



Motor Vehicle Inspection Complaint Form

The following information must be provided to initiate a review of the complaint:

- Name and contact number of the person filing the complaint
- Details of the complaint – explain the situation from the start of the issue to present, when and where it was inspected, who sold you the vehicle, any repairs made to the vehicle during the inspection process if available, etc.
- Details of the vehicle – year, make, model
- Copy of the Vehicle Inspection Certificate (VIC)
- The date of the inspection and the odometer reading at that time
- The odometer reading at the time of the complaint
- Any additional photos or documents
- **NO REPAIRS CAN BE MADE TO THE VEHICLE PRIOR TO INSPECTION BY OUR STAFF**

We focus only on MVI related issues, all financial disputes must be resolved in the courts.

Thanks, Email: MVI@novascotia.ca