HOW'S WORK GOING?

Office of Regulatory Affairs and Service Effectiveness 2022 Survey Results



© Crown copyright, Province of Nova Scotia, 2023 How's Work Going? Report Nova Scotia Public Service Commission February 2023

Letter from the Commissioner

These are the results from the 2022 *How's Work Going*? Employee Engagement Survey.

Distributed to all civil service employees, these surveys have generally been completed bi-annually since 2005. They are designed to help capture how employees view their workplace, their employment experience, and identify areas for improvement.

An engagement score of 60 or above indicates an engaged workforce. In this survey, the results revealed that engagement has slightly declined from 62% in the 2019 survey, to 61%. The world, and the workplace, have significantly changed since the last engagement survey was conducted; our results reflect those changes. To address this, we added new elements to this year's report, which include:

- A Workplace Wellness Index, which is an indicator of overall workplace health. We plan to keep reporting this index in future surveys.
- "In focus" areas which highlight popular topics and trends in all workplaces. This year, we are providing insights on Flexible Work Arrangements and Retention and Staffing. These "in focus" areas may vary from year to year.

Using the corporate and departmental reports, Deputy Ministers will review findings with their senior leadership teams to determine action plans.

Thank you for participating in the 2022 *How's Work Going?* survey. If you have any specific questions about the process or these results, please connect with your department's leadership or the HR representatives that support your department.

Andrea Anderson Commissioner Nova Scotia Public Service Commission

Table of Contents

About the Survey	4
Data Collection and Protection	. 4
New in 2022	. 5
Reading this Report	. 6
At a Glance	. 8
Survey Period	. 8
Survey Population and Response Rate	. 8
Engagement and Workplace Wellness Index	. 8
Who Completed the Survey?	10
Work Demographics	10
Personal Demographics	12
Nova Scotia's Employee Experience Model	14
2022 Lighthouse	15
2022 Lighthouse - Detailed Results	16
In Focus: Flexible Work Arrangements	17
In Focus: Retention and Staffing	25
Future Planning	29
Discrimination and Harassment	30
Contact Us	31
Appendix: Detailed Survey Questions	32

About the Survey

How's Work Going? is the Nova Scotia Government's biennial employee survey that gathers feedback on various elements of the work environment that are important to employees. The survey design and measures are based on Nova Scotia's Employee Experience Model, which is connected to the Canadian Interjurisdictional Engagement Model. The Canadian Interjurisdictional Engagement Model has been development by the Canadian Interjurisdictional Engagement and Analytics Team (IEAT). Nova Scotia is a member of the team, participating in the sharing structure and contributing results to Canadian benchmarking of the Engagement Index.

The results of the survey help inform leaders as well as program and policy development on what matters most to employees and what areas of the work environment may need attention. The workplace indicators, including the Employee Engagement Index can also be used to compare results from one survey year to another and to compare with other Canadian Jurisdictions.

Data Collection and Protection

The HR Analytics team at the Public Service Commission is responsible for conducting and analyzing the *How's Work Going*? survey. All information collected by the survey is strictly confidential and secure. In addition, this team follows strict privacy standards to protect the identity of survey participants. The survey responses, including individual perceptions and demographic information, are used only for the disclosed purpose for which it was collected - for statistical analysis and summary reporting to leaders and employees, as well as informing government programs and policies.

How's Work Going? responses are anonymous. As such, they are not linked to any individual or personal identifying information. Below is an outline of some of the steps and standards followed by the HR Analytics Team to protect all information collected:

1. Only summary information is shared. No individual responses or possible identifying information will be shared. Managers/Supervisors and leaders will only receive summary information.

2. Minimum reporting requirements are in place to protect the confidentiality of responses. Only groups with ten or more survey responses will receive a summary report, in which the results will be aggregated. In addition, a minimum response rate for groups must also be achieved:

- Groups of 50 or less employees must have a response rate of 50%
- Groups of 51-99 employees must have a response rate of 40%
- Groups of 100 or more employees must have a response rate of 30%

Before release, all reports are thoroughly reviewed by the HR Analytics Team to ensure there are no risks to employee confidentiality.

3. *How's Work Going?* does collect verbatim comments. The survey reminds employees not to provide personal information or possible identifying information in their feedback. However, to ensure the confidentiality of verbatim comments reports, a report is only prepared and released to groups with a minimum of 50 respondents. Additionally, verbatim comment reports are only provided to senior leadership within a department, usually the Deputy Minister. All comments are reviewed, and any potentially identifying information is removed before the reports are released.

4. Access to the information collected is controlled. For example, only five employees of the HR Analytics team have access to the survey data for the purposes of analysis and reporting.

5. A full Privacy Impact Assessment has also been completed on *How's Work Going*? to protect your information.

New in 2022

Model Updates

Since the last *How's Work Going*? survey, the HR Analytics team has reviewed the Model and updates have been made to reflect the current trends, changes in the work environment, and design standards.

As a result, the 2022 *How's Work Going*? survey features many new and updated questions, ensuring our measures are reflective of our current work environments and terminology, and are shadowing new and emerging survey practices, including how results and analyzed and reported.

In addition, this review and subsequent changes provided the opportunity to expand the survey to focus questions on areas identified as being critically important in our workplaces at the time of the survey.

The Lighthouse

The Lighthouse remains Nova Scotia's graphical representation of our Employee Experience Model, however, the image has been refreshed to reflect the changes to our Model and survey questions.

New to 2022 reports, not all questions on the survey will be represented in the Lighthouse. Only questions that are most important to employees and their work environments are represented. These questions will remain consistent in future surveys so that work units can feel confident in comparing one survey year's results to another. Results for all survey questions are available and can be found at the end of this report.

