develop Action Plan**
    - Added validation when completing the task to display an error message if **Level 1 Assessment** or the latest Needs Determination have not been completed
  - **Close Action Plan**
    - Added validation when completing the task to display an error message if the latest completed Needs Determination does not include a Job Preference
  - **Manual Tasks**
    - Added two new manual tasks for **Client Contact (Completed)** and **Inform Client Unsuccessful Application (Completed)**
- **Case Tools**
  - **Case Documents** (TFS 26315)
    - Improved automatic processing performance when converting documents to PDF/A format
    - Added the ability to manually request PDF/A conversion

- **ECM Case Detail Report (TFS 26207)**
  - Added a new section to incorporate the **Level 1 Assessment**
  - Defaulted the **Additional Case Information** parameter to unchecked
  - Added **RTWAP Stream** to the report header
  - Removed **SIN** from the Person Details section
  - Added **RTWAP Stream & Job Preference Unknown** fields to the Needs Determination section
- **ECM Action Plan Report**
  - Added **I recommend/do not recommend this application** fields under the Case Manager's Summary Statement section (TFS 26268)
- **Staff Workload Dashboard**
  - Added a new **Workload Dashboard** screen to summarize ECM cases and related applications for individual funding by case manager (TFS 26169)

## Self-Serve

- **Org Contacts**
  - **Self-Serve User** – Added a new security profile for **ECM Reviewer** to support the IFA Application Package Quality Review functionality (TFS 26225, 26254)

## Service Registration

- **Svc Reg Intake Form**
  - Updated the Service Registration Intake Form to reflect changes to Gender & Marital Status (TFS 26277)

## Other Enhancements & Defect Fixes:

- **System Errors**
  - Improved upon generic LaMPSS error message text to include more specific information about the system issue encountered (TFS 26396, 26388)
- **Side Navigation**
  - **Recent Agrmnts/Cases**
    - Fixed issue where duplicate case is added to Recent Agrmnts/Cases when adding a new 'Private' ECM case (TFS 19442)