Workplace Wellness Index

In addition to the updated Lighthouse Model, a new Workplace Wellness Index is included in the 2022 reports. Nova Scotia's Workplace Wellness Index is comprised of 11 questions that together provide a new overall assessment of work-related wellness in our workplaces.

Work Experience Indices, such as the Workplace Wellness Index, are becoming common in survey reports and often expand to include other important indices, such as Job, Career and Leadership.

In Focus Sections

Finally, the 2022 survey results will provide results for two new 'In Focus' areas. Through the survey design consultation process, the following areas were identified as key focus areas for many workplaces in 2022: Flexible Working Arrangements, and Recruitment and Retention. These focus areas align with current thought leadership in the area of human resources. As a result, additional questions were added to the 2022 *How's Work Going?* survey to assess these key areas.

All of these updates to Nova Scotia's *How's Work Going*? survey have been undertaken to provide additional layers of analysis of the survey data with the intention of giving clarity and consistency in survey results.

Reading this Report

Most questions asked on the *How's Work Going*? survey use the standard survey practice of asking respondents to select their satisfaction with statements on a 5-point Likert Scale. Below is an example of the response scale used on the *How's Work Going*?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know/Not Applicable
	1	2	3	4	5	0
Question 1	0	0	0	0	0	0

For reporting ease, the above scale is converted into a 3-point scale, combining any responses above neutral as Favourable and any below neutral as Unfavourable. Don't Know/Not Applicable responses are omitted from the analysis for this report.

This report presents the results of these Likert questions in two ways: a series of stacked horizontal bar charts on pages 16 to 21 and a more accessible table format in the Appendix. An example of the stacked horizontal bar chart is presented below.



The Lighthouse only represents the favourable scores. See Nova Scotia's Employee Experience Model on page 14 for more information about the Lighthouse.

A few survey questions required a simple Yes or No response and will be reported as such. In addition, some questions gave respondents the option to select more than one response option, those questions will be identified throughout the report.

Except for personal demographic questions, all survey questions were mandatory, meaning employees were required to respond to a question before they could continue to the next question.

Previous *How's Work Going*? reports presented only favourable scores whereas, this year, we are presenting the results for the 3-point scale including Favourable, Neutral and Unfavourable results. This aligns with other recent survey reports, including *Back to Better*, which was conducted in 2020. Presenting the results this way provides a complete picture of employee satisfaction, showing how employee responses are spread across the entire answer scale.

Percentages featured throughout this report have been rounded to the nearest whole percentage. Due to this rounding, the sum of the percentages for a single question may not always total 100%.

As you review this report consider an Engagement Index as an overall measure of how a particular work group is functioning. This high-level indicator measures the seven questions focused on Job and Organization Satisfaction and Commitment to the Organization.

However, the Engagement Index cannot completely explain a particular work environment. Therefore, the introduction of the Workplace Wellness Index will complement the Engagement Index providing an additional explanation of one of the broad areas of the work environment that is critically important to a satisfied, committed and engaged organization.

Once the Engagement and Wellness indices have been reviewed, a further explanation of results can be found in the Lighthouse, reviewing each category's summary results. The final layer of explanation can be found by reviewing individual survey question results.

At a Glance

Survey Period

The survey was conducted in the fall of 2022, from November 15th to December 6th, 2022. The survey was primarily conducted online; however, paper surveys were sent to approximately 2,200 employees without regular access to a computer or smartphone. The survey was also available by request in French.

Survey Population and Response Rate

Participation was voluntary, yet highly encouraged by leadership across government. The survey was open to all civil service employees, including full-time, part-time, casual, seasonal, temporary, relief and contract employees.

While the survey was open to all employees, this report presents the findings for permanent, term, and contract employees. A separate report summarizing the results for casual, temporary, seasonal and relief employees will be provided if reporting guidelines are met.

The Response Rate for Office of Regulatory Affairs and Service Effectiveness is 58%.

Engagement and Workplace Wellness Index

The 2022 Engagement and Workplace Wellness Indices and the questions used to calculate these indices are presented below. Both indices are calculated by taking an average of the favourable scores of the underlying questions.

Employee engagement is comprised on 7 questions and is the extent to which employees feel connected to and involved with their jobs and their organization. An Engagement Index of 60 or above indicates an engaged workforce.

The Workplace Wellness Index comprises 11 questions that cover job suitability, recognition, team environment, flexible work arrangements, stress and workload, safety, mental health, respectful workplace and supervision. This new index will be used as a benchmark going forward to understand the workplace wellness of employees.

The Engagement Index for 2019 is also provided for comparison. However, given that the Workplace Wellness Index is new this year, no comparators are provided.

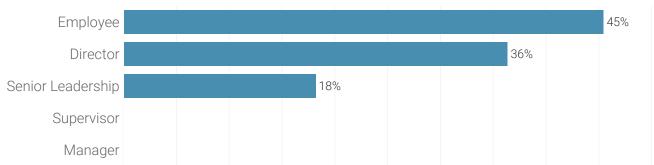
Engagement Index	2022 90%
I am inspired to give my very best	100%
I am satisfied with my department	100%
Overall, I am satisfied with my work as a Government of Nova Scotia employee	100%
Overall, I feel valued as a Government of Nova Scotia employee	82%
I am proud to tell people I work for the Government of Nova Scotia	82%
I would recommend the Government of Nova Scotia as a great place to work	88%
I would prefer to stay in the Government of Nova Scotia, even if offered a similar job elsewhere	75%

Workplace Wellness Index	2022 95%
The morale in my work unit is positive	100%
I can be myself at work	100%
I have freedom to make the decisions necessary to do my job well	82%
I receive meaningful recognition for work well done	91%
My immediate supervisor supports the use of flexible work arrangements	100%
I feel supported to place boundaries on my work time	90%
The person I report to supports me when dealing with work-related issues	100%
I am satisfied with the quality of supervision I receive	100%
I feel safe to speak up about health and safety concerns	100%
My workplace is supportive of my mental health	100%
The mental health and wellbeing programs that are available to me are appropriate for my needs	50%

Who Completed the Survey

Work Demographics

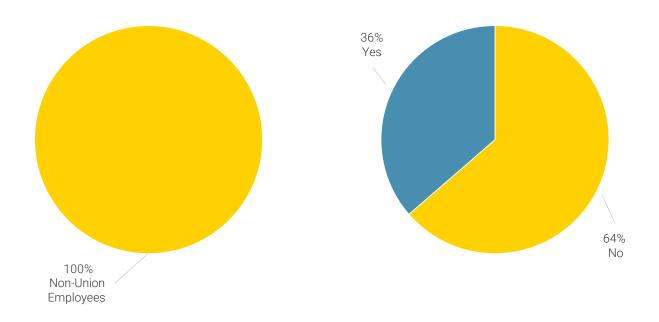
Employees could only select one option to all of the work demographic questions.



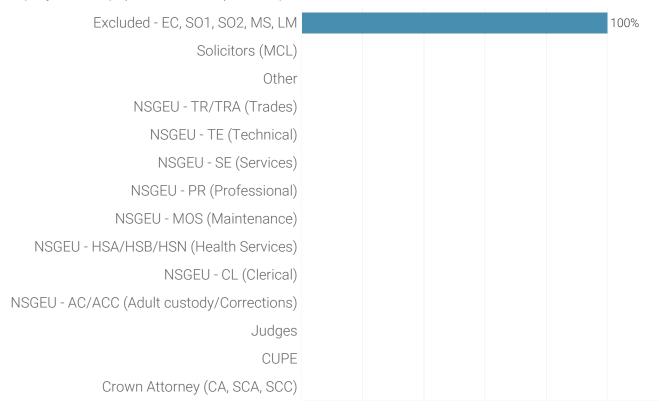
Job Level of Respondents

Union Status of Respondents

Respondents With Direct Reports

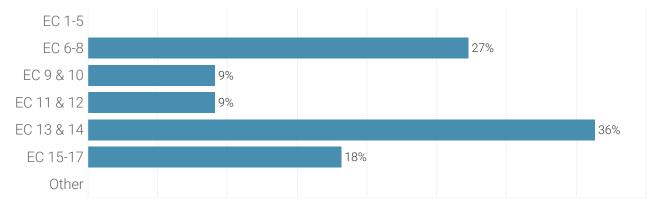


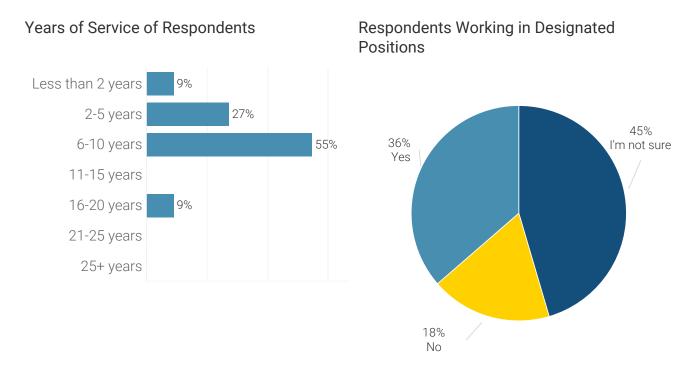
Employee Group (Classification) of Respondents



EC Level of Respondents

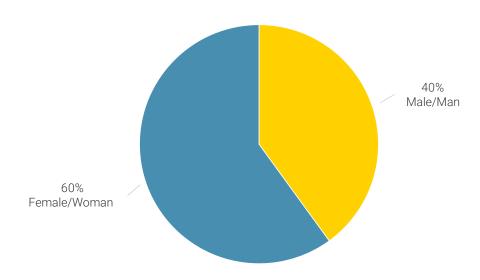
Only respondents who selected 'Excluded' above were asked this question.



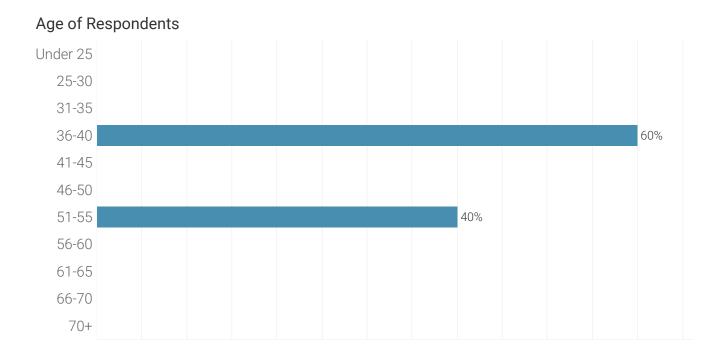


Personal Demographics

The following questions were voluntary. Employees could only select one option from each of the personal demographic questions (unless otherwise noted).



Gender Identity of Respondents



Nova Scotia's Employee Experience Model

The *How's Work Going*? survey is developed based on the Nova Scotia Experience Model. The model measures key elements in the work environment that have a significant impact on an employee's work experience and engagement. The Nova Scotia model is based on the Canadian Interjurisdictional Engagement Model.

The Lighthouse represents the Model's three main characteristics.

Lens – The engagement index is located at the top of the Lighthouse. **Structure** – Key elements and drivers of employee engagement measured by the model are presented in the 'Body' or main structure of the Lighthouse.

Foundation – Leadership is the foundation on which the model is built.

The drivers are colour coded to indicate overall satisfaction with the category.

Empowerment
60%

Scores of 60% or greater are colour-coded in green. These represent areas of success. For example, the score on the left indicates that 60% of respondents rated the questions that make up the Empowerment score favourably (selected either agree or strongly agree).

Empowerment

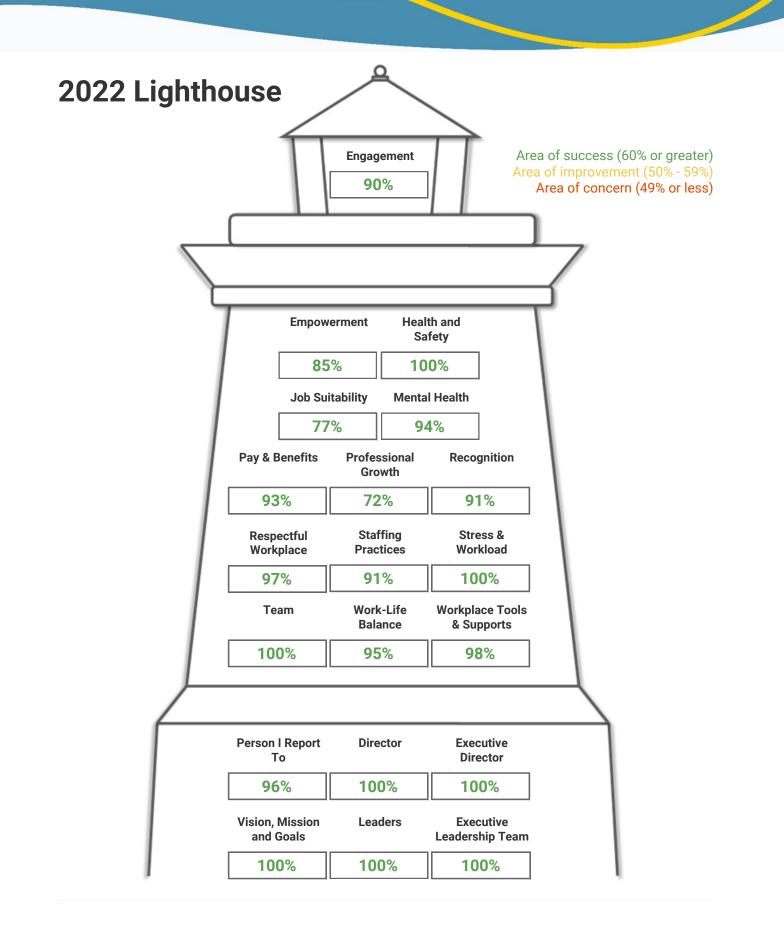
Scores of between 50% and 59% are colour-coded in yellow. These represent areas for improvement. For example, the score on the left indicates that 58% of respondents rated the questions that make up the Empowerment score favourably (selected either agree or strongly agree).



Scores of 49% or lower are colour-coded in red. These represent areas of concern. For example, the score on the left indicates that 47% of respondents rated the questions that make up the Empowerment score favourably (selected either agree or strongly agree).

Results in the Lighthouse are calculated by taking an average of the favourable scores to the questions included in each Lighthouse category.

The specific questions and responses making up the individual lighthouse categories are presented graphically on pages immediately following the Lighthouse. Additionally, the responses to all questions are found in the Appendix in a visually accessible table format.



2022 Lighthouse - Detailed Results

The following horizontal bar charts summarize the likert questions that comprise the Lighthouse categories. Employees could only select one option from each of the likert questions.

Engagement

I am inspired to give my very best

I am proud to tell people I work for the Government of Nova Scotia

I am satisfied with my department

I would prefer to stay in the Government of Nova Scotia, even if offered a similar job elsewhere

I would recommend the Government of Nova Scotia as a great place to work

Overall, I am satisfied with my work as a Government of Nova Scotia employee

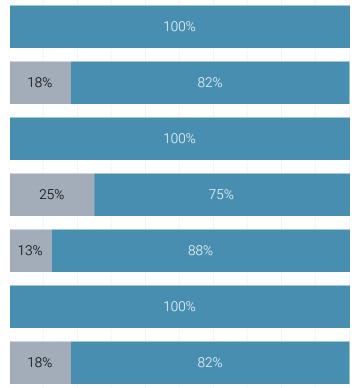
Overall, I feel valued as a Government of Nova Scotia employee

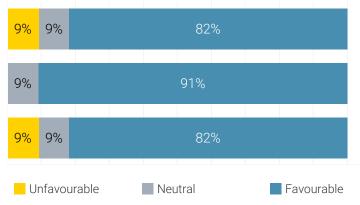
Empowerment

I have freedom to make the decisions necessary to do my job well

I have opportunities to implement new ideas in my work

I have opportunities to provide input into decisions that affect my work





Health and Safety

I feel confident health and safety concerns will be addressed by my department

I feel safe working in my job

The necessary processes and procedures are in place to ensure my safety at work

Job Suitability

My job is a good fit for my skills and interests

The work I do gives me a sense of accomplishment

Mental Health

I feel supported in my workplace when dealing with personal or family issues

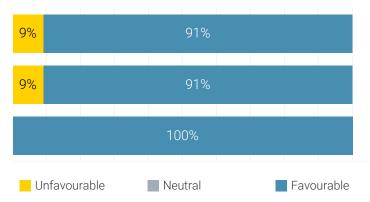
My workplace is supportive of my mental health

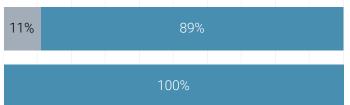
Pay & Benefits

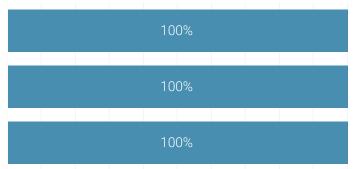
I am paid fairly for the work I do

My benefits meet my (and my family's) needs well

My pay is competitive with similar jobs in the region







	9%	9%		σz		
	11%			89%		

9%

18%

Professional Growth

I believe I will be able to reach my full potential at the Government of Nova Scotia

I feel there are equitable opportunities to advance my career

I have adequate opportunities to develop my skills

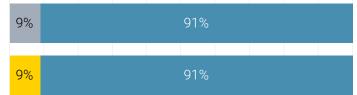
I see myself growing and developing my career with my department

Recognition

I receive meaningful recognition for work well done

In my department, recognition is based on performance





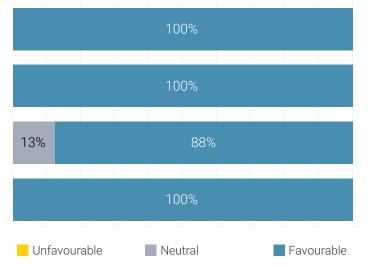
Respectful Workplace

I am treated respectfully at work

I can be myself at work

I feel free to express opinions that differ from those of leaders without fear of reprisal

My department values diversity of ideas



Staffing Practices

In my department, the best person with the right skills is hired for the job

In my department, the process of selecting a person for a position is fair

In my department, the selection of a person for a position is based on merit

100% 14% 86% 14% 14% 86%

Stress & Workload

My workload is reasonable

The amount of stress I experience at work is reasonable

The person I report to supports me when dealing with work-related issues

Team

I have positive working relationships with my co-workers

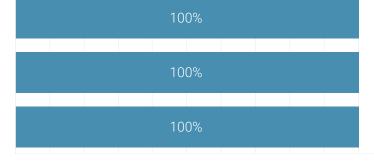
Members of my team communicate effectively with each other

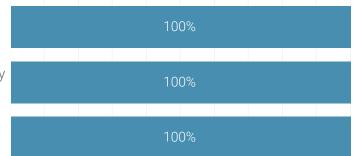
The morale in my work unit is positive

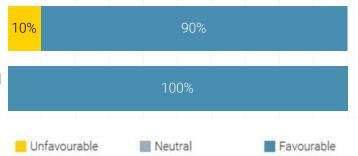
Work-Life Balance

I feel supported to place boundaries on my work time

I have support at work to balance my work and personal life







Workplace Tools & Supports

I get the information I need, when I need it, to do my job

I have support at work to provide a high level of service

I have the technology I need to do my job well

I have the tools and equipment I need to do my job well

Person I Report To

I am satisfied with the quality of supervision I receive

The person I report to consults me on decisions that affect my work

The person I report to keeps me informed of the things that I need to know to do my job well

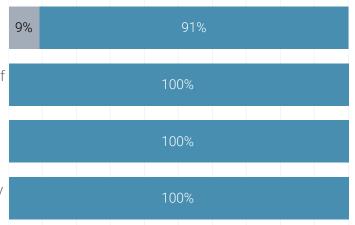
The person I report to provides opportunities to apply new knowledge and skills

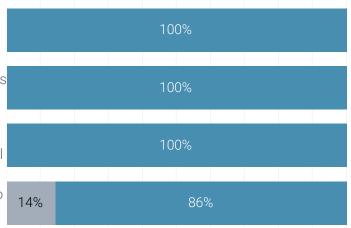
Director

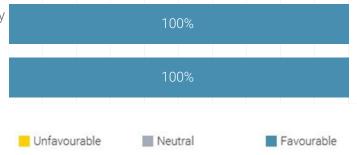
Essential information flows effectively from my director to staff

My director provides clear direction

2022 How's Work Going? Survey Report • Page 20







Executive Director

Essential information flows effectively from my executive director to staff

My executive director provides clear direction

Vision, Mission and Goals

Leaders provide the support necessary to achieve the department's strategic goals

My department is on the right path in its planning for the future

The vision, mission and goals of my department are communicated well

Leaders

My leaders empower everyone to realize their full potential

My leaders encourage the continuous improvement of work practice and processes

My leaders support me to collaborate with others to help deliver the best solutions

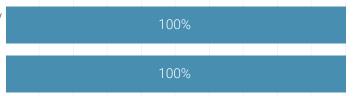
Executive Leadership Team

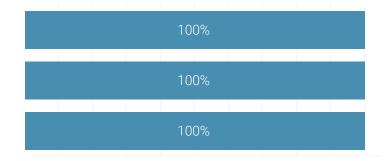
Essential information flows effectively from the executive leadership team to staff

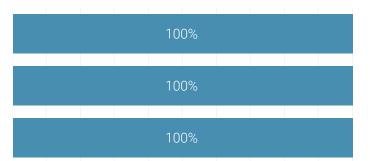
I have confidence in the executive leadership team of my department

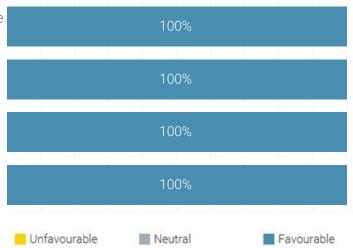
The executive leadership team in my department leads by example demonstrating the Public Service Values

The executive leadership team in my department makes timely decisions









In Focus: Flexible Work Arrangements

Many workplaces have adapted since the Covid-19 pandemic, and many employees are working more flexibly. As flexibility has become part of the everyday way of working for many employees, it is important to measure employee use and satisfaction with current flexible work arrangements.

Below are the results of the questions related to flexible work arrangements. Note that some of these questions were asked in the 2020 *Back to Better* survey and those results could be used for comparison for some departments.

What is your current workplace setting?

Employees could only select one option to this question.

A mix of my regular worksite and working from home	100%
Working from my regular worksite	
Working from a worksite different from my usual worksite	
Primarily working from home	
Other	

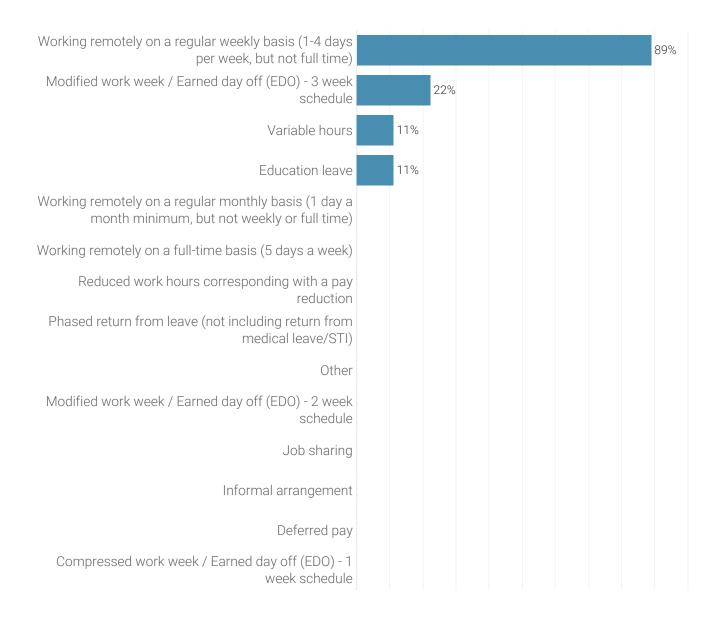
Are you currently on a flexible work arrangement?

Employees could only select one option to this question.

Yes, I am in my preferred flexible work arrangement	45%
Yes, but I am not in my preferred flexible work arrangement	36%
No, I don't want a flexible work arrangement	9%
No, but I would like to have a flexible work arrangement	9%

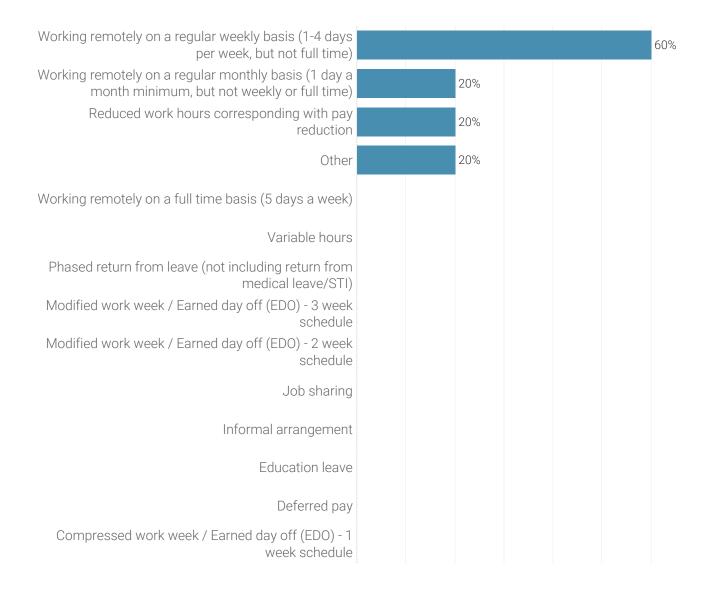
In what flexible work arrangements do you participate?

Only those employees who identified in the previous question that they were on a flexible work arrangement were asked to respond to the following question. Employees could select more than one option and as such, the percentages will not sum to 100%.



What is your preferred/desired flexible work arrangement?

This question was posed only to those employees who identified that they were on a flexible work arrangement but not in their preferred arrangement OR those that indicated that they were not on a flexible work arrangement but wanted to be. Employees could select more than one option and as such, the percentages will not sum to 100%.



In Focus: Retention and Staffing

Skilled employees are the assets that drive organizational success. Thus, organizations must learn from them - why they stay, why they leave, and how the organization needs to change.

Below are the results of the retention and staffing questions asked on the survey.

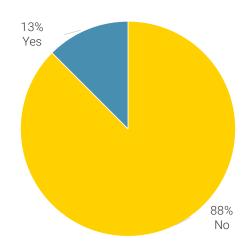
Your concerns with the hiring process are?

Employees could select more than one option and as such, the percentages will not sum to 100%.

Transparency in hiring process Prefer not to answer Other Length of process Job requirements that are too narrow and specific, unclear job specifications How to use SuccessFactors to apply Feedback, if interviewed Expression of Interest (EOI) Discrimination in hiring process Couldn't apply to job opportunities due to job-ad restrictions Couldn't apply to job opportunities due to geographic restrictions Appointments

In the past 12 months, did you apply for and/or change jobs?

Employees could only select one option to this question.

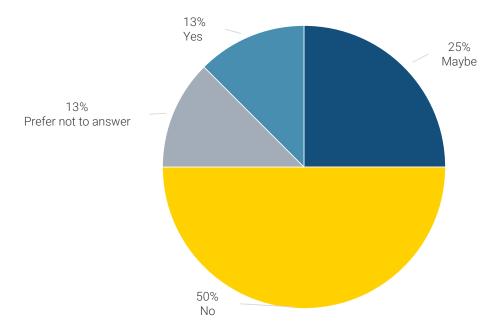


What was the reason for applying for or changing jobs?

Employees could select more than one option and as such, the percentages will not sum to 100%.

Project opportunity				100%
Pay				100%
More challenging/interesting work				100%
Leadership opportunity				100%
Career advancement				100%
To gain a better work environment or culture				
Term or contract ended				
Recognition				
Prefer not to answer				
Other				
Lack of opportunities within my department				
Improved workplace flexibility options				
Improved work-life balance				
Improved leadership interaction				
Better suited to my skills and/or interests				
Appointment				

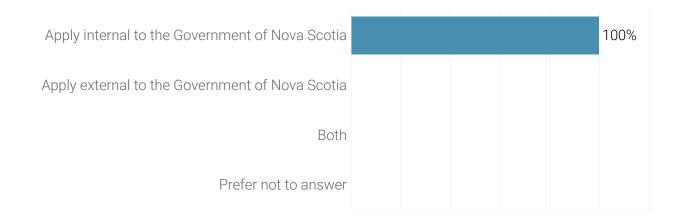
In the next 12 months, are you considering applying for and/or changing jobs?



Employees could only select one option to this question.

If you considering applying for and/or changing jobs in the next 12 months, do you plan to:

Employees could only select one option to this question.



What is the reason for applying for or changing jobs?

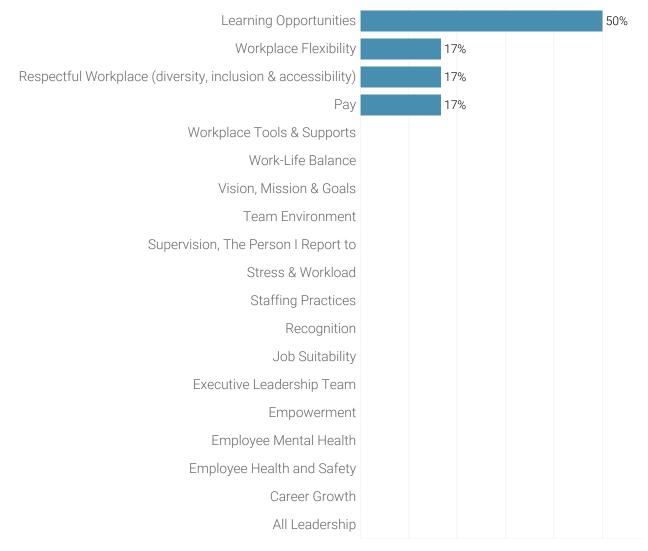
100% Career advancement Better suited to my skills and/or interests 67% Project opportunity 33% Pay 33% More challenging/interesting work 33% Vacation (time off, family time) To gain a better work environment or culture Term or contract ended Recognition Prefer not to answer Other Leadership opportunity Lack of opportunities within the Government of Nova Scotia Lack of opportunities within my department Improved workplace flexibility options Improved work-life balance Improved leadership interaction Benefits

Employees could select more than one option and as such, the percentages will not sum to 100%.

Future Planning

The 2022 *How's Work Going*? survey asked employees to identify the one thing that they feel the Government of Nova Scotia and, separately, their department should focus on to improve the work environment. Below are the areas identified by employees as most important to them.

Considering the survey focus areas below, in your opinion, what one thing should your Department focus on to improve the work environment over the next two years?



Employees could only select one option to this question.

Discrimination and Harassment*

Respondents were asked to consider their experiences over the past 12 months when responding to the following questions regarding discrimination and harassment in the workplace. Each of these questions is a single response question; therefore, employees who chose to respond to these questions, could only select yes or no.

I have witnessed or experienced sexual harassment in the workplace

I have witnessed or experienced harassment/bullying in the workplace

I have witnessed or experienced discrimination (not including racism) in the workplace

I have witnessed or experienced racism in the workplace

I have witnessed or experienced discrimination on the basis of disability (ableism) in the workplace

I have witnessed or experienced violence in the workplace

	100%		
	100%		
	100%		
	100%		
	100%		
	100%		
Ye	es	No	

The Respectful Workplace Policy and Guidelines are a key resource if you have experienced or witnessed discrimination or harassment at work. The Guidelines provide greater detail on resolution options and set out other resources and supports that may assist with the impacts of witnessing or experiencing such conduct.

Please refer to the Respectful Workplace Policy or Respectful Workplace Policy Guidelines or contact Workplace Resolution.

^{*}Discrimination occurs when a person makes a distinction based on a protected characteristic under the Nova Scotia Human Rights Act, that imposes burdens, obligations or disadvantages not imposed upon others or which withholds or limits access to opportunities, benefits and advantages available to others. Racism is a specific form of discrimination based on race.

^{*}Harassment is derogatory (e.g., condescending, insulting, belittling) or vexatious (e.g., aggressive, angry, antagonistic) conduct or comments that are offensive or unwelcome, and includes actions or comments that create an intimidating, demeaning or offensive work environment. Harassment may be a serious one-time incident but usually is a course of conduct or pattern of behaviour over time. Sexual harassment is a specific form of harassment based on gender/sex/sexuality.

Contact Us

For more information, please email workinsights@novascotia.ca

Appendix

The following pages present the results of all likert questions. Questions that make up the Lighthouse categories are presented first and are sorted alphabetical by category name. All remaining likert questions are then presented in the order in which they appeared on the survey. The favourable scores from the 2019 *How's Work Going?* survey are provided, where available. Questions that did not appear in both surveys will not have a comparator from 2019.

			2022	
		Unfavourable	Neutral	Favourable
Director	Essential information flows effectively from my director to staff			100%
	My director provides clear direction			100%
Empowerment	I have freedom to make the decisions necessary to do my job well	9%	9%	82%
	I have opportunities to implement new ideas in my work		9%	91%
	I have opportunities to provide input into decisions that affect my work	9%	9%	82%
Engagement	I am inspired to give my very best			100%
	I am proud to tell people I work for the Government of Nova Scotia		18%	82%
	I am satisfied with my department			100%
	I would prefer to stay in the Government of Nova Scotia, even if offered a similar job elsewhere		25%	75%
	I would recommend the Government of Nova Scotia as a great place to work		13%	88%
	Overall, I am satisfied with my work as a Government of Nova Scotia employee			100%
	Overall, I feel valued as a Government of Nova Scotia employee		18%	82%

			2022	
		Unfavourable	Neutral	Favourable
Executive Director	Essential information flows effectively from my executive director to staff			100%
	My executive director provides clear direction			100%
Executive Leadership	Essential information flows effectively from the executive leadership team to staff			100%
Team	I have confidence in the executive leadership team of my department			100%
	The executive leadership team in my department leads by example demonstrating the Public Service Values			100%
	The executive leadership team in my department makes timely decisions			100%
Health and Safety	I feel confident health and safety concerns will be addressed by my department			100%
	I feel safe working in my job			100%
	The necessary processes and procedures are in place to ensure my safety at work			100%
Job Suitability	My job is a good fit for my skills and interests	9%	18%	73%
	The work I do gives me a sense of accomplishment	9%	9%	82%
Leaders	My leaders empower everyone to realize their full potential			100%
	My leaders encourage the continuous improvement of work practice and processes			100%
	My leaders support me to collaborate with others to help deliver the best solutions			100%

			2022	
		Unfavourable	Neutral	Favourable
Mental Health	I feel supported in my workplace when dealing with personal or family issues		11%	89%
	My workplace is supportive of my mental health			100%
Pay & Benefits	I am paid fairly for the work I do	9%		91%
	My benefits meet my (and my family's) needs well	9%		91%
	My pay is competitive with similar jobs in the region			100%
Person I Report To	I am satisfied with the quality of supervision I receive			100%
	The person I report to consults me on decisions that affect my work			100%
	The person I report to keeps me informed of the things that I need to know to do my job well			100%
	The person I report to provides opportunities to apply new knowledge and skills		14%	86%
Professional Growth	I believe I will be able to reach my full potential at the Government of Nova Scotia	13%	13%	75%
	I feel there are equitable opportunities to advance my career	14%	14%	71%
	I have adequate opportunities to develop my skills	14%		86%
	I see myself growing and developing my career with my department	29%	14%	57%

			2022	
		Unfavourable	Neutral	Favourable
Recognition	I receive meaningful recognition for work well done		9%	91%
	In my department, recognition is based on performance	9%		91%
Respectful Workplace	I am treated respectfully at work			100%
	I can be myself at work			100%
	I feel free to express opinions that differ from those of leaders without fear of reprisal		13%	88%
	My department values diversity of ideas			100%
Staffing Practices	In my department, the best person with the right skills is hired for the job			100%
	In my department, the process of selecting a person for a position is fair		14%	86%
	In my department, the selection of a person for a position is based on merit		14%	86%
Stress & Workload	My workload is reasonable			100%
	The amount of stress I experience at work is reasonable			100%
	The person I report to supports me when dealing with work-related issues			100%
Team	I have positive working relationships with my co-workers			100%
	Members of my team communicate effectively with each other			100%
	The morale in my work unit is positive			100%

			2022	
		Unfavourable	Neutral	Favourable
Vision, Mission and Goals	Leaders provide the support necessary to achieve the department's strategic goals			100%
	My department is on the right path in its planning for the future			100%
	The vision, mission and goals of my department are communicated well			100%
Work-Life Balance	I feel supported to place boundaries on my work time	10%		90%
	I have support at work to balance my work and personal life			100%
Workplace Tools & Supports	I get the information I need, when I need it, to do my job		9%	91%
	I have support at work to provide a high level of service			100%
	I have the technology I need to do my job well			100%
	I have the tools and equipment I need to do my job well			100%

		Unfavourable	Neutral	Favourable
Other Questions	A healthy atmosphere (e.g., trust, mutual respect) exists in my work unit			100%
	I am able to deliver what is expected of me on time within my work hours			100%
	I am motivated by my department to help achieve its objectives			100%
	I am satisfied with my job			100%
	I enjoy the type of work I do	18%	9%	73%

			2022	
		Unfavourable	Neutral	Favourable
Other Questions	I feel connected to my department's vision, mission and goals			100%
	I feel energized by my work	9%	9%	82%
	I feel like I belong in my work unit			100%
	I feel my job is secure		13%	88%
	I feel results of this survey will be addressed		20%	80%
	I feel safe to speak up about health and safety concerns			100%
	I have a positive relationship with the person I report to			100%
	I have opportunities for career growth within the Government of Nova Scotia	14%		86%
	I have the training and equipment I need to work safely			100%
	I know how my work contributes to the achievement of my department's goals			100%
	Innovation is valued in my work	9%	9%	82%
	My department does a good job of supporting persons with permanent, temporary or episodic disabilities			100%
	My department implements policies, activities, and practices that support an equitable, diverse, and inclusive workpla		13%	88%
	My department values diversity of people, cultures, and backgrounds			100%
	My director follows through with their commitments			100%

			2022	
		Unfavourable	Neutral	Favourable
Other Questions	My executive director follows through with their commitments			100%
	My immediate supervisor supports the use of flexible work arrangements			100%
	My organization supports my work-related learning and development			100%
	My work tends to leave me feeling mentally drained and/or exhausted	56%	33%	11%
	The mental health and wellbeing programs that are available to me are appropriate for my needs		50%	50%
	The person I report to gives me constructive feedback on my work			100%
	The person I report to maintains high standards of honesty and integrity		14%	86%
	The person I report to provides clear expectations regarding my work			100%
	The person I report to supports learning as it relates to my career goals		14%	86%
	The person I report to supports me with navigating change in the work environment		10%	90%
	The person I report to takes health and safety concerns seriously			100%